RETAIL ENERGY CODE

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REC ISSUE SUBMISSION FORM (COPY)

1 PERSONAL DETAILS

PROPOSER NAME *(Mandatory)*	Harriet Truss
COMPANY *(Optional)*	REC Code Manager
COMPANY TYPE *(Optional)*	
TELEPHONE NUMBER *(Optional)*	
EMAIL ADDRESS *(Mandatory)*	

2 ISSUE SUMMARY

ISSUE TITLE *(Mandatory)*	MHHS Incremental Changes for go live
WHAT IS THE ISSUE YOU ARE SEEKING TO SOLVE? *(Mandatory)*	Since the MHHS Code Drafting was baselined by the MHHS Programme in August 2024, a number of MHHS Design changes have been identified and approved by the programme to support the robustness of the design for implementation. Amendments to REC consequential change solutions have also been identified. Both of these types of incremental change were expected, due to further understanding being gained through preparations for implementation, including Systems Integration Testing (SIT). Further Code amendments could still be identified during SIT. The end of SIT Cycle 3, in March 2025, is when the majority of testing will be completed and it is assumed most of the Design defects will have been identified. The REC MHHS Code Drafting was approved by the Authority, to meet MHHS Programme Milestone M7, through R0209 and incremental changes that were not included under that Change Proposal, now need to be

	taken through REC change governance as captured under the R0209 RAID, Risk R001 and Assumptions A005 and A006. This issue looks to assess and confirm the scope to be taken forward into the Change Proposal that will deliver critical updates to the REC MHHS Code Drafting. Any potential scope items that have material impacts over and above the approved MHHS design will be considered to add unacceptable risk to the intended Change Proposal and will not be included in the confirmed scope. Potential scope items to be considered under this Issue will include: • Approved Programme Change Requests (Programme CRs) and/or Design Issue Notifications (DINs) not previously included – this will be anything with a REC impact that has been included since Design Interim Release (IR) 8.1 • Amendments identified to REC Consequential Changes identified since M6 and required for M8/M10 implementation – Consequential Change will be defined under the same principles previously adopted by the Programme's Code workstream – Includes amendments to EES identified through participant testing • Correction of issues identified with the code drafting to ensure alignment with the MHHS design • Issues shared with the REC MHHS project team, that require further consideration with stakeholders to understand their criticality and impact A potential scope list has not been included in this submission, as a full list cannot be defined at the time of submission and will be treated as a live document during the Definition stage of the issue. The intention of the Definition stage of this issue will also be to confirm appropriate next steps for any potential scope items that are not taken forward. Impact

	assessments will be progressed where required to help with the final scope determination.
WHAT IMPACT IS THIS HAVING? *(Mandatory)*	It is critical to the implementation of MHHS that design changes approved by the MHHS Programme are reflected in the REC MHHS Code Drafting. In addition, some consequential changes may also be determined to be critical for implementation at go-live.
WHAT DO YOU CONSIDER TO BE AN EFFECTIVE SOLUTION? *(Mandatory)*	Critical updates to the REC MHHS Code Drafting are implemented at M8, to ensure the MHHS design is implemented in full at go-live, de-risking transition, qualification and migration.
IS THERE ANY BACKGROUND INFORMATION OR CONTEXT TO THE ISSUE THAT WOULD BE USEFUL? *(Optional)*	
DOES THIS ISSUE RELATE TO AN EXISTING ISSUE RAISED OR AN EXISTING CHANGE PROPOSAL? IF SO, PLEASE PROVIDE DETAILS OF THE ISSUE OR CHANGE PROPOSAL.	R0209 - Implementation of MHHS Arrangements

3 CONSUMER IMPACTS

WHICH CONSUMER TYPES WILL BE IMPACTED BY THIS ISSUE? *(Mandatory)*	☐ All ☒ Electricity ☐ Gas ☒ Domestic Prepayment ☒ Domestic Credit ☒ Microbusiness ☒ Small and Medium Enterprise (SME) ☒ Industrial and Commercial (I&C) ☐ Other (please specify in the Additional information box below)

