ELECTRICITY ENQUIRY SERVICE USER GUIDES FOR MARKET-WIDE HALF HOURLY SETTLEMENT

Market-wide Half Hourly Settlement (MHHS) introduces a number of changes to the Electricity Enquiry Service (EES) and other ECOES services that will see users being presented with updated screens when accessing the online Portal.

Due to this, updates have been made to the EES User Guides that will be available on the REC Portal. The updates cover:

- A new MHHS Section added to the role specific guides. This details:
  - The addition of new data items for MHHS Metering Points
  - The removal of some legacy data items for MHHS Metering Points
  - Changes to screen load outs
  - The inclusion of the Annual Consumption for MHHS Metering Points
  - The addition of Customer Direct Contract indicators for MHHS Metering Points
- The term 'MOP' updated to 'Metering Service' in reference to Meter Operator Agents and Unmetered Service Operators.
- Updates to displayed icons and Market Segment indicators
- Updates to the displayed Supply Number in line with R0083 'Changes to Supply Number Format for MHHS'
- Updates to the Related and Associated Metering Point display
- Updates to the MPAN Request Page
- Some re-ordering of content to provide consistency across the user guides

All the user guides have been uplifted to a new major version number, to recognise the importance of the MHHS changes.

These new MHHS versions will be promoted to live documents as part of the REC release at MHHS Milestone M8 'Code Changes Delivered' which is planned for the 22 September 2025.

The User Guides being updated are:

- Electricity Enquiry Service User Guide – Distributor
- Electricity Enquiry Service User Guide – Metering Service & Supplier Agent
- Electricity Enquiry Service User Guide – Supplier
- Electricity Enquiry Service User Guide – Third Party
- Electricity Enquiry Service User Guide – TPI
- Electricity Enquiry Service User Guide – Non -Domestic Consumer
- Secure Data Exchange Portal (SDEP) User Guide