RETAIL ENERGY CODE

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CHANGE PROPOSAL FORM (COPY)

PLEASE NOTE: THIS IS A COPY FOR INFORMATION ONLY. TO SUBMIT A CHANGE PROPOSAL PLEASE USE THE ONLINE FORM ON THE REC PORTAL.

1 PERSONAL DETAILS

PROPOSER NAME *(Mandatory)*	Andrew Waghorn
COMPANY *(Optional)*	RECCo
COMPANY TYPE *(Optional)*	Code Body
TELEPHONE NUMBER *(Optional)*	
EMAIL ADDRESS *(Mandatory)*	Andrew.waghorn@recmanager.co.uk

2 CHANGE PROPOSAL SUMMARY

CHANGE PROPOSAL TITLE *(Mandatory)*	Clarifications to the Theft Detection Incentive Schemes
WHAT IS THE ISSUE YOU ARE SEEKING TO SOLVE? *(Mandatory)*	Theft of energy is currently estimated to cost bill-paying consumers in excess of £1billion per year. It also poses serious risk to people and property. The Gas and Electricity Theft Detection Incentive Schemes (TDIS) seek to encourage suppliers to undertake theft investigations. The schemes emerged from Ofgem work to strengthen the obligation on energy suppliers to prevent, detect and investigate theft. The gas scheme was introduced into the Supply Point Administration Agreement (SPAA), taking effect June 2017, with the electricity scheme subsequently being introduced into the Distribution Connection and Use of System Agreement (DCUSA) in June 2018. Both schemes migrated to the REC with effect 1 April 2021.

	Following completion of the first scheme year to be operated wholly under the REC, including the recent collection and distribution of monies payable under the scheme, we have identified several areas where further clarity may improve the administration of the scheme. These changes have also been informed by feedback to a recent stakeholder survey on the operation of the scheme, and are being undertaken ahead of a more holistic review of theft related incentives, actioning a recommendation of a recent Theft Reduction Workshop.
WHAT IMPACT IS THIS HAVING? *(Mandatory)*	Current confusion over the requirements of the scheme is creating an additional administrative burden for both participant Suppliers and the Code Manager, and may be undermining the overall efficacy of the scheme.
WHAT OUTCOMES DO YOU CONSIDER ARE NEEDED TO ACHIEVE AN EFFECTIVE SOLUTION? *(Mandatory)*	The clarification and tightening of certain TDIS requirements will give Suppliers further certainty and increase the confidence that their investment into detecting and investigation theft will earn a reward payment under the scheme.
IS THERE ANY BACKGROUND INFORMATION OR CONTEXT TO THE CHANGE PROPOSAL THAT WOULD BE USEFUL? *(Optional)*	

3 CONSUMER IMPACTS

WHICH CONSUMER TYPES WILL BE IMPACTED BY THIS CHANGE PROPOSAL? *(Mandatory)*	☒ Electricity ☒ Gas ☒ Domestic Prepayment ☒ Domestic Credit ☒ Microbusiness ☒ Small and Medium Enterprise (SME) ☒ Industrial and Commercial (I&C) ☐ Other (please specify in the Additional information box below)

WHAT IMPACT WILL THIS CHANGE PROPOSAL HAVE FOR THESE CONSUMERS? *(Mandatory)*	☐ Switching experience ☒ Billing accuracy ☒ Trust and confidence ☒ Safety ☐ Security of supply ☒ Ability to pay ☐ On site experience ☐ Other (please provide details in the Additional information box below)
ADDITIONAL INFORMATION *(Optional)*	

4 CODE IMPACTS

Does this Issue relate to or impact:

THE REC OR REC SCHEDULES? *(Optional)*	☐ Main Body ☒ Interpretations and Definitions Schedule ☐ Transition Schedule ☐ Accession Agreement ☐ Company Governance Schedule ☐ Change Management Schedule ☐ Performance Assurance Schedule ☐ Qualification and Maintenance Schedule ☐ Market Exit Schedule ☐ Charging Methodology Schedule ☐ Prepayment Arrangements Schedule ☐ Central Switching Service Schedule ☐ Data Access Schedule ☒ Energy Theft Reduction Schedule ☐ Transfer of Consumer Data Schedule ☐ Metering Operations Schedule ☐ Metering Accreditation Schedule ☐ Smart Meter Installation Schedule ☐ Secure Data Exchange Schedule ☐ Green Deal Arrangements Schedule ☐ Registration Services Schedule ☐ Related Metering Points Schedule ☐ Address Management Schedule

