RETAIL ENERGY CODE

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RELEASE PLAN

REC RELEASE DATE	06/11/2026
MAJOR/MINOR/PATCH RELEASE	MINOR
NEW REC VERSION	4.4.0

CHANGE PROPOSALS IN SCOPE	R0180 - Clarity on use of on hold for switching issues, including the obligations of CSS Users
	R0207 - Import / Export MOA Charging Clarification
	R0253 - Theft - DNO/Networks not providing photos
	R0261 - Addition of Export flag in D0303 flows
	R0266 - REC Data Specification Clarifications
	R0317 - Number of Displayed Register Digits Data Item linkage
	R0328 - Removal of D0383 & D0384 requirements from Sharing MTDs process
	R0336 - Legal text to support REC Change R0180
	R0343 - MSC - Amending Statement Production Timescales
	R0345 - Housekeeping November 2026

1 SCOPE

1.1 SCOPE OF THE RELEASE

There are currently ten Change Proposals (CPs) in scope of the November 2026 (4.4.0) REC Release. These are listed below, together with a summary of their impacts. Further information on each CP is available through the REC Portal. On 06 November 2026 these Code and technical changes will be delivered.

R0180 - Clarity on use of on hold for switching issues, including the obligations of CSS Users

Within the Central Switching Service (CSS) system, some Switching Incidents are on hold waiting for resolution. The CSS Service Desk team have a process to chase every three days, escalate and make phone calls. However, the incident cannot be closed until confirmation is received from the end-user and information is verified from their systems. There are issues engaging with Energy Suppliers within the incident management process, issues with the correct contact details being held and that tickets are

assigned to an individual person rather than an organisation. The Switching Operator puts these tickets on hold, which is an approved business process from the Switching Programme. This is not reflected in the obligations on Switching Data Service Provider (SDSP) or other REC Service Providers, where there is no on hold concept. Furthermore, there are no obligations on CSS Users to respond in a defined timeframe. This means that the REC obligations do not reflect current practice, and many tickets remain open much longer than necessary.

This Change Proposal will introduce an automated system within which the System Operator would follow a standard protocol for closing on hold Category 3 and 4 tickets after a certain amount of time has lapsed with no response from a User.

REC STAKEHOLDERS IMPACTED:

STAKEHOLDER	STAKEHOLDER TYPE	DETAILS
Switching Operator	REC Service Provider	Will implement an automated system within which the System Operator would follow a standard protocol for closing on hold Category 3 and 4 tickets.
Energy Suppliers	REC Party	Will receive automated notifications from the system operator informing them when a ticket is to be placed on hold, or will be closed.

REC SERVICES IMPACTED: CENTRAL SWITCHING SERVICE

REC USER GUIDES AND KNOWLEDGE ARTICLES IMPACTED: N/A

R0207 - Import / Export MOA Charging Clarification

Where the same electricity Metering Asset is being used for the measurement of Import and Export for more than one Metering Point, the Export Meter Operator Agent (MOA) must be the same as the Import MOA. This may result in uncompetitive charging by the MOA, as the Export Supplier has no choice in their appointment. It also leads to difficulty and complexity in Export Supplier's agreeing contracts with all Export MOA's as many Suppliers do not have contractual relationships with the Export MOA and many MOA's do not want to enter into these arrangements.

This Change Proposal will introduce new requirements into Schedule 14 - Metering Operations, which is intended to ensure that where a MOA is Appointed for an Associated Import Metering Point, and therefore the Associated Export Metering Point, the MOA shall provide Basic Export MOA Services without requiring direct payment or a bilateral contract between the Export Supplier and MOA.

