RETAIL ENERGY CODE

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01	Proposal Plan
02	**Impact Assessment**
03	Consultation
04	Final Recommendation

CHANGE REPORT

R0122 SDEP REVIEW IMPROVEMENTS (2) - USABILITY

DOCUMENT VERSION	1.0
PROPOSED IMPLEMENTATION DATE	TBC
IMPLEMENTATION APPROACH	TBC

RESPONSIBLE COMMITTEE	TECHNICAL EXPERT PANEL	**CHANGE PATH**	SELF- GOVERNANCE
PRIORITY STATUS	MEDIUM	**URGENCY**	STANDARD
IMPACTED STAKEHOLDERS	Energy Suppliers, DNOs		

LEAD ANALYST	TECHNICAL LEAD (SOLUTION LEAD)	SUBJECT MATTER EXPERT
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OVERVIEW

Following a comprehensive review, the Code Manager has identified functionality improvements with the Secure Data Exchange Portal (SDEP) system.

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BACKGROUND

1 SUMMARY

After a comprehensive review, the Code Manager identified functionality enhancements to the SDEP system. These improvements will make the system easier to use by enabling better workflow and query filtering, and by improving notifications sent to Parties, helping them resolve issues more efficiently. Feedback from SDEP users was that filtering options are limited to particular attributes, reporting does not provide all information required and notification emails contain minimal supportive information for the parent communication.

2 PROBLEM STATEMENT

Market Participants require functionality that improves efficiency, reporting and allows Consumer issues to be addressed sooner and more accurately.

3 IMPACTS

REC SERVICE PROVIDERS
SDEP Service Provider

REC PARTIES AND SERVICE USERS
Energy Suppliers
Distribution Network Operators

REC DOCUMENTS/ PRODUCTS
Secure Data Exchange Schedule
Data Item Catalogue
SDES User Guide

MHHS DESIGN
No Impact

MHHS DATA SPECIFICATION
No Impact

MHHS CODE DRAFTING
No Impact

There will be no impacts to Market-wide Half-Hourly Settlement as the intention is to implement post M8/M10, as this will be after the implementation of the new ECOES platform that is required for MHHS.

4 CROSS-CODE IMPACTS

There are no Cross-Code impacts.

5 PROPOSAL PLAN

Milestone	Activity	From	To
Definition		**01 Apr-25**	**31 Jan-26**
	Solution Analysis	Complete	Complete
	Solution Development	Complete	Complete
	Service Provider Impact Assessment	Complete	Complete
	Party Impact Assessment	December	January
Change Proposal		**01 Feb-26**	**28 Apr-26**
	Business Case Assessment	February	February
	Consultation	February	March
	Solution Refinement	March	April
	Final Determination	April	April
Voting		**29 Apr-26**	**29 Apr-26**
	Appeal Window	30 April	13 May

R0122 was raised in May 2023 but delayed by the MHHS programme change freeze. This was due to limited capacity of the SDEP Service Provider to support solution development and impact assessments, competing MHHS implementation activities, and the long lead time required for a valid commercial impact assessment. The SDEP Service Provider is now in a position to contribute to solution development and to impact assess, so we are progressing this change.

6 STAKEHOLDER ENGAGEMENT

Stakeholder engagement was carried out before the change was raised in May 2023 as part of a wider SDEP review. Workshops were held with SDEP users who developed the requirements for this change.

These requirements were taken back to the June 2025 Change Issues Group (CHIG) to confirm that they are all still needed and relevant, before a Service Provider impact assessment was issued.

7 PRIORITY STATUS AND URGENCY

Category	Significance / Resource impacts / Urgency	Further selection / breakdown	Score (0-3)	Weighting	Weighted Score
Impacts	Consumer Impact	Direct	1	27	27
	Retail Markets Impact	Retail Risk(s)	1	17	17
	RECCo / REC Party / REC Service Provider Impact	Operational Effectiveness and Efficiencies	2	7	13
		Legal and Regulatory Compliance	1	14	14
Resource	Complexity / Effort / Duration		2	9	18
Strategic Alignment	Contribution to/ Alignment with the objectives of the REC		2	17	17
	Contribution to/ Alignment with RECCo's Forward Work Plan		0		0
Urgency *(The need to progress a change to meet a targeted date)*		Aligned to planned Code Roadmap activity	2	10	20
				Overall Priority Score (rounded)	126

Priority Status	MEDIUM
Change Proposal Type	STANDARD

SOLUTION

8 PROPOSED SOLUTION

The proposed solution will enhance SDEP's functionality by delivering a more streamlined and intuitive method for users to manage and progress communications. An illustrative 'early design' per the requirements has also been generated to support user's understanding of how the requirements would look to be introduced within SDEP.

The full solution is detailed in the solution development report.

PRELIMINARY ASSESSMENT

9 SUMMARY OF IMPACT ASSESSMENT ACTIVITY

9.1 SERVICE PROVIDER IMPACT ASSESSMENT

An impact assessment was issued to the SDEP Service Provider on 23 September 2025, the response is summarised below:

SDEP SERVICE PROVIDER	• The total costs to the Service Provider of delivering this solution are £96,575 (£6,750 Design, £54,400 Build, £26,500 Testing, £8,925 Project Management) • Timescales for delivery are: 78 days Design and Build, 35 days Testing and 10.2 days Project Management. • Mock ups for elements of functionality have been provided in a separate requirements document which will be available for Party impact assessment.

10 APPENDIX

CHANGE PROPOSAL	Link

11 GLOSSARY

TERM	DEFINITION
Secure Data Exchange Portal	means the portal of that name which forms part of the Secure Data Exchange Service.
SDEP User	means an entity that is entitled to use the Secure Data Exchange Portal in accordance with the Secure Data Exchange Schedule.