RETAIL ENERGY CODE

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# CHANGE PROPOSAL PLAN

## R0067 – INTRODUCTION OF CSS REFRESH FUNCTIONALITY

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| **DOCUMENT VERSION** | 2.0 |
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| **RESPONSIBLE COMMITTEE** | TECHNICAL EXPERT PANEL |

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## 1 CHANGE OVERVIEW

Since the Switching Arrangements went live in July 2022, there have been several observed incidents whereby the SDSPs have not received the expected messages from the CSS; they have been received after Gate Closure or they have been received out of sequence.

Change request CR-D061 was raised under the Switching Programme to introduce functionality that would allow data to be refreshed where misalignment had been identified, reducing the burden on CSS service operations to resolve the issue and without having the need to manually intervene.

The functionality proposed by the above change request has already been built by the CSS Provider in its role as the Smart Meter Data Service Provider (SMDSP) both for Registration Data and for missed Gate Closure messages. This functionality could be equally applied for use by the SDSPs.

The Service Provider Impact Assessment validated that the messages that are to be included in the final solution are:

- Registration SecuredActive Synchronisation;
- Registration Cancelled Synchronisation; and
- Registration Event Synchronisation.

## 2 KEY MILESTONES

| | **FROM** | **TO** |
|---|---|---|
| **SOLUTION ANALYSIS AND DEVELOPMENT** | 19/10/2022 | 13/01/2023 |
| **SERVICE PROVIDER IMPACT ASSESSMENT** | 04/11/2022 | 09/12/2022 |
| **UPDATED PLAN PRESENTED TO CHANGE PANEL FOR CONSIDERATION** | 20/12/2022 | 20/12/2022 |

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|---|---|---|
| PRELIMINARY CHANGE REPORT ISSUED | 13/01/2023 | 13/01/2023 |
| RESPONSIBLE COMMITTEE REVIEW EX-COMMITTEE | 13/01/2023 | 20/01/2023 |
| CONSULTATION | 20/01/2023 | 03/02/2023 |
| FINAL CHANGE REPORT PUBLISHED | 10/02/2023 | 10/02/2023 |
| RESPONSIBLE COMMITTEE DECISION | 22/02/2023 | 22/02/2023 |
| APPEAL WINDOW CLOSURE | 22/02/2023 | 08/03/2023 |

## 3 CHANGE PROPOSAL RE-BASELINE

This Change Proposal Plan has been re-baselined.

Due to the identification of a conflicting test environment with R0044, the impact assessment process had to be revisited.

| | FROM | TO | FROM | TO |
|---|---|---|---|---|
| SERVICE PROVIDER IMPACT ASSESSMENT | n/a | n/a | 21/02/2023 | 20/03/2023 |
| PRELIMINARY CHANGE REPORT ISSUED | 13/01/2023 | 13/01/2023 | 24/03/2023 | 24/03/2023 |
| RESPONSIBLE COMMITTEE REVIEW (EX-COMMITTEE DECISION) | 13/01/2023 | 20/01/2023 | 30/03/2023 | 30/03/2023 |
| CONSULTATION | 20/01/2023 | 03/02/2023 | 31/03/2023 | 18/04/2023 |
| FINAL CHANGE REPORT ISSUED | 10/02/2023 | 10/02/2023 | 19/05/2023 | 19/05/2023 |
| RESPONSIBLE COMMITTEE DECISION | 22/02/2023 | 22/02/2023 | 31/05/2023 | 31/05/2023 |
| APPEAL WINDOW CLOSURE | 22/02/2023 | 08/03/2023 | 14/06/2023 | 14/06/2023 |

## 4 SCOPE

### 4.1 IN SCOPE

This Change Proposal seeks only to deliver the proposed solution for the Gas Retail Data Agent (GRDA).

### 4.2 OUT OF SCOPE

It is out of scope of this Change Proposal to implement the CSS refresh functionality for any CSS Users or Service Providers other than the Gas Retail Data Service Provider (GRDS).

## 5 PROJECT STRUCTURE AND ORGANISATION

## 5.1 POINTS OF CONTACT

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|---|---|---|---|
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