REC PRODUCTS IMPACTED:

ARTIFACT	CURRENT VERSION	DESCRIPTION	IMPACT
CATEGORY 1 PRODUCT			

ARTIFACT	CURRENT VERSION	DESCRIPTION	IMPACT
Schedule 14 - Metering Operations	V6.5	New requirements introduced to ensure that where a MOA is Appointed for an Associated Import Metering Point, and therefore the Associated Export Metering Point, the MOA shall provide Basic Export MOA Services.	AMENDED
Schedule 1 - Interpretations and Definitions	V7.3	Addition of two new defined terms: Basic Associated Export MOA Services and Export Supplier.	AMENDED

REC STAKEHOLDERS IMPACTED:

STAKEHOLDER	STAKEHOLDER TYPE	DETAILS
Energy Suppliers (Import & Export)	REC Party	Shall receive Basic Export MOA Services without requiring direct payment or a bilateral contract between the Export Supplier and MOA.
MOAs	REC Party	Where a MOA is Appointed for an Associated Import Metering Point, and therefore the Associated Export Metering Point, the MOA shall provide Basic Export MOA Services.

REC SERVICES IMPACTED: N/A

REC USER GUIDES AND KNOWLEDGE ARTICLES IMPACTED: N/A

R0253 - Theft - DNO/Networks not providing photos

This Change Proposal will introduce an obligation for a Network Party attending Sites with suspected or actual Energy Theft to make all reasonable endeavours to provide photographic evidence of the tampered Metering Asset (provided that it is safe to do so), and to be made available to the Energy Supplier upon request or proactively. If is not possible to record such photographic evidence, the Network Party shall make all reasonable endeavours to produce a sketch (or similar visual representation) of the actual or suspected Energy Theft.

REC PRODUCTS IMPACTED:

ARTIFACT	CURRENT VERSION	DESCRIPTION	IMPACT
CATEGORY 1 PRODUCT			

ARTIFACT	CURRENT VERSION	DESCRIPTION	IMPACT
Schedule 8 - Unbilled Energy Code of Practice	V2.5	Obligation introduced for Network Parties attending Sites with suspected or actual Energy Theft.	AMENDED

REC STAKEHOLDERS IMPACTED:

STAKEHOLDER	STAKEHOLDER TYPE	DETAILS
Network Parties (Gas Transporters & DNOs)	REC Party	Will be obligated to make all reasonable endeavours to provide photographic evidence of suspected or actual Energy Theft, and where this is not possible, produce a sketch or similar visual representation.

REC SERVICES IMPACTED: N/A

REC USER GUIDES AND KNOWLEDGE ARTICLES IMPACTED: N/A

R0261 - Addition of Export flag in D0303 flows

The Notification of Meter Operator (MOp), Supplier and Metering Assets installed / removed by the MOp to the Metering Asset Provider (MAP) Market Message (D0303 / MM00240) is sent from the Meter Operator Agent (MOA) to the MAP when Metering Equipment is installed or removed against a Metering Point. This includes when a new Export Metering Point is created against an existing Import Metering Point and the two Metering Points use the same Metering Equipment. This allows the MAP to know what Metering Equipment is installed at the new Metering Point. It has however created a manual process whereby MAPs must check this D0303 to see what, if any, action is required. The uptake of microgeneration at Domestic Sites, which uses the same Smart Metering Equipment for both Metering Points, has increased this workload for MAPs.

The solution for R0261 adds a new group to the bottom of the D0303 / MM00240 Notification to the MAP of any change to relevant MOP appointments, Supplier registration and Meter Assets Market Message. The group contains the DI50337 / J0727 / DI-035 Direction of Energy Flow Data Item.

REC PRODUCTS IMPACTED:

ARTIFACT	CURRENT VERSION	DESCRIPTION	IMPACT
CATEGORY 2 PRODUCT			
Energy Market Data Specification (EMDS)	V4.0	Adds a new group to the bottom of the D0303 / MM00240 Notification to the MAP of any change to relevant MOP appointments,	AMENDED

ARTIFACT	CURRENT VERSION	DESCRIPTION	IMPACT
		Supplier registration and Meter Assets Market Message.	

