11 Pending and Confirmed Registrations

11.1 This Paragraph 11 applies to gas and electricity Registrations.

11.2 In the case of a MHHS Metering Point:

(a) following receipt of a Pending Notification, the Gaining Supplier shall initiate Appointment of Supplier Agents in accordance with the BSC and the Metering Operations Schedule; and

(b) where the Losing Supplier does not Object to a Switch Request, the Losing Supplier must send the 'Notify Old Supplier Information' Notification (D0311) in accordance with this Paragraph 11.

11.2A In the case of a Non-MHHS Metering Point:

(a) the Gaining Supplier is required to populate mandatory Data Items within the SMRS in accordance with the BSC; and

(b) the Gaining Supplier must appoint Supplier Agents in accordance with the BSC and the Metering Operations Schedule.

11.3 In the case of a Non-MHHS Metering Point, where electricity Registration has a Registration Status of Confirmed:

(a) the Gaining Supplier is required to populate mandatory Data Items within the SMRS in accordance with the BSC; and

(b) the Gaining Supplier must Appoint Supplier Agents in accordance with the BSC and the Metering Operations Schedule, although the Gaining Supplier may choose to carry out activities within this Paragraph 11.3(b) earlier or within the Secured Active / Secure Inactive stages.

(c) where the RMP is subject to elective Half-Hourly Settlement (Measurement Class F, and Profile Class 0), if the Gaining Supplier does not offer elective Half-Hourly Settlement, then the Gaining Supplier shall follow the 'Change of Measurement Class – Change of Supplier' process under the BSC.

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11.4 In the case of a gas RMP, where the gas Registration has a Registration Status of

Confirmed:

(a) the Gaining Supplier must appoint Supplier Agents in accordance with the Metering Operations Schedule, although the Gaining Supplier may choose to carry out activities within this Paragraph 11.4(a) earlier or within the Secured Active / Secured Inactive stages; and

(b) the Gaining Shipper is required to set the settlement parameters and notify Supplier Agent details in accordance with the UNC.

11.5 In the case of an gas RMP, where the Losing Supplier does not Object to a Switch Request:

(a) the Losing Supplier must send the 'Notify Old Supplier Information' Notification in accordance with this Paragraph 11; and

(b) the Losing Supplier must de-appoint Supplier Agents in accordance with the Metering Operations Schedule.

11.6 The detailed process and timings for issuing the 'Notify Old Supplier Information' Notification are further described in the following interface table:

Ref	When	Action	From	To	Interface	Means
11.6.1	For Registrations, in the case of an electricity RMP recorded in the CSS as a Domestic Premises, and within one Working Day following the end of the Objection Window where an Objection has not been raised.	Issue the 'Notify Old Supplier Information' notification.	Losing Supplier	Gaining Supplier	D0311 NOSI Flow	Data Transfer Network

11.6.2	For Registrations, in the case of a gas RMP recorded in the CSS as a Domestic Premises, and within one Working Day following the end of the Objection Window where an Objection has not been raised.	Issue the 'Notify Old Supplier Information' notification.	Losing Supplier	Gaining Supplier	NOSI Flow	Data Transfer Network