RETAIL ENERGY CODE

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NON-CONFIDENTIAL CONSOLIDATED CONSULTATION RESPONSES

R0105 - REVIEW OF ONAGE SLAS

On 08 August 2024 the Code Manager issued a consultation to industry to seek feedback on the Preliminary Change Report for R0105.

The purpose of this document is to consolidate the responses and for the Code Manager to answer any questions raised within those responses.

DOCUMENT VERSION	1.0
RESPONSE TYPE	NON-CONFIDENTIAL
DATE ISSUED	02 September 2024
RESPONSIBLE COMMITTEE	METERING EXPERT PANEL
LEAD ANALYST	Lydia Bentley

DATE CONSULTATION ISSUED	08 August 2024
RESPONSE DEADLINE	30 August 2024

Question 1:	Do you agree with the approach to retain the current ONAGE SLA, and therefore reject this Change Proposal? If not, please provide rationale.	
RESPONDENT DETAILS	**RESPONSE**	**CODE MANAGER COMMENTS**
E.ON Metering Equipment Manager	E.ON are in favour of the Code Manager's assessment to retain the current ONAGE SLA at 2WDs.	Thank you.
SSE Energy Supply Ltd Energy Supplier	SSE agree with the approach to retain the current ONAGE SLA and to reject this change proposal.	Thank you.
Siemens Metering Equipment Manager	Yes.	Thank you.

Question 2:	Do you have any other comments on the proposed approach?	
RESPONDENT DETAILS	**RESPONSE**	**CODE MANAGER COMMENTS**
E.ON Metering Equipment Manager	E.ON also acknowledges that there would be benefits for MAMs in an ONAGE reduction, on balance we expect that the regulatory and operational complexity of lowering the ONAGE SLA would likely outweigh these benefits.	Thank you – This aligns with the Code Manager's assessment also.
SSE Energy Supply Ltd Energy Supplier	No	Thank you.
Siemens Metering Equipment Manager	No.	Thank you.

Question 3:	**Do you agree with the Code Manager's preliminary assessment that there is no case for change?**	
RESPONDENT DETAILS	**RESPONSE**	**CODE MANAGER COMMENTS**
E.ON Metering Equipment Manager	E.ON agree with the Code Manager's assessment that there is no case for change	Thank you.
SSE Energy Supply Ltd Energy Supplier	Yes	Thank you.
Siemens Metering Equipment Manager	Yes.	Thank you.

Question 4:	Do you have any other comments relating to this Change Proposal?	
RESPONDENT DETAILS	**RESPONSE**	**CODE MANAGER COMMENTS**
E.ON Metering Equipment Manager	None	Thank you.
SSE Energy Supply Ltd Energy Supplier	SSE would welcome any additional steps to encourage parties to meet the existing SLAs before reducing the timeframe.	Thank you – The Code Manager may consider alternative options in place of an ONAGE reduction in future.
Siemens Metering Equipment Manager	R0105 would have minimal impact on Siemens, as our ONAGE processes are highly automated. As mentioned in the change report, R0105 will adversely affect smaller parties who are reliant on manual processing.	Thank you – This matches the Code Manager's assessment on the impact of a potential ONAGE reduction on smaller MEMs.