REC STAKEHOLDERS IMPACTED:

STAKEHOLDER	STAKEHOLDER TYPE	DETAILS
MAPs	REC Party	Will receive the direction of energy flow within the Market Message (D0303 / MM00240), so will no longer have to manually check to see what action is required.
MOAs	REC Party	Will be mandatory to provide this group within the Market Message (D0303 / MM00240) for MHHS Metering Points.

REC SERVICES IMPACTED: N/A

REC USER GUIDES AND KNOWLEDGE ARTICLES IMPACTED: N/A

R0266 - REC Data Specification Clarifications

Prior to the REC, the Master Registration Agreement (MRA) and Supply Point Administration Agreement (SPAA) had additional mandatory information that sat alongside the Data Transfer Catalogue with additional rules, conditions and examples for populating various Data Flows. These were known as Annex B (gas) and Annex C (electricity). These did not fully migrate over to the REC or transfer to other industry codes. While many of the conditions and Data Item rules are present in the current EMDS, this Change Proposal is covering all of Annex B and Annex C to determine what did not carry over to the REC or other industry codes, and to add in anything deemed still necessary/relevant.

REC PRODUCTS IMPACTED:

ARTIFACT	CURRENT VERSION	DESCRIPTION	IMPACT
CATEGORY 1 PRODUCT			
Schedule 14 – Metering Operations	V7.3	Additon of a new paragraph 20.1 (a) and additions to paragraph 20.1.1.	AMENDED
CATEGORY 2 PRODUCT			
Energy Market Data Specification (EMDS)	V4.0	Changes to multiple Market Messages to include relevant/ necessary information from Annex B & C.	AMENDED

ARTIFACT	CURRENT VERSION	DESCRIPTION	IMPACT
Rules for the Completion of Electricity Market Messages	V1.0	Defines rules that are to be adhered to when populating the Market Messages listed within the document.	NEW

REC STAKEHOLDERS IMPACTED:

STAKEHOLDER	STAKEHOLDER TYPE	DETAILS
All REC Parties	REC Parties	The implementation of this Change Proposal will see an increase in clarity for Parties when populating Market Messages.

REC SERVICES IMPACTED: N/A

REC USER GUIDES AND KNOWLEDGE ARTICLES IMPACTED: N/A

R0317 - Number of Displayed Register Digits Data Item linkage

A Data Integration Platform (DIP) Data Item, DI-091 'Number of Displayed Register Digits' that was implemented as part of Market-wide Half Hourly Settlement (MHHS) has been incorrectly linked to the existing J0478 'Number of Register Digits' in the EMDS, instead of the existing J2313 'Number of Displayed Register Digits'. This Change Proposal will correct this linkage error.

REC PRODUCTS IMPACTED:

ARTIFACT	CURRENT VERSION	DESCRIPTION	IMPACT
CATEGORY 2 PRODUCT			
REC Data Catalogue	V4.0	Updates to DI-091, J0478, J2313, IF-005 – 0011 and IF-006 – 011.	AMENDED

REC STAKEHOLDERS IMPACTED:

STAKEHOLDER	STAKEHOLDER TYPE	DETAILS
MOAs, Electricity Suppliers, DNOs	REC Parties	This Change Proposal will remove any associated confusion as Parties will then be able to correctly build their billing systems with the right Data Items.

REC SERVICES IMPACTED: N/A

REC USER GUIDES AND KNOWLEDGE ARTICLES IMPACTED: N/A

R0328 - Removal of D0383 & D0384 requirements from Sharing MTDs process

Schedule 14 - Metering Operations currently holds obligations for a Meter Operator Agent (MOA) to send a D0383 'Notification of Commissioning Information' to Electricity Suppliers, Distribution Network Operators (DNOs), Data Services and Data Collectors in certain process steps. The D0383 was not shared with these Parties in legacy arrangements, and there is no requirement for it to be sent to facilitate the MHHS arrangements. There are similar requirements to send the D0384 'Notification of Commissioning Status' to these Parties, when it is only required by the Electricity Supplier. These requirements were introduced by the MHHS Design in error and need to be removed.

