RETAIL ENERGY CODE

This document is classified as **WHITE**.
Information is for public, unrestricted dissemination and publication.

CHANGE PROPOSAL REPLAN

I0168 – CLARIFY AND STRENGTHEN CRS PROVIDERS REQUIREMENTS

DOCUMENT VERSION	1.0
PROPOSED IMPLEMENTATION DATE	TBC
IMPLEMENTATION APPROACH	BIG BANG

RESPONSIBLE COMMITTEE	CHANGE PANEL	**CHANGE PATH**	SELF-GOVERNANCE
PRIORITY STATUS	HIGH	**URGENCY**	STANDARD
IMPACTED STAKEHOLDERS	ALL REC PARTIES		

LEAD ANALYST	SUBJECT MATTER EXPERT
James Hardy	Andy Knowles
Click to send an email	Click to send an email

CHANGE OVERVIEW

The RECCo Major Switching Incident (MSI) Review focused on the analysis and assessment of; Code compliance, performance, impacts and insights from lessons learned feedback from impacted Stakeholders. These assessments thematically articulated changes and improvements identified to assure industry market participants that clear and appropriate action is, and will be, taken to prevent, detect and mitigate the risks and impacts of another event, and prepare for the right response to any future incidents.

This Issue has been raised to address learnings from the P1 Switching Incident in July 2023 and implement recommendations from the RECCo Review Report within the Retail Energy Code.

PROPOSAL PLAN UPDATE

The Code Manager proposes an update to the Proposal Plan for Issue I0168. This is due to the RECCo MSI Review being raised for discussion at the REC Performance Assurance Board (PAB) on 29 October 2024. The Code Manager would like these discussions to take place before this Issue progresses into a Change Proposal.

The previous Proposal Plan, approved by the REC Change Panel on 17 September 2024, can be found here. Details of the updated Proposal Plan can be seen below.

Under the updated Proposal Plan, the Solution Development for this Issue will be completed by 31 December 2024, with a Business Case Assessment and consultation taking place between January and February 2025. Voting on the Change Proposal by the REC Change Panel will take place in April 2025. The Code Manager will provide an update via the REC Portal with the confirmed date once the REC Change Panel meeting schedule for 2025 has been agreed

Due to the unpredictability of MSIs, the Code Manager may, where possible, seek to progress each stage of the Change Proposal process, and implement a solution, at an earlier opportunity to reduce the risks and impacts of any future MSI. Similarly, dependent upon the outcome of the PAB discussion on 29 October 2024, the Code Manager may be able to progress more quickly, with the Issue progressing into a Change Proposal at an earlier timescale. The Code Manager will provide a further update on the Proposal Plan in due course following the PAB discussion.

In line with the original Proposal Plan, a Party impact assessment has not been included in the Proposal Plan. At the Change Issues Group meeting on 05 September 2024, Market Participants were asked about the inclusion of an impact assessment. Market Participants decided than an impact assessment would not be necessary because the Code Manager has also offered sufficient levels of continued Stakeholder Engagement. This approach would also quicken the change process and the solution implementation, which may help reduce the risks of any future MSI.

KEY MILESTONES AND ACTIVITIES

Milestone	Activity	From	To	From	To
Definition		**06-Jun-24**	**31-Oct-24**	**06-Jun-24**	**31-Dec-24**
	Solution Development	June	October	June	December
	Request for Party Feedback	Completed	Completed	Complete	Complete
	PAB Update	N/A	N/A	October	October
	Legal Review	October	October	December	December
Change Proposal		**01-Nov-24**	**31-Jan-25**	**01-Jan-25**	**31-Mar-25**
	Business Case Assessment	November	November	January	January
	Consultation	November	December	February	February
	Solution Refinement	December	December	February	March
	Final Determination	January	January	March	March
Voting		**Feb-25**	**Feb-24**	**Apr-25**	**Apr-25**
	Appeal Window	February	February	April	April

RETAIL ENERGY CODE

1 COMMITTEE ACTIONS

Committee Members are invited to take the following actions:

- **REVIEW** the proposed plan extension milestones for I0168
- **APPROVE** the proposed plan extension milestones for I0168