RETAIL ENERGY CODE

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NON-CONFIDENTIAL CONSOLIDATED INFORMATION REQUEST RESPONSES

I0228 ECOES API FOR EXPORT MPAN CREATION AT SCALE

On 02 April 2026 the Code Manager issued an information request to industry to seek feedback on the Issue I0228 ECOES API for Export MPAN Creation at Scale.

The purpose of this document is to consolidate the responses and for the Code Manager to answer any questions raised within those responses.

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RESPONSE TYPE	Non-confidential
DATE ISSUED	19 May 2026
RESPONSIBLE COMMITTEE	Technical Expert Panel
LEAD ANALYST	Caroline Freimuller

DATE INFORMATION REQUEST ISSUED	02 April 2026
RESPONSE DEADLINE	08 May 2026

Question 1:	How many Export Metering Points have you requested be created that were not due to new developments or FIT? Please provide your numbers per DNO, per month, for 2023 to 2025.	
RESPONDENT DETAILS	**RESPONSE**	**CODE MANAGER COMMENTS**
Octopus Energy (Energy Supplier)	A confidential response was provided to the Code Manager.	Thank you for providing this data.
ScottishPower (Energy Supplier	A confidential response was provided to the Code Manager.	Thank you for providing this data.

Question 2:	Were you required to provide additional information to the DNO? If yes, how was this requested (SDEP, email, other) and what additional information were you asked for?	
RESPONDENT DETAILS	**RESPONSE**	**CODE MANAGER COMMENTS**
Octopus Energy (Energy Supplier)	If DNO's have not received expected paperwork or there are some mismatches in information a back and forth is required. Examples: Missing commissioning documents or other paperwork. Discrepancies in requested declared net capacities. Mismatches from Royal mail addresses. This is requested within the "processes - MPAN requests tab" on SDES. We do not use bilateral agreements due to the unnecessary time it would add to our process. The main pain points here are that rejection messages don't seem to be consistent across DNO's. And receiving notes or questions have to be checked manually as apposed to being available in the supplier index downloads.	Thank you for your comments. The Code Manager will take this away to consider alongside the Proposer how or if this can be addressed under I0228. If it is determined this cannot be looked at under this specific Issue, the Code Manager would welcome a broader issue to be raised to address these.
ScottishPower (Energy Supplier	We cannot provide this information as we don't keep a tracker of these events.	Thank you for confirming.

Question 3:	During 2023 to 2025, how many times did you need to use a bi-lateral agreement to bulk request Export Metering Points?	
RESPONDENT DETAILS	**RESPONSE**	**CODE MANAGER COMMENTS**
Octopus Energy (Energy Supplier)	We do not use a bi-lateral agreement to bulk request export MPAN's. We believe the different housing of requests and individual processes would come at a higher workload and create confusion over managing these. One DNO specified that we must use this for requests, however shifted towards an internal only system where requests are now only taken individually to a specific email. We used this around 40 times from the dates 23/08/2023 - 20/06/2025 Before processes shifted internally.	Thank you for your confirmation.
ScottishPower (Energy Supplier	We do not use bilateral agreements to do bulk requests.	Thank you for your confirmation.

Question 4:	If you have used the bulk request process, do you have any comments you wish to provide on how this process worked or any pain points felt? Please highlight if this was significantly different between different DNOs.	
RESPONDENT DETAILS	**RESPONSE**	**CODE MANAGER COMMENTS**
Octopus Energy (Energy Supplier)	Experiences with this process was only with one DNO SPEN. From experience with this more information was requested from us as an energy supplier and shifting this process outside of the rest became noisier and more difficult to manage. The one advantage was that feedback we received for rejections was in this same batch process. The alternative being individually checking each MPR application in the MPAN requests tab as there is no way to receive notes or questions in the supplier index. Experiences now are that requests need to be sent individually to a specific email address and cannot be worked with a bulk application. This is leading to a backlog of requests and a heavier reliance on customer interventions. A standardised API for requesting MPAN's at scale will increase the quality of communication between both interested parties.	Thank you for your comments. The Code Manager will take this away to consider alongside the Proposer how or if this can be addressed under I0228.
ScottishPower (Energy Supplier	We have had historical issues with some DNOs not responding in a timely manner. However, this is much less of a problem now with cases being exceptional. Although, it is still important that an SLA is agreed and adhered to.	Thank you for your comments.