REC PRODUCTS IMPACTED:

ARTIFACT	CURRENT VERSION	DESCRIPTION	IMPACT
CATEGORY 1 PRODUCT			
Schedule 14 – Metering Operations	V7.3	Removal of D0383 from MOA to Data Service, Electricity Supplier and DNO; and restricting sending the D0384 to the Electricity Supplier only in clauses 20.1.1, 22.9.27, 22.11.27 and 23.5.7.	AMENDED
Schedule 34 – MHHS Migration	V1.1	Removal of D0383 from MOA to Data Service, Electricity Supplier and DNO; and restricting sending the D0384 to the Electricity Supplier only in clauses 2.7.26, and 2.8.26, and removal of D0383 from MOA to Electricity Supplier, Data Collector and DNO and restricting sending the D0384 to the Electricity Supplier only in clause 3.8.12.	AMENDED

REC STAKEHOLDERS IMPACTED:

STAKEHOLDER	STAKEHOLDER TYPE	DETAILS
Electricity Suppliers, DNOs, MOAs, Data Services, Data Collectors	REC Parties	This Change Proposal will remove obligations currently against MOAs in REC Schedules 14 and 34 which are incorrect and not required, and will add further clarity by removing an identified error and aligning the Schedules to the EMDS.

REC SERVICES IMPACTED: N/A

REC USER GUIDES AND KNOWLEDGE ARTICLES IMPACTED: N/A

R0336 - Legal text to support REC Change R0180

REC Change R0180 – Clarity on use of on hold for switching issues, including the obligations of CSS Users implements a technical solution for the closure of certain tickets raised to the Switching Operator when no response has been received. This Change Proposal contains the legal text to support R0180. R0180 was approved at the Technical Expert Panel (TEP) in March for November 2026 implementation. It has since been identified there should be supporting legal text included in that Change Proposal, to codify the obligations on and expectations of the Switching Operator and the technical solution. This Change Proposal is expected to have no impact on REC Parties or the Switching Operator, as it only includes legal text for a technical change which has already been impact assessed and approved.

REC PRODUCTS IMPACTED:

ARTIFACT	CURRENT VERSION	DESCRIPTION	IMPACT
CATEGORY 1 PRODUCT			
Schedule 26 – Switching Service Management	V1.3	Introduction of a new clause to codify the obligations on and expectations of the Switching Operator under R0180.	AMENDED
CATEGORY 2 PRODUCT			
Switching Operator Service Definition	V1.5	Introduction of new clauses to clearly define the timescales and the process being proposed under R0180.	AMENDED

REC STAKEHOLDERS IMPACTED: N/A

REC SERVICES IMPACTED: N/A

REC USER GUIDES AND KNOWLEDGE ARTICLES IMPACTED: N/A

R0343 - MSC - Amending Statement Production Timescales

RECCo is implementing the Market Stabilisation Charge (MSC) solution in two phases to enable a swift restart of the MSC scheme, should a decision be made to recommence it. This Change Proposal is part of Phase 1 of the MSC and is a necessary change to enable data collection and the tracking of Supplier liabilities, allowing the scheme to commence before the full solution is available.

REC PRODUCTS IMPACTED:

ARTIFACT	CURRENT VERSION	DESCRIPTION	IMPACT
CATEGORY 1 PRODUCT			
Schedule 22 – Market Stabilisation Charge	V1.2	Amendment of clause 5.1 in Schedule 22 to enable RECCo to send Energy Suppliers their statement within 40 working days.	AMENDED

REC STAKEHOLDERS IMPACTED:

STAKEHOLDER	STAKEHOLDER TYPE	DETAILS
Energy Suppliers	REC Parties	This Change Proposal will enable RECCo to provide statements relating to MSC to Energy Suppliers within 40 working days of the relevant MSC cycle.

