RETAIL ENERGY CODE

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CHANGE PROPOSAL EXTENSION TO PLAN

I0331 REGULATORY ALLIANCE CREATION REJECTIONS

DOCUMENT VERSION	V1.0
PROPOSED IMPLEMENTATION DATE	TBD
IMPLEMENTATION APPROACH	Big Bang

RESPONSIBLE COMMITTEE	Change Panel	**CHANGE PATH**	Self-Governance
PRIORITY STATUS	Standard	**URGENCY**	Standard
IMPACTED STAKEHOLDERS	Energy Suppliers, DNOs, GTs, GRDAs, ERDAs		

LEAD ANALYST (SOLUTION LEAD)	ASSURANCE LEAD	SUBJECT MATTER EXPERT
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1 CHANGE OVERVIEW

An incident where Network Parties did not submit Regulatory Alliances on time to the Central Switching Service (CSS) Provider, or did submit the Regulatory Alliances but did not action rejections from the CSS Provider in a timely manner, led to over 200 Consumers being delayed in Switching to their chosen Energy Supplier. This Change Proposal has been raised to review this process.

2 RESPONSIBLE COMMITTEE DECISION

On 20 October 2026, the REC Change Panel approved this extension to plan.

The Code Manager recommends that the REC Change Panel:

- **REVIEW** the extension to plan for I0331; and
- **APPROVE** the extension to plan for I0331.

3 CHANGE PLAN UPDATE

Milestone	Activity	From	To
Definition		**09 Jul 26**	**31 Oct 26**
	Code Manager Assessment	July	August
	Solution Development	July	October
	Legal Review	July	August
Change Proposal		**01 Nov 26**	**04 Apr 27**
	Solution Refinement	October	October
	RECCo Minded to Position	December	December
	Stakeholder Advisory Forum Consultation on Minded to Position	January	January
	Industry Consultation	February	February
	Final Determination by RECCo and Stakeholder Advisory Forum	March	March
Voting		**05 Apr 27**	**05 Apr 27**
	Appeal Window	06 April 27	21 April 2027

This Change Proposal was approved to the end of the definition phase by Change Panel on 18 August 2026. As part of the Issue's solution development, a Party impact assessment was issued on 04 September until 25 September 2026. In total five responses were received from two Distribution Network Operators (DNOs), two Energy Suppliers and the Gas Retail Data Agent (GRDA). Following the Party impact assessment, the Code Manager has determined that further solution refinement is required. The legal text will be amended, to provide further clarity on cross-code elements, clarity on the role of DNOs and the definition of 'Working Day'.

As the definition phase has now been completed, the Code Manager has extended the Proposal Plan to include the Change Proposal and Voting phases. The above Proposal Plan takes into consideration mobilisation of the Stakeholder Advisory Forum (SAF) and RECCo as the licenced Code Manager. The Voting milestone is an estimated latest date for the RECCo meeting where this Change Proposal will be taken for final vote. The Code Manager envisages that this Change Proposal is taken to an earlier RECCo meeting for final vote.