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R0080 – REBASELINED CHANGE PLAN

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1 CHANGE PROPOSAL SUMMARY

Since Central Switching Service (CSS) Go-Live, some messages have not been delivered due to failures of CSS User's gateways resulting in CSS exhausting the 12-hour retry period.

The issue is caused when CSS Users take their gateway off-line for longer than 12 hours for maintenance or they experience an unplanned outage. The baseline design does not currently support any capability to automatically resend messages once gateway connectivity is restored by the CSS User.

This Change Proposal seeks to find a solution to automatically send those messages triggered during an outage once the user's gateway is back online.

2 CHANGE PLAN UPDATE

A Party Impact Assessment on the R0080 solution was published on 02 February 2024 and closed on 23 February 2024. Two DNOs, the GRDA and MPRS responded and there were a few queries raised which would require further time to resolve.

Following this, the Change Panel approved a re-baseline of the Change Plan. However, the Code Manager requires a longer period of time prior to being in a position to publish the Preliminary Change Report.

The below updated plan provides an additional two weeks for the Code Manager to gain the required information from the CSS Provider and resolve the queries raised.

	FROM	TO	FROM	TO
SERVICE PROVIDER IMPACT ASSESSMENT PERIOD	N/A	N/A	N/A	N/A
PARTY IMPACT ASSESSMENT PERIOD	N/A	N/A	N/A	N/A
PRELIMINARY CHANGE REPORT AND CONSULTATION ISSUED	26/04/2024	26/04/2024	10/05/2024	10/05/2024
CONSULTATION	26/04/2024	20/05/2024	10/05/2024	03/06/2024
FINAL CHANGE REPORT ISSUED	14/06/2024	14/06/2024	24/07/2024	24/07/2024
RESPONSIBLE COMMITTEE DECISION	26/06/2024	26/06/2024	31/07/2024	31/07/2024

3 COMMITTEE ACTIONS

Change Panel Members approved the revised Change Proposal Plan on 26 April 2024.