REC SERVICES IMPACTED: N/A

REC USER GUIDES AND KNOWLEDGE ARTICLES IMPACTED: N/A

R0345 - Housekeeping November 2026

The nature of the change is that it makes non-material changes to the REC Products to correct typographical, grammatical or consistency errors, and provides an opportunity to introduce necessary clarifications.

REC PRODUCTS IMPACTED:

ARTIFACT	CURRENT VERSION	DESCRIPTION	IMPACT
CATEGORY 1 PRODUCT			
Schedule 9 – Metering Operations	V4.1	Correction of typographical and formatting errors.	AMENDED
Schedule 12 – Data Access	V4.1	Correction of formatting errors.	AMENDED
Schedule 14 – Metering Operations	V7.3	Correction of defined and non-defined terms and of typographical and formatting errors.	AMENDED
Schedule 18 - Green Deal Arrangements	V2.2	Removal of footnotes.	AMENDED
Schedule 23 - Registration Services	V2.2	Removal of footnotes.	AMENDED

ARTIFACT	CURRENT VERSION	DESCRIPTION	IMPACT
Schedule 24 - Switching Data Management	V2.1	Correction of spelling errors and addition to year of release date which was missing.	AMENDED
Schedule 27 - RMP Lifecycle	V2.1	Removal of footnotes.	AMENDED
Schedule 29 - Address Management	V2.2	Correction of defined terms.	AMENDED
Schedule 35 - Tariff Interoperability Arrangements	V1.0	Correction of defined terms.	AMENDED
CATEGORY 2 DOCUMENTS			
Baseline Statement	V4.27	Correction of reference from Green Deal Panel to Change Panel as part of R0166.	AMENDED
Consolidated Metering Code of Practice (CoMCoP)	V3.2	Correction of non-defined terms.	AMENDED
Secure Data Exchange Service Definition	V2.1	Correction of typographical errors.	AMENDED
Standards Definitions Document	3.1	Correction of typographical, grammatical and formatting errors.	AMENDED

REC STAKEHOLDERS IMPACTED: N/A

REC SERVICES IMPACTED: N/A

REC USER GUIDES AND KNOWLEDGE ARTICLES IMPACTED: N/A

2 OTHER IMPACTED REC PRODUCTS

REC BASELINE STATEMENT:

ARTIFACT	CURRENT VERSION	DESCRIPTION	IMPACT
CATEGORY 3 PRODUCT			
REC Baseline Statement	V4.26	Amended to reflect the new version numbers of REC products in scope of this release	AMENDED

3 IMPACTED REC SYSTEMS

REC PORTAL

No changes are required to the REC Portal to support the changes in scope of the release.

4 RELEASE PLAN

REC PRE-RELEASE AND RELEASE ENGAGEMENT PLAN

EVENT / MILESTONE	DATE	COMMUNICATION METHOD
Legal Text Pre-Release	25/09/26	Weekly Bulletin
Release Webinar	08/10/26	Microsoft Teams
Release Go Live reminder	30/10/26	Change Bulletin/ Weekly Bulletin
Release Go Live communication	06/11/26	Change Bulletin/ Weekly Bulletin
Release Go Live communication on REC Portal	06/11/26	Release Management Page

5 TEST PLAN

TESTING REQUIREMENTS

There will be CSS testing of the technical changes to support the implementation of R0180. There are no user testing requirements.

6 TECHNICAL ASSURANCE

SERVICE PROVIDER ASSURANCE REQUIREMENTS

The Code Manager will conduct technical assurance of testing activities carried out for the CSS Provider for Change Proposal R0180.

PARTY ASSURANCE REQUIREMENTS

There are no Party Assurance requirements in scope of this release.

7 GOVERNANCE AND REPORTING

The Code Manager will report to RECCo on progress against the Release Plan as necessary.