RETAIL ENERGY CODE

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CHANGE PROPOSAL EXTENSION TO PLAN

I0285 ORGANISATIONS WITH MULTIPLE ROLE TYPES EES AND SDEP ACCESS

DOCUMENT VERSION	V2.0
PROPOSED IMPLEMENTATION DATE	TBD
IMPLEMENTATION APPROACH	TBD

RESPONSIBLE COMMITTEE	Technical Expert Panel	**CHANGE PATH**	Self-Governance
PRIORITY STATUS	High	**URGENCY**	Standard
IMPACTED STAKEHOLDERS	All REC Parties, SDEP Users, SDES Service Provider		

LEAD ANALYST	TECHNICAL LEAD (SOLUTION LEAD)	SUBJECT MATTER EXPERT
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1 CHANGE OVERVIEW

It is currently not possible for organisations with multiple role types to have the same person be able to access all assigned role types within the Secure Data Exchange Portal (SDEP) without having a unique email address for each role type.

2 RESPONSIBLE COMMITTEE DECISION

On **24 June 2026,** the REC Technical Expert Panel, in line with the Code Manager recommendation:

- **REVIEWED** the extension to plan for I0285; and
- **APPROVED** the extension to plan for I0285.

3 CHANGE PLAN UPDATE

On 25 February 2026, the Technical Expert Panel approved an Extension to Plan covering Service Provider impact assessment and a period of business case assessment to review if it can already be concluded it is not appropriate to take this Change Proposal forward at this time.

The Code Manager and the Electricity Enquiry Service (EES) and SDEP Service Provider have completed preliminary Service Provider impact assessment, and are currently completing detailed Service Provider impact assessment. This has extended past the original timeline of May 2026, due to more complex discussions being needed around certain solution requirements (particularly GDPR and data access requirements) than originally envisaged. The Code Manager is requesting this period be extended out until July 2026.

The preliminary Service Provider impact assessment has determined that is possible for this Issue to be implemented prior to the migration of the EES and SDEP to the new duel fuel enquiry service under the Strengthening of the Enquiries Service project (timetabled for July 2028), so it has not ascertained that I0285 should definitely be stopped at this time. The Code Manager does however need input from Parties to determine if there is a justification for the cost to implement.

As such, the Code Manager is confident that this Issue should proceed to Party impact assessment. This will allow industry to input their views on whether this Issue should be implemented prior to July 2028, as this will require the cost for implementation being incurred twice: once from the REC Change budget, and once from the Strengthening of the Enquiries Service project budget. If Party impact assessment determines that industry preference is to wait for the implementation of the Strengthening of the Enquiries Service project, the Code Manager will determine with RECCo how these requirements can be fed into that project.

The Code Manager is allowing time for an extended Party impact assessment within the Proposal Plan, as we are conscious this will likely be issued over the summer holiday period with high volumes of annual leave across the industry. A decision will be made if this required once the exact date the Party impact assessment is likely to be issued is known.

Milestone	Activity	From	To	From	To
Definition		**25 Sept 25**	**30 Jun 26**	**25 Sept 25**	**31 Oct 26**
	Solution Development	Completed	Completed	Completed	Completed
	Service Provider Impact Assessment	February	May	February	June
	Business Case Assessment	May	June	Completed	Completed
	Party Impact Assessment	n/a	n/a	July	August
	Business Case Assessment	n/a	n/a	September	October