	☐ Switching Data Management Schedule ☐ RMP Lifecycle Schedule ☐ Switching Service Management Schedule ☐ Resolution of Consumer Facing Switching and Billing Issues Schedule ☐ SPAA Transition Schedule ☐ MRA Transition Schedule ☐ Unbilled Energy Code of Practice ☐ Gas Metering Code of Practice ☐ MOCoPA ☐ ASPCoP ☐ Change Panel Terms of Reference ☐ Performance Assurance Board Terms of Reference
ADDITIONAL INFORMATION *(Optional)*	

THE DATA SPECIFICATION? *(Optional)*	☐ Data Item Catalogue ☐ Market Message Catalogue ☐ Data Access Matrix ☐ Standards Definition
ADDITIONAL INFORMATION *(Optional)*	

CENTRAL SYSTEMS OR REC SERVICES? *(Optional)*	☐ Electricity Enquiry Service ☐ Central Data Service Provider Further Services ☐ Secure Data Exchange Service ☐ Green Deal Central Charging Database ☐ Central Switching Service (CSS) ☐ CSS Certificate Authority ☐ Switching Operator ☐ Gas Retail Data Service ☐ Electricity Retail Data Service ☐ Gas Enquiry Service ☐ Energy Theft Tip Off Service (ETTOS)

ADDITIONAL INFORMATION *(Optional)*	

REC PARTIES AND/OR MARKET PARTICIPANTS? *(Optional)*	☒ Energy Suppliers ☒ Distribution Network Operators ☒ Gas Transporters ☒ Metering Equipment Managers ☐ DCC ☐ Shippers ☐ Data Collectors ☐ Data Aggregators ☐ Green Deal Providers ☐ Green Deal Finance Parties ☒ Meter Asset Providers ☐ AMR Service Providers ☐ EES Users ☐ GES Users ☐ GDCC Users ☒ Other (please provide details in the Additional Information box)
ADDITIONAL INFORMATION *(Optional)*	The issues considered by the proposed group are likely to be of interest to an extended range of market participants and stakeholders, including PPM Infrastructure Providers, and payment solutions providers and consumer groups.

OTHER INDUSTRY CODES? *(Optional)*	☐ BSC ☐ DCUSA ☐ SEC ☒ UNC ☐ IGT UNC
ADDITIONAL INFORMATION *(Optional)*	

DOES THIS CHANGE PROPOSAL IMPACT A SIGNIFICANT CODE REVIEW? *(Optional)*	No
ADDITIONAL INFORMATION *(Optional)*	

5 CHANGE PROGRESSION

DO YOU BELIEVE THIS CHANGE PROPOSAL MEETS THE CRITERIA FOR 'URGENCY' AND SHOULD BE PROGRESSED UNDER AN URGENT TIMETABLE? **IF SO, PLEASE PROVIDE JUSTIFICATION?** *(Optional)*	
ARE THERE ANY REQUIRED TIMESCALES FOR THE DEVELOPMENT OR IMPLEMENTATION OF THIS CHANGE PROPOSAL? *(Optional)*	These changes are intended to have effect from the start of the 2023/24 Theft Detection Incentive Scheme year on 1 April 2023. Further potential improvements to the efficacy of the TDIS but which cannot practicably be implemented by 1 April 2023 and/or require further develop will be subject of a separate change proposal targeting implementation for the 2024/25 TDIS Reporting Year.
ARE YOU AWARE OF ANY DEPENDENCIES ASSOCIATED WITH THE CHANGE PROPOSAL WHICH MAY IMPACT ITS PRIORITY OR PROGRESSION TIMETABLE? *(Optional)*	No
DOES THIS CHANGE PROPOSAL RELATE TO AN EXISTING OR PREVIOUS CHANGE PROPOSAL? *(Optional)*	No

6 ATTACHMENTS

ATTACH/PROVIDE ANY SUPPORTING DOCUMENTS TO BE SUBMITTED WITH THE FORM	• Results of TDIS Stakeholder Survey; • Commentary on proposed of changes; • Draft legal text for Schedule 1; • Draft legal text for Schedule 7; and, • Theft Estimation Methodology Report.