Legal Text changes to R0021 – Safe Isolator Providers

Add new definitions to the Interpretation Schedule as follows:

Safe Isolation Provider	**SIP**	means a Metering Equipment Manager which has been (and remains) accepted as a Safe Isolation Provider in accordance with paragraph 9 of the Metering Accreditation Schedule.
Safe Isolation Provider Works	**SIP Works**	means works which a Safe Isolation Provider is permitted to undertake under and in accordance with the Distribution Connection and Use of System Agreement.
Safe Isolation Provider Additional Needs Information	**SIP ANI**	means additional needs information concerning the occupier of a premises identified by the SIP regarding either "medical dependent electricity needs" or the "presence of a third-party is required" while the SIP carries out SIP Works.

Add a new paragraphs 1.6 and 9 to the Metering Accreditation Schedule as follows:

…

1.6 Each electricity Metering Equipment Manager may also apply to become a Safe Isolation Provider, as described in Paragraph 9.

…

9 Safe Isolation Providers (Electricity Only)

9.1 Each Metering Equipment Manager may apply to the Code Manager to become a Safe Isolation Provider.

9.2 In order to be accepted as a Safe Isolation Provider, the Metering Equipment Manager must:

(a) be (and remain) a Qualified Metering Equipment Manager;

(b) be (and remain) accredited under the ~~MOCoP~~CoMCoP; and

(c) be (and remain) a party to the Distribution Connection and Use of System Agreement.

9.3 If a Metering Equipment Manager which applies to the Code Manager under this paragraph 9 meets the requirements of paragraph 9.2, then the Code Manager shall:

(a) accept the Metering Equipment Manager as a Safe Isolation Provider; and

(b) notify the Metering Equipment Manager of the Code Manager's decision.

9.4 If a Metering Equipment Manager which applies to the Code Manager under this paragraph 9 does not meet the requirements of paragraph 9.2, then the Code Manager shall:

(a) not accept the Metering Equipment Manager as a Safe Isolation Provider; and

(b) notify the Metering Equipment Manager of the Code Manager's decision.

9.5 If a Safe Isolation Provider ceases to meet the requirements of paragraph 9.2, then the Code Manager shall cancel the Metering Equipment Manager's acceptance as a Safe Isolation Provider, so that it is no longer recognised as a Safe Isolation Provider.

9.6 The Code Manager shall also suspend or cancel or reinstate a Metering Equipment Manager's acceptance as a Safe Isolation Provider where directed to do so by the REC PAB.

Add a new paragraph 21 to the Metering Operations Schedule as follows:

21 **Safe Isolation Provider (Electricity Only)**

21.1 This paragraph 21 applies only to Metering Equipment Managers which have been (and remain) accepted as a Safe Isolation Provider (SIP).

Contract with premises owner

21.2 Before a SIP undertakes any SIP Works at a premises, the SIP shall enter into a contract with an owner of the premises. An owner of a premises may (without limitation) be an owner-occupier (owning the freehold or a long lease), a private landlord, a local authority or a housing association.

21.3 The SIP shall ensure that each such contract with an owner of a premises contains:

(a) confirmation that the entity entering into the contract is an owner of the premises and has the necessary authority to consent to the SIP Works;

(b) the owner's consent to the SIP undertaking the SIP Works;

(c) confirmation that the owner has given (or will give) reasonable advance notice to the occupiers of the premises (if different from the owner), and a requirement on the owner to retain and produce on demand evidence of such notice;

(d) confirmation that the owner has considered and provided information to the SIP regarding the issues relevant to whether the SIP should identify any Safe Isolation Provider Additional Needs Information (SIP ANI) for the occupiers of the premises ;

;

(e) confirmation that the owner has taken reasonable steps in respect of any SIP ANI identified, including by providing support to the occupiers during the SIP Works or giving sufficient advance notice of the SIP Works so as to enable the occupier to arrange for additional support; and

(f) if any SIP ANI has been identified, confirmation that the owner has informed the occupier that the SIP ANI will be shared under this Code.

Notifying the Electricity Supplier

21.4 The expectation is that the SIP Works at each premises will be completed in one day, so that the connection is de-energised and re-energised on the same day. If, however, the connection is not de-energised and re-energised on the same day, then the SIP shall notify the Registered Supplier (electricity) . In such cases, the SIP shall send a further update once the connection has been re-energised.

21.5 By the end of the next Working Day following the day on which SIP Works were completed at a premises, the SIP shall send the relevant Market Message to the Registered Supplier (electricity) to confirm that the SIP Works have been completed.

21.6 If a Smart Meter is installed at a premises at which a SIP undertakes SIP Works, then the SIP shall check that the Smart Meter communications have been restored to the same condition as existed before the SIP commenced the SIP Work. If the same level of communications cannot be re-established, then the SIP shall notify the occupier of the premises and also the Registered Supplier (electricity) for the premises. Notification to the Registered Supplier shall be made via the relevant Market Message.

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21.7 If, while attending a premises to undertake SIP Works, any SIP ANI is identified by the SIP, then the SIP shall notify such SIP ANI to the Registered Supplier (electricity) for the premises (so that the supplier can further review the situation). Such notification shall be made via the Market Message required by paragraph 21.5.