WHAT IMPACT WILL THIS ISSUE HAVE FOR THESE CONSUMERS? *(Mandatory)*	☐ Switching experience ☒ Billing accuracy ☒ Trust and confidence ☐ Safety ☒ Security of supply ☒ Ability to pay ☐ On site experience ☐ Other (please provide details in the Additional information box below)
ADDITIONAL INFORMATION *(Optional)*	

4 CODE IMPACTS

Does this Issue relate to or impact:

THE REC OR REC SCHEDULES? *(Optional)*	☐ Main Body ☒ Schedule 1 - Interpretations and Definitions Schedule ☐ Schedule 3 - Accession Agreement ☐ Schedule 4 - Company Governance ☐ Schedule 5 - Change Management ☐ Schedule 6 - Performance Assurance ☐ Schedule 7 - Energy Theft Reduction ☐ Schedule 8 - Unbilled Energy Code of Practice ☒ Schedule 9 - Qualification and Maintenance ☐ Schedule 10 - Charging Methodology ☐ Schedule 11 - Prepayment Arrangements ☐ Schedule 12 - Data Access ☐ Schedule 13 - Transfer of Consumer Data ☒Schedule 14 - Metering Operations ☒ Schedule 15 - Metering Accreditation ☐ Schedule 17 - Secure Data Exchange ☐ Schedule 18 - Green Deal Arrangements ☒ Schedule 19 - Market Exit and Supplier of Last Resort ☐ Schedule 22 - Market Stabilisation Charge ☒ Schedule 23 - Registration Services ☒ Schedule 24 - Switching Data Management ☐ Schedule 25 - Central Switching Service ☐ Schedule 26 - Switching Service Management

	☒ Schedule 27 - RMP Lifecycle Schedule ☒ Schedule 28 - Related Metering Points ☒ Schedule 29 - Address Management ☒ Schedule 30 - Resolution of Consumer Facing Switching and Billing Issues ☐ Schedule 31 – Prepayment Method Levelisation Reconciliation
ADDITIONAL INFORMATION *(Optional)*	To be determined, but could impact any documentation impacted within R0209

OPERATIONAL DOCUMENTS *(Optional)*	☒ Consolidated Metering Code of Practice (CoMCoP) ☐ Cross Code Steering Group Terms of Reference ☐ Performance Assurance Board Terms of Reference ☐ Performance Assurance Report Catalogue ☐ REC Change Panel Terms of Reference
ADDITIONAL INFORMATION *(Optional)*	To be determined, but could impact any documentation impacted within R0209

SERVICE SPECIFICATION *(Optional)*	☐ Central Data Service Provider Further Services Service Definition ☐ Central Switching Service Definition ☐ CSS Certificate Authority Service Definition ☒ Electricity Enquiry Service - Service Definition ☒ Electricity Retail Data Service Definition ☐ Gas Enquiry Service Definition ☐ Gas Retail Data Service Definition ☐ Green Deal Database Service Definition ☐ Secure Data Exchange Service Definition ☐ Switching Operator Service Definition
ADDITIONAL INFORMATION *(Optional)*	To be determined, but could impact any documentation impacted within R0209

API TECHNICAL SPECIFICATION *(Optional)*	☒ EES API Technical Specification ☐ GES Meter Asset Enquiry API Technical Specification

	☐ GES Supply Point Switching API Technical Specification ☐ GES Supply Point Enquiry API Technical Specification
ADDITIONAL INFORMATION *(Optional)*	

THE DATA SPECIFICATION *(Optional)*	☐ Data Access Matrix ☒ Data Item Catalogue ☒ Market Message Catalogue ☒ Standards Definition ☐ Supply Number Format
ADDITIONAL INFORMATION *(Optional)*	To be determined, but could impact any documentation impacted within R0209. There are however known impacts to the Data Item Catalogue and Market Message Catalogue

