RETAIL ENERGY CODE

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CHANGE PROPOSAL EXTENSION TO PLAN

I0212 - PROTECTING CRIMESTOPPERS AND THEIR CONTACTS

DOCUMENT VERSION	1.0
PROPOSED IMPLEMENTATION DATE	27 June 2025
IMPLEMENTATION APPROACH	BIG BANG

RESPONSIBLE COMMITTEE	CHANGE PANEL	CHANGE PATH	SELF-GOVERNANCE
PRIORITY STATUS	MEDIUM	URGENCY	STANDARD
IMPACTED STAKEHOLDERS	ENERGY SUPPLIERS, DISTRIBUTION NETWORK OPERATORS, GAS TRANSPORTERS		

LEAD ANALYST (SOLUTION LEAD)	TECHNICAL LEAD	ASSURANCE LEAD	SUBJECT MATTER EXPERT
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1 CHANGE OVERVIEW

This Issue seeks to clarify how the information shared with Energy Suppliers, Distribution Network Operators and Gas Transporters can be used and shared. The aim of which is to protect Crimestoppers' reputation, their anonymity guarantee and the welfare of those who contact Crimestoppers/Stay Energy Safe.

Disclosure of the information passed on from the charity, outside of the relevant energy company teams, can pose a serious risk to those who have reported suspected Energy Theft, could jeopardises the trust and confidence the public have in the service, and damage the reputation of the charity and the Stay Energy Safe brand.

2 CHANGE PLAN UPDATE

During the solution review activity, the Proposer of I0212 requested additional time to review and confirm the legal drafting of the proposed solution. Therefore, the Code Manager proposes to update the Proposal Plan for I0212. The proposed update to the Proposal Plan for I0212 can be found below:

Milestone	Activity	From	To	From	To
Definition		**14-January-25**	**03-March-25**	**14-January-25**	**01-April-25**
	Solution Review	January	March	January	April
Change Proposal		**03-March-25**	**29-April-25**	**01-April-25**	**03-June-25**
	Business Case Assessment	March	March	April	April
	Consultation	March	April	April	May
	Solution Refinement	-	-	May	June
	Final Determination	April	April	June	June
Voting		**29-April-25**	**29-April-25**	**03-June-25**	**03-June-25**
	Appeal Window	April	May	June	June

3 COMMITTEE ACTIONS

Committee Members are invited to take the following actions:

- **REVIEW** the extension to plan for I0212; and
- **APPROVE** the extension to plan for I0212.