RETAIL ENERGY CODE

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CHANGE PROPOSAL PLAN

R0105 – REVIEW OF ONAGE SLAS

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RESPONSIBLE COMMITTEE	METERING EXPERT PANEL

CHANGE PATH	SELF-GOVERNANCE

DEADLINE FOR ALTERNATIVE CHANGE PROPOSALS	08/08/2024

LEAD CHANGE ANALYST



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CHANGE OVERVIEW

Schedule 14 – Metering Operations sets a Service Level Agreement (SLA) of 2WDs for Metering Equipment Managers (MEMs) to respond to the ONAGE Market Message, which is sent from the Supplier to request de-appointment. This change seeks to review this SLA in light of Faster Switching.

KEY MILESTONES

	FROM	TO
SOLUTION ANALYSIS AND DEVELOPMENT	16/04/2024	28/06/2024
PARTY IMPACT ASSESSMENT	04/07/2024	26/07/2024
PRELIMINARY CHANGE REPORT AND CONSULTATION ISSUED	08/08/2024	08/08/2024
CONSULTATION	08/08/2024	30/08/2024
FINAL CHANGE REPORT ISSUED	04/09/2024	04/09/2024
RESPONSIBLE COMMITTEE DECISION	11/09/2024	11/09/2024
APPEAL WINDOW CLOSURE	25/09/2024	25/09/2024

1 SCOPE

1.1 IN SCOPE

This Change seeks to review the ONAGE response SLA. At this stage, the Code Manager has not made a determination on whether to reduce or maintain the current SLA. A decision on whether to amend the SLA, and if so, by how much, will form the basis for Solution Development. As such, the Code Manager considers the review of the SLA itself to form the basis of the scope of this Change, along with the subsequent decision on the SLA. The Code Manager considers all incidents of the ONAGE response SLA within Schedule 14 – Metering Operations to be within the scope of the change. These incidents are found in Sections 9.5. 10.5, 11.6 and 12.5.

1.2 OUT OF SCOPE

The Code Manager is not considering any changes to the ONAGE or RNAGE Market Messages themselves, and therefore we consider changes to the Data Specification to be out of the scope of this Change. If at any time during Solution Development or subsequent stages of the Change Management process information arises that causes us to re-consider, we reserve the right to amend the scope of this change.

2 REQUIRED ACTIVITIES AND STAKEHOLDER ENGAGEMENT

2.1.1 CROSS CODE ENGAGEMENT

No cross-code impacts have been identified.

2.1.2 SOLUTION DEVELOPMENT & ANALYSIS

At this stage, the Code Manager does not have a fully formed solution, and therefore we are proposing Solution Development time as part of this Change Proposal Plan. The Code Manager will work closely with stakeholders during Solution Development, in order to ensure that we can propose a solution that is best reflective of the needs of REC Parties, Consumers, and of broader REC goals.

2.1.3 IMPACT ASSESSMENT

The Code Manager has met with the Central Data Switching Provider (CDSP) to discuss this Change with them. The CDSP have confirmed that whilst they are interested in the progression of the Change, and are interested in how the solution developments, they are not materially impacted by the Change. This is because they are not a direct recipient of the ONAGE or the RNAGE Market Messages. As such, the Code Manager will not be conducting a Service Provider Impact Assessment as part of this change.

The Code Manager will, however, conduct a Party Impact Assessment. This will be primarily targeted at Gas MEMs, as well as Gas Suppliers. The Code Manager expects that any reduction in the ONAGE response SLA will directly impact MEM, and that any operational changes needed to accommodate an SLA reduction will be focussed on MEMs.

2.1.4 PRELIMINARY CHANGE REPORT DEVELOPMENT AND CONSULTATION

The Code Manager proposes to jointly publish the Preliminary Change Report and the Consultation on 08 August 2024. This 15WD Consultation will then close out on 30 August 2024. As opposed to seeking direct REC Metering Expert Panel (MEP) approval to proceed to Consultation, the Code Manager will instead present the solution during the June meeting of the REC MEP as part of the meeting's Change tracker update.

2.1.5 WIDER STAKEHOLDER ENGAGEMENT

The Code Manager plans to work closely with the REC MEP in its capacity as a "Critical Friend". At the time of publication, the Code Manager will have sought advice from the MEP in their April meeting on certain elements of Solution design. The Code Manager may also seek similar advice as the Change progresses, but this has not been planned as of yet.

2.1.6 FINAL CHANGE REPORT

Following consultation, time has been included within the plan for a review of any consultation responses received and for these to be addressed prior to publishing the Final Change Report for a decision by the responsible committee on 04 September 2024.

2.2 RAID

The Code Manager has not identified any Risks, Assumptions, Issues or Dependencies at this stage.