CENTRAL SYSTEMS OR REC SERVICES? *(Optional)*	☐ Central Data Service Provider Further Services ☒ Central Switching Service (CSS) ☐ CSS Certificate Authority ☒ Electricity Enquiry Service ☒ Electricity Retail Data Service ☐ Electricity Theft Tip Off Service ☐ Gas Enquiry Service ☐ Gas Retail Data Service ☐ Green Deal Central Charging Database ☐ Secure Data Exchange Service ☐ Switching Operator
ADDITIONAL INFORMATION *(Optional)*	To be determined, but could impact any services impacted by R0209.

REC PARTIES AND/OR MARKET PARTICIPANTS? *(Optional)*	☐ AMR Service Providers ☒ Data Aggregators ☒ Data Collectors ☒ DCC ☒ Distribution Network Operators ☒ Energy Suppliers ☒ EES Users ☐ Gas Transporters

	☐ GDCC Users ☐ GES Users ☐ Green Deal Finance Parties ☐ Green Deal Providers ☒ Meter Asset Providers ☒ Metering Equipment Managers ☒ Shippers ☒ Third Party Intermediaries ☒ Virtual Lead Party ☐ Other (please provide details in the Additional Information box)
ADDITIONAL INFORMATION *(Optional)*	To be determined

OTHER INDUSTRY CODES? *(Optional)*	☒ Balancing & Settlement Code (BSC) ☒ Distribution Code Use of System Agreement (DCUSA) ☐ Smart Energy Code (SEC) ☐ Uniform Network Code (UNC) ☐ Independent Gas Transporter Uniform Network Code (IGT UNC)
ADDITIONAL INFORMATION *(Optional)*	Equivalent changes will be progressed under the BSC and DCUSA, with timetables that aligns to the Change Proposal timelines set out below. The DIP Manager are also considering changes that need to be progress for MHHS go-live.

DOES THIS ISSUE IMPACT A SIGNIFICANT CODE REVIEW? *(Optional)*	Yes. Potential code items considered under this issue link to the MHHS SCR. It is proposed that only changes critical for MHHS go-live will be included within the Change Proposal for implementation at M8.
ADDITIONAL INFORMATION *(Optional)*	

5 ISSUE PROGRESSION

DO YOU BELIEVE THIS ISSUE PROPOSAL MEETS THE CRITERIA FOR 'URGENCY' AND SHOULD BE PROGRESSED UNDER AN URGENT TIMETABLE? **IF SO, PLEASE PROVIDE JUSTIFICATION?** *(Optional)*	No, this issue has been planned to allow progression under a standard timetable
ARE THERE ANY REQUIRED TIMESCALES FOR THE DEVELOPMENT OF THIS ISSUE? *(Option)*	The Issue and the resulting go live Change Proposal will need to align with programme plan timescales and with equivalent modifications/change proposals under other industry codes. If possible, an estimated timetable is being targeted as follows: Definition: Jan-April Change Proposal: May Consultation: June Voting: July Please note that these timescales may need to change, for example if other Code Body plans to make changes for M8 or if Ofgem decides to use its SCR powers and directs an alternative timetable.
ARE THERE ANY REQUIRED TIMESCALES FOR THE IMPLEMENTATION OF THIS ISSUE? *(Option)*	Implementation of the changes confirmed as in scope of the Change Proposal will need to be implemented at M8
ARE YOU AWARE OF ANY DEPENDENCIES ASSOCIATED WITH THIS ISSUE WHICH MAY IMPACT ITS PRIORITY OR PROGRESSION TIMETABLE? *(Optional)*	MHHS Programme implementation plan

6 ATTACHMENTS

ATTACH/PROVIDE ANY SUPPORTING DOCUMENTS TO BE SUBMITTED WITH THE FORM	R0209 Change Report (Post-Vote) v2.0 05.11.2024