RETAIL ENERGY CODE

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01	Initial Assessment Report
02	Preliminary Change Report
03	Final Change Report

INITIAL ASSESSMENT REPORT

R0108 – ENABLING ELECTRICITY ENQUIRY SERVICE SEARCHES USING A UNIQUE PROPERTY REFERENCE NUMBER

DOCUMENT VERSION	V2.0
DATE ISSUED	17/10/2023
DOCUMENT APPROVAL STATUS	APPROVED

RESPONSIBLE COMMITTEE	TECHNICAL EXPERT PANEL	CHANGE PATH	SELF GOVERNANCE
PRIORITY STATUS	LOW	URGENCY	STANDARD

DEADLINE FOR ALTERNATIVE CHANGE PROPOSALS	16/02/2024

LEAD CHANGE ANALYST



Elise Handy

Click to send an email

020 7898 9740

CHANGE OVERVIEW

Consumers that wish to utilise multi-channel switching services for gas, electricity, water, broadband, bank, home insurance etc. cannot make use of generic address-capture services for electricity switching as Unique Property Reference Number (UPRN) search functionality is not available within the Electricity Enquiry Service (EES).

	High Impact: N/A
	Medium Impact: Consumers
	Low Impact: N/A

1 BACKGROUND

Consumers that wish to utilise multi-channel switching services for gas, electricity, water, broadband, bank, home insurance etc. cannot make use of generic address-capture services for electricity switching as Unique Property Reference Number (UPRN) search functionality is not available within the Electricity Enquiry Service (EES). A Consumer would need to search again for their address when switching electricity with the same multi-channel provider. If the details of an electricity meter could be directly retrieved using the UPRN, when the Consumer requests a tariff quote or elects to Switch, this would provide a significantly improved onboarding experience.

2 PROBLEM STATEMENT

Consumers that wish to utilise multi-channel switching services, cannot benefit from the efficiencies of using a UPRN for the electricity Switch as the EES does not provide this functionality.

3 USER STORIES

REF.	USER STORIES
CONSUMER USER STORIES	
C1	As a Consumer, I want to be able to switch my electricity easily and efficiently.
C2	As I Consumer, I want to be able to quote or switch my electricity as part of a packaged search.
MARKET PARTICIPANT USER STORIES	
M1	As a Supplier, I want Consumers to be able to search for quotes and switch efficiently.
M2	As an organisation providing multi-channel switching services, I want Consumers to be able to use one set of data when requesting quotes.

4 IMPACTS

CONSUMERS
Domestic Consumers

REC SERVICE PROVIDERS
EES Provider

REC DOCUMENTS / PRODUCTS
Data Access Matrix
EES API Technical Specification

This change impacts domestic Consumers.

5 CROSS CODE IMPACTS

There have been no cross-code impacts identified.

6 CHANGE PATH AND RESPONSIBLE COMMITTEE

CHANGE PATH	SELF GOVERNANCE

RESPONSIBLE COMMITTEE	TECHNICAL EXPERT PANEL

This change is technical in nature and therefore the Technical Expert Panel has been determined as the Responsible Committee.

7 PRIORITY STATUS AND URGENCY

Category	Significance / Resource impacts / Urgency	Further selection / breakdown	Score (0-3)	Weighting	Weighted Score
Impacts	Consumer Impact	Direct	2	27	53
	Retail Markets Impact	Retail Risk(s)	0	17	0
	RECCo / REC Party / REC Service Provider Impact	Operational Effectiveness and Efficiencies	0	7	0
		Legal and Regulatory Compliance	0	14	0
Resource	Complexity / Effort / Duration		2	9	18
Strategic Alignment	Contribution to/ Alignment with the objectives of the REC		1	17	8
	Contribution to/ Alignment with RECCo's Forward Work Plan		1		8
Urgency *(The need to progress a change to meet a targeted date)*		Other Planned Activity	0	10	0
				Overall Priority Score (rounded)	88

Priority Status	LOW

Change Proposal Type	STANDARD

This change has been determined as having a low priority score of 88 and an urgency score of 0. The priority score has been based on a Consumer impact of 2 and scores of 1 for alignment to REC objectives.

8 SUMMARY OF CHANGE PROPOSAL PLAN

R0108 has a fully formed solution where the viability of that solution can only be determined through Impact Assessment. This change plan includes a Service Provider Initial Impact Assessment, Preliminary Impact Assessment and Detailed Impact Assessment which will span from 02 October 2023 to 18 December 2023.

A 15WD Party Impact Assessment will be triggered on 12 January 2024 followed by the Preliminary Change Report being published on 16 February 2024 alongside a 15WD Consultation period.

The Final Change Report will then be published on 15 March 2024 in preparation for the Technical Expert Panel's decision on 27 March 2024.

	FROM	TO
SOLUTION ANALYSIS AND DEVELOPMENT	N/A	N/A
SERVICE PROVIDER IMPACT ASSESSMENT	02/10/2023	18/12/2023
PARTY IMPACT ASSESSMENT	12/01/2024	02/02/2024
PRELIMINARY CHANGE REPORT AND CONSULTATION ISSUED	16/02/2024	16/02/2024
CONSULTATION	16/02/2024	08/03/2024
FINAL CHANGE REPORT ISSUED	15/03/2024	15/03/2024
RESPONSIBLE COMMITTEE DECISION	27/03/2024	27/03/2024
APPEAL WINDOW CLOSURE	12/04/2024	12/04/2024

9 GLOSSARY

TERM	DEFINITION
Consumer	means any person supplied (or seeking a supply) of Energy at an RMP (whether or not that person also exports or is seeking to export electricity at an RMP).
Data Access Matrix (DAM)	means the matrix describing which Enquiry Service Data each Enquiry Service User Category can access, which forms part of the Data Specification and is updated in accordance with the Data Access Schedule.
Electricity Enquiry Service (EES) Provider	means the provider of the Electricity Enquiry Service.
Electricity Enquiry Service (EES)	means the service described as such in the EES Service Definition.
Electricity Supplier	means a person holding an Electricity Supply Licence.
Switch	means a change to the Registered Supplier for an RMP.