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ANNUAL RATING DROP-IN SESSION

11 JUNE 2026

AGENDA

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01 **Background**
What is the annual rating? What is it used for? How will it impact you?

02 **Timetable**
Key deadlines and next steps

03 **Criteria**
What are the key obligations? What will you be rated against?

04 **Where to find your Rating**
How to find the rating and where to go for more information?

BACKGROUND

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Peer Comparison

The Annual Rating is a form of peer comparison which gives Parties a score on their overall compliance with the REC. Its main purpose is to help Parties assess how well they are doing, provide a reliable benchmark and distinguish between good and poor performers in a semi-public forum.

DNOs and Suppliers

Currently, only Suppliers and DNOs are given an Annual Rating. Last year, the Code Manager proposed developing the Annual Rating for Metering Agents as well.

Metering Agents

Annual Rating is currently being developed for metering agents. The consultation will be out shortly detailing the proposed criteria and scoring.

TIMETABLE

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January 2026

Consultation on Annual Rating Criteria (both for DNOs/Supplier and new criteria for MEMs)

March 2026

Consultation closes – criteria will be adjusted based on the Party Feedback

June 2026

Key decisions on Annual Rating

PAB Approval of the Criteria

July 2026

Publication of draft ratings – Parties will have a chance to meet with the PA team to discuss their proposed ratings

August 2026

Market wide scores will be provided following the close of the query window.

CURRENT OBLIGATIONS - MEMS

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Maintain high quality data

This translates into high quality data being passed on enabling the better performance of the entire market.



Comply with COMCOP standard

Beyond meeting the minimum standard, we want to focus on the timeliness of the audit and whether all findings have been addressed.



Provide a positive consumer experience

We want to encourage Metering Agents to address issues promptly and be responsive to customers

CRITERIA – OVERVIEW

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COMCOP Audit Timeliness
We would mark whether the audit has been pushed back multiple times and/or not completed at all due to delays

COMCOP Audit Findings
This criterium would look at the number and types of findings on the COMCOP

Action Plan PATs
If a Metering Agent has been issued with an Action Plan related to their activities or lack of progress on Data Cleanse we believe this should be reflected in their rating .



Maintenance of Qualification
Any delays on the submission of the MoQ would negatively impact the rating. This is also consistent with the approach for Suppliers and DNOs.

CME Condition breach (where applicable)
Breaching the controlled market entry conditions would negatively impact the annual rating for any organization.

Persistent Performance Issues
Where the Party is repeatedly escalated by the Supplier or asked to present in front of the PAB due to poor engagement with the PA team.

CRITERIA

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MEM Criteria

Performance Area	Criteria	Performing	Performing with Minor Concerns	Improvement Required	Severe Concerns
Performance Data	**Action Plan PAT issued**	No Action Plans	☑	Multiple Action Plans	
	Specific Condition PAT Issued				☑
	Supplier Referral (Parties that are repeatedly escalated by Suppliers due to poor quality data or being unresponsive)		☑		
Market Entry and Qualification	**Maintenance of Qualification (MoQ)**	Submitted on time or with a minor delay/ up to 1 month		Submitted with a delay of more than 1 month	
	CME Condition Breach			By up to 10% of the cap	By more than 10% of the cap
Specific to COMCOP audit	**COMCOP Timeliness**	On time	Up to 1 month delay	2-3 months delay	Delay of 3 months or more
	COMCOP Outcome	No findings	Minor fails		Standard not achieved (Major)

CONTROLS

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Query Window in July

Education on the criteria and methodology

Intense & targeted education on the criteria and methodology for the annual rating (webinar, drop-in sessions, publishing documents, driving this in PA Check Ins)

