RETAIL ENERGY CODE

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CHANGE PROPOSAL PLAN

R0057– CLARIFICATION OF SUPPLIER OF LAST RESORT OBLIGATIONS UNDER THE REC

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RESPONSIBLE COMMITTEE	CHANGE PANEL	CHANGE PATH	SELF GOVERNANCE

DEADLINE FOR ALTERNATIVE CHANGE PROPOSALS	27/01/2023

LEAD CHANGE ANALYST



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CHANGE OVERVIEW

Within Schedule 19 – Market Exit and Supplier of Last Resort there is currently no consideration of circumstances where the Replacement Supplier is unable to fulfil its REC obligations in respect of Consumers transferred to them, due to them having little or no control over the processes of the failed supplier or it's administrator.

This change seeks to define when the Replacement Supplier is responsible for obligations relating to the Consumers gained through a Supplier of Last Resort (SoLR) Process.

KEY MILESTONES

	FROM	TO
SOLUTION ANALYSIS AND DEVELOPMENT	24/10/2022	21/11/2022
PARTY IMPACT ASSESSMENT	25/11/2022	16/12/2022
PRELIMINARY CHANGE REPORT ISSUED	27/01/2023	27/01/2023
RESPONSIBLE COMMITTEE REVIEW	07/02/2023	07/02/2023
CONSULTATION	10/02/2023	03/03/2023
FINAL CHANGE REPORT ISSUED	24/03/2023	24/03/2023
RESPONSIBLE COMMITTEE DECISION	04/04/2023	04/04/2023
APPEAL WINDOW CLOSURE	18/04/2023	18/04/2023

1 SCOPE

1.1 IN SCOPE

This document outlines the plan for the assessment and development of this Change Proposal.

1.2 OUT OF SCOPE

Changes to any of the processes, as set out in Schedule 30 – Resolution of Consumer Facing Switching and Billing Issues, in light of the Supplier of Last Resort Process, are out of scope of this change.

2 REQUIRED ACTIVITIES AND STAKEHOLDER ENGAGEMENT

2.1.1 SOLUTION DEVELOPMENT

This change proposal has no fully formed solution, as such the Code Manager will undertake a period of solution development to identify the solution options and to determine the solution that most effectively addresses the problem statement. Input may be sought from the REC Performance Assurance Board (RECPAB) and the Performance Assurance team within the Code Manager.

This stage will include drafting of any legal text and internal review of this text.

2.1.2 IMPACT ASSESSMENT

An Impact Assessment will be completed, targeting Energy Suppliers, to seek feedback on the solution developed by the Code Manager and identify any Impacts to REC Parties not already highlighted by the Code Manager.

2.1.3 PRELIMINARY CHANGE REPORT DEVELOPMENT AND CONSULTAITON

A Preliminary Assessment will be carried out following the Impact Assessment, this will consider Impact Assessment responses and the case for change to develop the Code Manager's recommendation.

At this stage we expect that a standard 15 Working Day period for industry consultation will be sufficient. The consultation will be issued on 10 February 2022.

2.1.4 FINAL CHANGE REPORT

Following the consultation period, time has been included in the plan for a review of any consultation responses received and for these to be addressed prior to publishing the Final Change Report.

2.1.5 RISKS AND ISSUES

REF.	RISK	NOTES	MITIGATION
R0057.CPP.R001	Changes to the obligations placed on Replacement Suppliers could result in ambiguity or be seen to be too lenient.	Whilst the intention of this Change Proposal is to consider obligations which a Replacement Supplier cannot meet, it is important that obligations are not removed entirely nor are left too ambiguous.	This will be maintained as a principle of solution development to ensure that obligation protect Consumers whilst being fair to Replacement Suppliers.