RETAIL ENERGY CODE

This document is classified as **WHITE**.
Information is for public, unrestricted dissemination and publication.

CHANGE PROPOSAL PLAN

R0095 – CHANGES TO ALLOW DNOS TO REINSTATE DISCONNECTED MPANS

DOCUMENT VERSION	V1.0
DATE ISSUED	20/09/2023
DOCUMENT APPROVAL STATUS	APPROVED

RESPONSIBLE COMMITTEE	CHANGE PANEL

CHANGE PATH	SELF-GOVERNANCE

DEADLINE FOR ALTERNATIVE CHANGE PROPOSALS	02/02/2024

LEAD CHANGE ANALYST



Lydia Bentley

Click to send an email

020 3922 0748

CHANGE OVERVIEW

When Meter Point Administration Numbers (MPANs) are erroneously disconnected, they cannot be reinstated. As a result, Consumers suffer billing issues and Registered Suppliers cannot settle against the disconnected MPAN. This change seeks to introduce a mechanism to restore erroneously disconnected MPANs.

KEY MILESTONES

	FROM	TO
SERVICE PROVIDER IMPACT ASSESSMENT	18/09/2023	11/12/2023
PARTY IMPACT ASSESSMENT	12/12/2023	12/01/2024
PRELIMINARY CHANGE REPORT ISSUED	02/02/2024	02/02/2024
RESPONSIBLE COMMITTEE REVIEW	13/02/2024	13/02/2024
CONSULTATION	16/02/2024	08/03/2024
FINAL CHANGE REPORT ISSUED	29/03/2024	29/03/2024
RESPONSIBLE COMMITTEE DECISION	09/04/2024	09/04/2024
APPEAL WINDOW CLOSURE	23/04/2024	23/04/2024

1 SCOPE

1.1 IN SCOPE

This Change Proposal seeks to identify a mechanism whereby erroneously disconnected MPANs can be reinstated without any loss in supply continuity for either the Registered Supplier, the DNO/iDNO, and the Consumer.

1.2 OUT OF SCOPE

Stakeholder engagement between the Code Manager, REC Parties and Services Providers has taken place through both informal conversations, ad hoc meetings and the REC Technical Design Authorities (TDA) Technical Change Workshop (between May, June and August). They reviewed the problem and considered potential solutions. We do not therefore, propose to carry out a further period of Solution development and consequently have not included anything in the plan for this.

2 REQUIRED ACTIVITIES AND STAKEHOLDER ENGAGEMENT

2.1.1 CROSS CODE ENGAGEMENT

There will need to be engagement with the Balancing & Settlement Code (BSC). This is because erroneously disconnected MPANs cannot be settled for by the Registered Supplier, and any solution put forward will need to keep settlement whole.

2.1.2 ANALYSIS & SOLUTION DEVELOPMENT

The Code Manager has engaged with impacted REC Service Providers & Parties to understand the size and scale of the issue. We have engaged with DNO/iDNOs and Registered Suppliers via an official Request for Information, as well as engaging through both informal discussions and official forums, such as the REC Technical Design Authorities' Technical Change Workshop (between May, June and August).

Following this engagement, we now have a proposed solution. Due to the complexity of the solution required to fully address this change and allow retrospective reinstatement of a terminated MPAN, there are multiple competing solution options. These options are also reflective of the different needs and requirements of REC Parties and Service users. Whilst the core solution is agreed in principle, the options represent alternative mechanisms of implementing this.

2.1.3 IMPACT ASSESSMENT

The Code Manager proposes an extended 60WD Service Provider impact assessment period. Considering the complexity of the solution, the size and scale of the changes required by the CSS Provider to accommodate the solution, we have agreed an approach to ensure that the impact of this change is fully captured.

We propose two rounds of impact assessment with the CSS Provider. The first impact assessment will be followed by an iterative second assessment, taking into account feedback received to the first impact assessment. This second round of impact assessment will also capture impacts from other Service Providers such as the Electricity Retail Data Agent and Metering Point Registration System (MPRS). This iterative approach will allow the Code Manager to eliminate non-viable solution options currently being considered at the first stage of assessment before moving to the assessment of the remaining solution at the second stage.

Following Service Provider impact assessment, the Code Manager proposes an extended 20WD Party impact assessment period. This will accommodate and reduce any possible REC Party capacity surrounding the Christmas holiday period.

2.1.4 PRELIMINARY CHANGE REPORT DEVELOPMENT AND CONSULTATION

The Code Manager proposes to publish the Preliminary Change Report on 02 February 2024, ahead of Responsible Committee review on 13 February 2024. Following approval, the Code Manager intends to publish a 15 WD Consultation commencing on 16 February 2024, and closing out on 08 March 2024.

2.1.5 WIDER STAKEHOLDER ENGAGEMENT

The Code Manager proposes to bring this change to the Technical Change Workshop provided by the REC Technical Design Authority during the extended Service Provider Impact Assessment period. We will also bring this change to the REC Issues Group (October) and/or a targeted workshop, to better understand perspectives from REC Parties.

2.1.6 FINAL CHANGE REPORT

Following consultation, time has been included within the plan for a review of any Consultation responses received and for these to be addressed prior to publishing the Final Change Report for a decision by the Change Panel on 09 April 2024.

2.2 RAID

2.2.1 ASSUMPTIONS AND DEPENDENCIES

REF.	ASSUMPTION	NOTES	HOW/WHEN TO VALIDATE
R0095.CPP.A001	Erroneously disconnected MPANs occur at relatively low volumes within the market	The RFI conducted by the Code Manager is the basis for this assumption. This RFI concentrated on the number of times this situation occurred, however, it did not include any root cause analysis.	Impact Assessment (Party & Service Provider) will provide further data on occurrence. We will also look to establish the root cause of this issue during Impact Assessment.