RETAIL ENERGY CODE

DATA ACCESS REQUEST

ORGANISATION OR LOCAL AUTHORITY PROVIDING ACCESS TO GRANTS AND OTHER FUNDING

1 BACKGROUND

A number of applications for access to the Gas Enquiry Service (GES) have been made by organisations that provide access to grants and other funding through the Energy Company Obligation scheme (ECO4). Under government funding, they install heating measures and insulation to the least energy efficient homes and households in fuel poverty. As part of the scheme, Ofgem require certain information about the property and the meter tobe confirmed, including confirmation that each domestic property has had a gas connection in before 01 April 2022.

2 JUSTIFICATION FOR USE CASE

There is an existing user category within the Gas DAM - Organisation or Local Authority providing access to grants and other funding which provides access to one data item (Meter Installation Date). This is not sufficient as this alone does not evidence that there has been gas at the property before April 2022 and does not satisfy Ofgem requirements. Additional data items have therefore been requested. The user category will be updated so that all these types of organisations will have access to this data when they make a request. Manchester Energy Grants, Timhy Services and Elanworth (T/A Next Recycle) have currently requested access to this data.

3 DELIVERY OF THE REQUEST

These organisations ideally need this data in near-real time, so we have requested an Impact Assessment to understand how this could be delivered as portal access, however a weekly report will also be considered as this may be more cost effective.

4 DATA ITEM CHANGES

Addition of the below data items to be provisioned within the Gas Data Access matrix.

Data Type	Data Item	Purpose	Classification (Future, subject to change based on implementation of R0148)
Meter Asset Data	Meter Serial Number	To match with photograph of the meter that is obtained from the customer's premises.	Conditionally Open
Meter Asset Data	Manufacturer		Conditionally Open
Meter Asset Data	Model		Conditionally Open
Meter Asset Data	Meter Type		Always Open
Meter Asset Data	Year of Manufacture		Always Open

Meter Asset Data	Device Status	To check there's a live connection to install heating appliances (non-live are not eligible)	Always Open
Meter Asset Data	Meter Mechanism	To match with photograph of the meter that is obtained from the customer's premises.	Conditionally Open
Meter Asset Data	Location	Location of meter needs to be submitted as part of floor plan to Ofgem.	Conditionally Open
Supply Meter Point Information	Meter Point Reference Number	For installation validation.	Conditionally Open
Supply Meter Point Information	Address	For installation address validation.	Personal - They'll already be providing this, it's to cross-reference.
Supply Meter Point Information	Postcode	For installation address validation.	Personal - They'll already be providing this, it's to cross-reference.
Supply Meter Point Information	Network Short Code (or where displayed as the Name, the Network Organisation Name)	To match with utility bill from the customer.	Always Open
Supply Meter Point Information	IGT Short Code (or where displayed as the Name, the IGT Organisation Name)		Always Open
Supply Meter Point Information	Current Supplier Short Code (or where displayed as the Name, the Current Supplier Organisation Name)		Always Open
Supply Meter Point Information	Incoming Supplier Short Code (or where displayed as the Name, the Incoming Supplier Organisation Name)	To validate the customer's details against their utility bill.	Always Open
Supply Meter Point Information	Previous Supplier Short Code (or where displayed as the Name, the Previous Supplier Organisation Name)	To validate the customer's details against their utility bill.	Always Open

5 SERVICE PROVIDER COMMENTS

An Additional Service Request was submitted to the GES Provider on 13 March 2024. As there are no service levels associated with Additional Service Requests, we do not have an expected date of receipt. There is no impact on the decision to allow access to the data items above.

6 DATA PROTECTION, INFORMATION SECURITY AND ANY SPECIFIC CONSIDERATIONS

Each of the Organisations or Local Authorities providing access to grants and other funding that submits an application for this data will undergo an ISDP and Access Agreement.

	Data Protection	Information Security	Specific considerations in relation to GES
Specific risks	N/A	N/A	N/A
Specific controls required	N/A	N/A	Category Condition CC14
Specific additional access agreement clauses required	N/A	N/A	N/A

		Description	Current	Proposed
ISDP Level	Low	Basic information only		✓ for report.
	Medium	Assessment relevant security accreditation (cyber essentials +)		✓for web portal access.
	High	Assessment if information security risk management in REC relevant areas		

7 NEXT STEPS

The Code Manager will trigger a 10-working day consultation period on 28 March 2024 which will close 16 April 2024. If the Consultation responses return no concerns that would require the Code Manager to revisit the request, the Code Manager will implement changes to the DAM on 19 April 2024.

Once the impact assessment response has been received from the Service Provider, the Code Manager will get the relevant and appropriate approval to proceed.