RETAIL ENERGY CODE

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CHANGE PROPOSAL EXTENSION TO PLAN

I0234 INTRODUCTION OF AN ENERGY THEFT REFERRAL ASSESSMENT SERVICE UNDER THE REC

DOCUMENT VERSION	1.0
PROPOSED IMPLEMENTATION DATE	27 June 2025
IMPLEMENTATION APPROACH	TBD

RESPONSIBLE COMMITTEE	CHANGE PANEL	**CHANGE PATH**	AUTHORITY LED
PRIORITY STATUS	HIGH	**URGENCY**	STANDARD
IMPACTED STAKEHOLDERS	Energy Suppliers, DNOs, Gas Transporters,		

LEAD ANALYST (SOLUTION LEAD)	TECHNICAL LEAD	ASSURANCE LEAD	SUBJECT MATTER EXPERT
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1 CHANGE OVERVIEW

This proposal seeks to establish a Referral Assessment Service (RAS) as a new REC service embedding it within REC governance. The RAS will assess, triage and co-ordinate all referrals received from industry parties of energy theft cases.

The RAS would:

- Provide quality assurance for Energy Theft referrals by ensuring consistency, accuracy, and evidentiary completeness.
- Consolidate and analyse data to strengthen the quality of evidence for enforcement actions.
- Standardise and streamline the referral process, ensuring efficient and effective engagement with the Energy Theft Unit (ETU).

By fulfilling these roles, the RAS would maximise the operational value of the ETU, enhancing the efficiency, consistency, and success of Energy Theft-related enforcement actions.

Additionally, the RAS would play a critical role in mitigating risks to Consumers by addressing safety hazards and financial burdens caused by Energy Theft, thereby strengthening trust and confidence in the energy market.

2 CHANGE PLAN UPDATE

Milestone	Activity	From	To
Definition		**13 Jan-25**	**1-Mar-25**
	Solution Development	January	February
	Business Case Assessment	February	March
	Party Impact Assessment	March	March
Change Proposal		**1-Mar-25**	**20-May-25**
	Business Case Assessment	March	April
	Consultation	April	May
	Solution Refinement	May	May
	Final Determination	May	May
Voting		**20-May-25**	**20-May-25**
	Issued for Authority Determination	**21-May-25**	**21-May-25**

An initial proposal plan was presented to Change Panel on 4 February 2025 outlining only the solution development activity. Following that meeting, further information was confirmed but the Code Manager hence a complete plan is now being proposed.

As the proposal is aimed to be implemented in June 2027, the plan provides a fast-track progression of the proposal. The Code Manager is aiming to conduct a party impact assessment in March, followed by a consultation in April-May. The proposal will be brought back to Change Panel for final determination no later than 20 May 2025.

3 COMMITTEE ACTIONS

Committee Members are invited to take the following actions:

- **REVIEW** the update to plan for I0234; and
- **APPROVE** the update to plan for I0234