RETAIL ENERGY CODE

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CHANGE PROPOSAL REBASELINED PLAN

I0215 - SCHEDULE 30 SWITCH METER READING PROBLEMS - REJECTIONS AND TIMINGS

DOCUMENT VERSION	V1.0
PROPOSED IMPLEMENTATION DATE	TBD
IMPLEMENTATION APPROACH	Big Bang

RESPONSIBLE COMMITTEE	Change Panel	**CHANGE PATH**	Self-Governance
PRIORITY STATUS	Medium	**URGENCY**	Standard
IMPACTED STAKEHOLDERS	Energy Suppliers		

LEAD ANALYST (SOLUTION LEAD)	ASSURANCE LEAD	SUBJECT MATTER EXPERT
CAROLINE FREIMULLER	VAISHNAVI SHARMA	LORNA MALLON
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1 CHANGE OVERVIEW

It has been reported that REC Parties may employ practices relating to Switch Meter Reading problems where the Code has not caught up, both in terms of Performance Assurance and regulatory oversight. This Issue seeks to explore Supplier practices to determine if Code changes are needed to improve robustness around the Disputed or Missing Switch Meter Reading processes.

2 CHANGE PLAN UPDATE

The Code Manager was unable to progress through solution development as quickly as hoped for this Issue, however, solution development has now completed, and the Code Manager is proposing to extend the window for other planned activities – particularly Party impact assessment. The Code Manager has decided this legal text amendment does not need reviewing by the REC Legal team as it is a minor technical industry process.

As the solution is now developed, the Code Manager is also submitting the rest of the plan at the same time, as the previous plan only went as far as impact assessment and solution refinement.

Milestone	Activity	From	To	From	To
Definition		**17-Dec-24**	**31-Mar-25**	**17-Dec-24**	**31-May-25**
	Solution Development	December	March	Completed	Completed
	Legal Review	March	March	n/a	n/a
	Impact Assessment	March	March	April	May
	Solution Refinement	March	March	May	May
Change Proposal		**n/a**	**n/a**	**01-Jun-25**	**18-Aug-25**
	Business Case Assessment	n/a	n/a	May	June
	Consultation	n/a	n/a	June	July
	Final Determination	n/a	n/a	July	August
Voting		**n/a**	**n/a**	**19-Aug-25**	**19-Aug-25**
	Appeal window	n/a	n/a	03-Sep-25	03-Sep-25

3 COMMITTEE ACTIONS

Committee Members are invited to take the following actions:

- **REVIEW** the rebaselined plan for I0215; and
- **APPROVE** the rebaselined plan for I0215.