RETAIL ENERGY CODE

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REC ISSUE SUBMISSION FORM (COPY)

1 PERSONAL DETAILS

PROPOSER NAME *(Mandatory)*	James Hardy
COMPANY *(Optional)*	REC Code Manager
COMPANY TYPE *(Optional)*	
TELEPHONE NUMBER *(Optional)*	
EMAIL ADDRESS *(Mandatory)*	james.hardy@recmanager.co.uk

2 ISSUE SUMMARY

ISSUE TITLE *(Mandatory)*	Non-Domestic Change of Occupier Reporting (R0155 Solution)
WHAT IS THE ISSUE YOU ARE SEEKING TO SOLVE? *(Mandatory)*	As part of the R0155 change process, the REC Performance Assurance Board requested ongoing monitoring reporting to identify outliers or anomalous behaviour which the Code Manager would then follow up in detail. However, this planned reporting by Energy Suppliers was descoped from R0155 due to the ongoing development of an Ofgem Reporting Request for Information (titled Non-Domestic Market Monitoring Request for Information). The Ofgem RFI includes data received from Energy Suppliers on the time taken for a Non-Domestic Consumer's request, and to simplify the process for Energy Suppliers, REC Performance Assurance intend on using the same data. This reduces the need to make two related, but different reports in the same topic areas.

	The Code Manager intended to use the reporting from the Ofgem RFI for ongoing Performance Assurance monitoring of the Non-Domestic Change of Occupier process. However, this was not confirmed by Ofgem in time for the R0155 implementation, as such a separate REC Change Proposal is required to include this data as part of the ongoing Performance Assurance monitoring.
WHAT IMPACT IS THIS HAVING? *(Mandatory)*	Without the Ofgem RFI data being submitted, or an alternative means of receiving or reporting Non-Domestic Change of Occupier data, REC Performance Assurance are unable to complete the ongoing monitoring activity originally requested by the Performance Assurance Board during the R0155 change process.
WHAT DO YOU CONSIDER TO BE AN EFFECTIVE SOLUTION? *(Mandatory)*	One of the following two options would ensure the appropriate data is used for the ongoing Performance Assurance monitoring activities: 1) Incorporating the Ofgem Reporting RFI Non-Domestic Change of Occupier data into the Performance Assurance Reporting Catalogue Or 2) Development of a process to agree data sharing between Ofgem and the REC Code Manager to share allow Ofgem to share the Non-Domestic Change of Occupier data directly with the Code Manager to reduce the burden on Energy Suppliers and save them from having to duplicate submissions
IS THERE ANY BACKGROUND INFORMATION OR CONTEXT TO THE ISSUE THAT WOULD BE USEFUL? *(Optional)*	The Ofgem reporting RFI was finalised and issued to Energy Suppliers on 11 March 2025. Energy Suppliers will be responding on 28 May for Q1, 14 August for Q2, and 14 November for Q3, however the RFI may still be subject to Change. The Q3 reporting would be the first set of reporting that would include data following the implementation of R0155 on 27 June 2025. It is possible that the Code Manager will require data to be backdated to the R0155 implementation date.

	Ofgem are developing a process to agree data sharing with the REC, however this is subject to development and further confirmation. Ofgem have provided a Non-Domestic Market Monitoring RFI guidance document to allow further understanding on the process of Energy Supplier reporting. They have also provided extract of the Non-Domestic Market Monitoring template for the Non-Domestic Change of Occupier process. Both of these documents have been uploaded alongside this Issue form.
DOES THIS ISSUE RELATE TO AN EXISTING ISSUE RAISED OR AN EXISTING CHANGE PROPOSAL? IF SO, PLEASE PROVIDE DETAILS OF THE ISSUE OR CHANGE PROPOSAL.	R0155 – Change of Occupier: Evidentiary Standards and Timescales

3 CONSUMER IMPACTS

WHICH CONSUMER TYPES WILL BE IMPACTED BY THIS ISSUE? *(Mandatory)*	☐ All ☒ Electricity ☒ Gas ☐ Domestic Prepayment ☐ Domestic Credit ☒ Microbusiness ☒ Small and Medium Enterprise (SME) ☒ Industrial and Commercial (I&C) ☐ Other (please specify in the Additional information box below)
WHAT IMPACT WILL THIS ISSUE HAVE FOR THESE CONSUMERS? *(Mandatory)*	☒ Switching experience ☐ Billing accuracy ☒ Trust and confidence ☐ Safety ☐ Security of supply ☐ Ability to pay ☐ On site experience ☐ Other (please provide details in the Additional information box below)

ADDITIONAL INFORMATION *(Optional)*	

4 CODE IMPACTS

Does this Issue relate to or impact:

THE REC OR REC SCHEDULES? *(Optional)*	☐ Main Body ☐ Schedule 1 - Interpretations and Definitions Schedule ☐ Schedule 3 - Accession Agreement ☐ Schedule 4 - Company Governance ☐ Schedule 5 - Change Management ☒ Schedule 6 - Performance Assurance ☐ Schedule 7 - Energy Theft Reduction ☐ Schedule 8 - Unbilled Energy Code of Practice ☒ Schedule 9 - Qualification and Maintenance ☐ Schedule 10 - Charging Methodology ☐ Schedule 11 - Prepayment Arrangements ☐ Schedule 12 - Data Access ☐ Schedule 13 - Transfer of Consumer Data ☐Schedule 14 - Metering Operations ☐ Schedule 15 - Metering Accreditation ☐ Schedule 17 - Secure Data Exchange ☐ Schedule 18 - Green Deal Arrangements ☐ Schedule 19 - Market Exit and Supplier of Last Resort ☐ Schedule 22 - Market Stabilisation Charge ☐ Schedule 23 - Registration Services ☐ Schedule 24 - Switching Data Management ☐ Schedule 25 - Central Switching Service ☐ Schedule 26 - Switching Service Management ☐ Schedule 27 - RMP Lifecycle Schedule ☐ Schedule 28 - Related Metering Points ☐ Schedule 29 - Address Management ☐ Schedule 30 - Resolution of Consumer Facing Switching and Billing Issues ☐ Schedule 31 – Prepayment Method Levelisation Reconciliation
ADDITIONAL INFORMATION *(Optional)*	

OPERATIONAL DOCUMENTS *(Optional)*	☐ Consolidated Metering Code of Practice (CoMCoP) ☐ Cross Code Steering Group Terms of Reference ☐ Performance Assurance Board Terms of Reference ☒ Performance Assurance Report Catalogue ☐ REC Change Panel Terms of Reference
ADDITIONAL INFORMATION *(Optional)*	

SERVICE SPECIFICATION *(Optional)*	☐ Central Data Service Provider Further Services Service Definition ☐ Central Switching Service Definition ☐ CSS Certificate Authority Service Definition ☐ Electricity Enquiry Service - Service Definition ☐ Electricity Retail Data Service Definition ☐ Gas Enquiry Service Definition ☐ Gas Retail Data Service Definition ☐ Green Deal Database Service Definition ☐ Secure Data Exchange Service Definition ☐ Switching Operator Service Definition
ADDITIONAL INFORMATION *(Optional)*	

API TECHNICAL SPECIFICATION *(Optional)*	☐ EES API Technical Specification ☐ GES Meter Asset Enquiry API Technical Specification ☐ GES Supply Point Switching API Technical Specification ☐ GES Supply Point Enquiry API Technical Specification
ADDITIONAL INFORMATION *(Optional)*	

THE DATA SPECIFICATION *(Optional)*	☐ Data Access Matrix ☐ Data Item Catalogue ☐ Market Message Catalogue

	☐ Standards Definition ☐ Supply Number Format
ADDITIONAL INFORMATION *(Optional)*	

CENTRAL SYSTEMS OR REC SERVICES? *(Optional)*	☐ Central Data Service Provider Further Services ☐ Central Switching Service (CSS) ☐ CSS Certificate Authority ☐ Electricity Enquiry Service ☐ Electricity Retail Data Service ☐ Electricity Theft Tip Off Service ☐ Gas Enquiry Service ☐ Gas Retail Data Service ☐ Green Deal Central Charging Database ☐ Secure Data Exchange Service ☐ Switching Operator
ADDITIONAL INFORMATION *(Optional)*	

REC PARTIES AND/OR MARKET PARTICIPANTS? *(Optional)*	☐ AMR Service Providers ☐ Data Aggregators ☐ Data Collectors ☐ DCC ☐ Distribution Network Operators ☒ Energy Suppliers ☐ EES Users ☐ Gas Transporters ☐ GDCC Users ☐ GES Users ☐ Green Deal Finance Parties ☐ Green Deal Providers ☐ Meter Asset Providers ☐ Metering Equipment Managers ☐ Shippers ☐ Third Party Intermediaries ☐ Virtual Lead Party ☒ Other (please provide details in the Additional Information box)

ADDITIONAL INFORMATION *(Optional)*	Ofgem

OTHER INDUSTRY CODES? *(Optional)*	☐ Balancing & Settlement Code (BSC) ☐ Distribution Code Use of System Agreement (DCUSA) ☐ Smart Energy Code (SEC) ☐ Uniform Network Code (UNC) ☐ Independent Gas Transporter Uniform Network Code (IGT UNC)
ADDITIONAL INFORMATION *(Optional)*	

DOES THIS ISSUE IMPACT A SIGNIFICANT CODE REVIEW? *(Optional)*	No
ADDITIONAL INFORMATION *(Optional)*	No

5 ISSUE PROGRESSION

DO YOU BELIEVE THIS ISSUE PROPOSAL MEETS THE CRITERIA FOR 'URGENCY' AND SHOULD BE PROGRESSED UNDER AN URGENT TIMETABLE? **IF SO, PLEASE PROVIDE JUSTIFICATION?** *(Optional)*	No
ARE THERE ANY REQUIRED TIMESCALES FOR THE DEVELOPMENT OF THIS ISSUE? *(Option)*	No
ARE THERE ANY REQUIRED TIMESCALES FOR THE	No

IMPLEMENTATION OF THIS ISSUE? *(Option)*	
ARE YOU AWARE OF ANY DEPENDENCIES ASSOCIATED WITH THIS ISSUE WHICH MAY IMPACT ITS PRIORITY OR PROGRESSION TIMETABLE? *(Optional)*	This Issue, and potential solution, is dependent on whether there are any amendments to the finalised Ofgem Reporting RFI, and if a data sharing agreement between the REC and Ofgem is put in place.

6 ATTACHMENTS

ATTACH/PROVIDE ANY SUPPORTING DOCUMENTS TO BE SUBMITTED WITH THE FORM	