RETAIL ENERGY CODE

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01	Proposal Plan
02	Impact Assessment
03	Consultation
04	Final Recommendation

CHANGE REPORT

I0267 SMART METER INSTALLATION SURVEYS - MICROBUSINESS REQUIREMENTS

DOCUMENT VERSION	V1.1
PROPOSED IMPLEMENTATION DATE	TBD
IMPLEMENTATION APPROACH	TBD

RESPONSIBLE COMMITTEE	Change Panel	CHANGE PATH	Authority Determined
PRIORITY STATUS	Medium	URGENCY	Standard
IMPACTED STAKEHOLDERS	Energy Suppliers		

LEAD ANALYST (SOLUTION LEAD)	ASSURANCE LEAD	SUBJECT MATTER EXPERT
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OVERVIEW

There is no requirement for Energy Suppliers planning fewer than 5,000 Smart Meter Installations at Domestic Premises, within a calendar year, to survey consumers for REC compliance purposes.

Conversely, there is no minimum threshold in place for Micro-Business Installations, meaning that Non-Domestic Energy Suppliers are required to procure a suitably qualified, independent Smart Meter Installation Survey Organisation, at considerable cost, to survey what might be a very small number of Consumers.

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BACKGROUND

1 SUMMARY

This Issue has been raised by a Non-Domestic Energy Supplier, over the differences in obligations on sending the Smart Meter Installer Survey (SMIS) to Domestic and Microbusiness Consumers.

They have highlighted that the lack of minimum threshold in place for Smart Meter Installations at Microbusiness premises, coupled with the requirement for Energy Suppliers to use an independent Smart Meter Installation Survey Organisation, means these Suppliers could face large costs to survey a small number of Consumers.

This change is linked to I0189 Voice of the Consumer which is looking at potential changes to the SMIS. The Code Manager has elected to progress I0267 separately for now as it is likely it could be implemented earlier than I0189 but will monitor this throughout solution development of both Issues. If it becomes more appropriate for the Issues to be combined, this can be done at a later stage.

As this is limited to the SMIS, for the purposes of this Issue Smart Meter Installation means only the first installation of a Smart Meter at a Premise.

2 PROBLEM STATEMENT

Non-Domestic Energy Suppliers are having to procure an independent Smart Meter Installation Survey Organisation, at considerable cost, to survey what might be a very small number of Consumers to be compliant with their REC obligations.

3 IMPACTS

CONSUMERS	REC PARTIES AND SERVICE USERS	REC DOCUMENTS / PRODUCTS
Micro-Business Consumers	Energy Suppliers	Consolidated Metering Code of Practice (CoMCoP)

MHHS
No impacts have been identified to MHHS processes or legal drafting as part of this Issue.

4 CROSS-CODE IMPACTS

There are no cross-code impacts identified with this Issue.

5 PROPOSAL PLAN

Milestone	Activity	From	To
Definition		**22 Jul 25**	**30 Nov 25**
	Code Manager Initial Assessment	July	August
	Solution Analysis	July	August
	Information Request	August	September
	Solution Development	September	November

The Code Manager is only presenting a plan as far as solution development, as the next steps taken and time scales associated with those steps will depend on the solution drafted.

6 STAKEHOLDER ENGAGEMENT

The Code Manager will conduct an information request with Energy Suppliers, to gather data on the scope of this Issue. The Code Manager will then use this, and information provided by the REC Performance Assurance team on the number of submissions for the Smart Meter Installer Survey – Microbusiness, to draft an appropriate solution.

The Code Manager will use the Change Issues Group as and when appropriate throughout the development of this Issue.

7 PRIORITY STATUS AND URGENCY

PRIORITISATION MATRIX

Category	Significance / Resource impacts / Urgency	Further selection / breakdown	Score (0-3)	Weighting	Weighted Score
Impacts	Consumer Impact	Indirect	1	27	27
	Retail Markets Impact	Innovation and Market Arrangements	2	17	33
	RECCo / REC Party / REC Service Provider Impact	Operational Effectiveness and Efficiencies	2	7	13
		Legal and Regulatory Compliance	2	14	28
Resource	Complexity / Effort / Duration		2	9	18
Strategic Alignment	Contribution to/ Alignment with the objectives of the REC		0	17	0
	Contribution to/ Alignment with RECCo's Forward Work Plan		0		0
Urgency *(The need to progress a change to meet a targeted date)*		Other Planned Activity	2	10	20
				Overall Priority Score (rounded)	140

Priority Status	MEDIUM
Change Proposal Type	STANDARD

8 APPENDIX

CHANGE PROPOSAL	Link
[RELATED CHANGE(S)]	I0189 Voice of the Consumer

9 GLOSSARY

TERM	DEFINITION
Consumer	[means any person supplied (or seeking a supply) of Energy at an RMP (whether or not that person also exports or is seeking to export electricity at an RMP).
Domestic Consumer	means a Consumer at Domestic Premises.
Domestic Premises	means a premises at which a supply of Energy is (or will be) taken wholly or mainly for domestic purposes, which is to be interpreted in accordance with the Energy Supply Licences.
Micro-Business Consumer	means a 'Micro-Business Customer', as defined in the Energy Supply Licences.
Non-Domestic Supplier	means an Energy Supplier which is not authorised by its Energy Supply Licence to supply Domestic Premises.
Premises	is to be interpreted in accordance with the Gas Act and the Electricity Act.
Smart Meter	means a meter which conforms (or is intended to conform) with the SMETS.
Smart Meter Installation Survey Organisation	means a professional market research agency, independent of the Supplier Member, who adheres to the Market Research Society (MRS) Code of Conduct.