21.8 The following interface table describes the processes required by Paragraphs 21.4 to 21.7 (inclusive):

Ref	When	Action	From	To	Interface	Means
21.8.1	If the connection is not de-energised and re-energised on the same day	Send notification of the same	SIP	Supplier	MM00036 (D0139) Confirmation of Change of Energisation Status	Electronic or other agreed means.
21.8.2	If paragraph 21.8.1 applied, once the connection has been re-energised	Send notification of the same	SIP	Supplier	MM00036 (D0139) Confirmation of Change of Energisation Status	Electronic or other agreed means.

21.8.3	By the end of the next Working Day following completion of the SIP Works	Send notification of the Work Completion	SIP	Supplier	[DXXXX] SIP Event Completed	Electronic or other agreed means.
21.8.4	If pre-existing level of smart metering communication cannot be re-established	Send notification of the same	SIP	Supplier	~~[Telephone or [D0002DXXXX]]~~	~~[Telephone or~~ Electronic or other agreed means.~~]~~
21.8.5	If SIP ANI identified	Send notification of the same	SIP	Supplier	[DXXXX]	Electronic or other agreed means.

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On-Site Risk Assessment

21.9 On attending a premises, the SIP shall consider whether it is able to undertake the intended SIP Works by carrying out its own risk assessment to determine whether it is safe to proceed with the SIP Works, and shall only proceed with the SIP Works where it is safe to do so.

Incidents of Danger, Damage or Interference to the Metering Equipment

21.10 If the SIP finds evidence of danger, damage or interference with the Metering Equipment, then the SIP shall report it to the Registered Supplier (electricity) as follows:

(a) If any Metering Equipment is identified as defective such as to present the possibility of danger:

(i) the SIP shall make it safe and report it immediately to the Registered Supplier by telephone, asking the Registered Supplier to attend as an emergency, within 3 hours;

(ii) the Registered Supplier shall report back to the SIP within 5 Working Days of the Metering Equipment fault being resolved; and

(iii) the SIP Works will be put on hold until such time as the Registered Supplier confirms to the SIP that the issue has been resolved.

(b) If any parts of the Metering Equipment are hazardous (or if the SIP reasonably believes they may become hazardous), the SIP shall determine whether it can safely carry out the SIP Works, or whether it should abort the SIP Works; and:

(i) if the SIP Works are completed, then the SIP shall send the fault report to the Registered Supplier with the SIP Event Completed Market Message, and the Registered Supplier does not need to notify the SIP of the fault resolution; or

(ii) if the Safe Isolation Works are aborted, then the Registered Supplier shall notify the SIP when the reported faults have been rectified. The Registered Supplier shall notify the SIP within 5 Working Days of the fault being rectified (but no later than 40 Working Days after the fault being reported), so that the SIP Works may be safely rescheduled.

(c) If the SIP finds apparent evidence of deliberate tampering/interference, then the SIP shall comply with the relevant provisions of the Unbilled Energy Code of Practice Schedule and report this to the Registered Supplier.

21.11 The following interface table describes the processes required by Paragraph 21.10:

Ref	When	Action	From	To	Interface	Means
21.11.1	If required as per 21.10(a).	The SIP will make the Metering Point safe and report evidence of potential danger with the Metering Equipment	SIP	Supplier	The SIP will telephone the Supplier when the SIP is on site.	Telephone
21.11.2	Within 3 hours of 21.11.1	The Registered Supplier will send their MEM to site to rectify the issue identified.	Supplier	MEM	The Registered Supplier will make the Request of their MEM by the internal method agreed between them.	Internal Processes between the Registered Supplier and their MEM
21.11.3	Within 5WD of 21.11.2	The Registered Supplier will advise the SIP that the reported issue has been remedied.	Supplier	SIP	D0002 Fault Resolution Report or Request for Decision on Further Action	Electronic or other method, as agreed
21.11.4	If required as per 21.10(b)	SIP shall determine whether it can safely carry out the SIP	SIP		Internal SIP process	N/A

Ref	When	Action	From	To	Interface	Means
		Works, or whether it should abort the SIP Works.				
21.11.5	Following 21.11.4, if the SIP completes the SIP Works	Notify fault with the SIP Event Completed Market Message	SIP	Supplier	D0002 Fault Resolution Report	Electronic or other method, as agreed
21.11.6	Following 21.11.5, if the SIP aborts the SIP Works – As advised in the Additional Information Field	Notify fault with and await further update	SIP	Supplier	D0002 Fault Resolution Report or Request for Decision on Further Action	Electronic or other method, as agreed
21.11.7	If 21.11.6 applies, within 5 WD of resolution (and no later than 40 WD of report)	Registered Supplier will advise the SIP that the reported issue has been remedied.	Supplier	SIP	D0002 Fault Resolution Report or Request for Decision on Further Action	Electronic or other method, as agreed
21.11.8	If required as per 21.10(c)	The SIP will take appropriate action to make the site safe, and report such findings to the Registered Supplier	SIP	Supplier	D0136 Report or Request for Decision on Further Action Or to the UKRPA where the identity of the Supplier is unclear	Electronic or other method, as agreed. UKRPA Website

Incidents of Danger, Damage or Interference to the DNO Equipment

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21.12 The SIP shall ensure that it has access to a current version of the Guidance for Service Termination Issue Reporting document while on site (this may be a physical or electronic version) and act in accordance with it. The SIP shall make the appropriate report to the DNO as follows:

(a) any DNO Equipment which they find to be defective such as to present the possibility of danger (category A);

(b) any parts of the DNO Equipment, Sites or situations which are or which they reasonably believe may become hazardous (category B); or

(c) any relevant asset condition information (category C).

Amend the Data Specification as follows:

[See separate document].