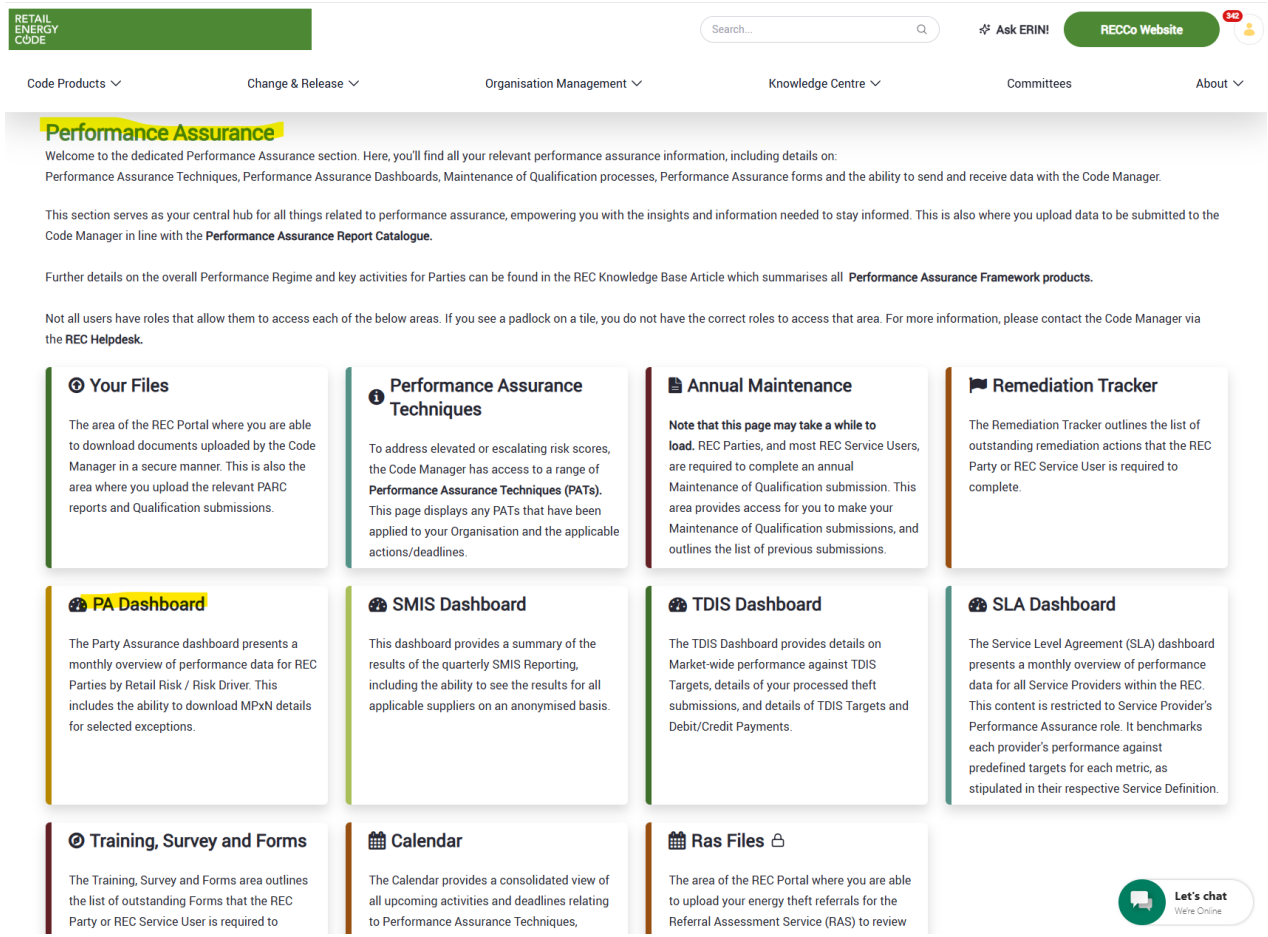
Consultation on criteria

Validating the accuracy and relevance of the criteria through consultation ahead of implementation with the stakeholders

Regular review of the criteria (annually)

WHERE TO FIND YOUR RATING?

- Log into the REC Portal
- Go to your Performance Assurance (PA) Dashboard
- Select ‘Overall Score’ tab
- Your Annual Rating and the reason for it will be visible on there
- **Draft Rating – July 2026**
- **Final Rating – August 2026**



QUESTIONS?

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Criteria

Are they clear? Is there anything you would like to explain or cover in more detail? Are you confident you know where to find them?

Timelines

Are you aware of the key deadlines and next steps?

Further questions

You can contact us via performanceassurance@recmanager.co.uk