RETAIL ENERGY CODE

This document is classified as **WHITE**.
Information is for public, unrestricted dissemination and publication.

NON-CONFIDENTIAL CONSOLIDATED CONSULTATION RESPONSES

R0108 - ENABLING ELECTRICITY ENQUIRY SERVICE SEARCHES USING A UNIQUE PROPERTY REFERENCE NUMBER

On 12 January 2024 the Code Manager issued a Party Impact Assessment to industry to seek feedback on R0108 Enabling Electricity Enquiry Service Searches Using Unique Property Reference Number.

The purpose of this document is to consolidate the responses and for the Code Manager to answer any questions raised within those responses.

DOCUMENT VERSION	1.0
RESPONSE TYPE	NON-CONFIDENTIAL
DATE ISSUED	16/02/2024
RESPONSIBLE COMMITTEE	Technical Expert Panel
LEAD ANALYST	Elise Handy

DATE CONSULTATION ISSUED	12/01/2024
RESPONSE DEADLINE	02/02/2024

Question 1:	Do you have any comments on the proposed solution?	
RESPONDENT DETAILS	**RESPONSE**	**CODE MANAGER COMMENTS**
Scottish Power Energy Networks (Distribution Network Operator)	We understand the issue and believe that this proposal would allow a resolution to the issue, although this is not something that we would anticipate using.	Noted, thank you.
E.ON (Meter Asset Provider)	We have no comment regarding the solution itself but it does need to be backwards compatible to avoid effecting other tools linked to the API – for example, C&C provide a tool that could be linked the EES API. If the API will be backwards compatible, there will be no impact. If C&C need to amend their tool due to the new API not being backwards compatible, they may charge for that change. Timescales for this are unknown at this point.	Thanks for your comments. The Code Manager has checked your query with the EES Provider who confirmed that this change will have no impact on other tools.
Ovo Energy (Energy Supplier)	It would be beneficial for our use case.	Noted, thank you.
Love Energy Savings (Third Party Intermediary)	Allowing search by UPRN would make the dual fuel switching process far easier for customers and industry participants, leading to faster meter targeting from a single address. This will also lead (in our opinion) to a drop in erroneous transfers.	Noted, thank you.

Question 2:	What lead time would be required for your business to implement the proposed solution? Please provide justification.	
RESPONDENT DETAILS	**RESPONSE**	**CODE MANAGER COMMENTS**
Scottish Power Energy Networks (Distribution Network Operator)	We would not anticipate using this solution to any great extent, and therefore we have no lead time.	Noted, thank you.
E.ON (Meter Asset Provider)	We would not need to implement any internal changes, these would be limited to REC service providers.	Noted, thank you.
Ovo Energy (Energy Supplier)	It should be quick. A few small changes only	Noted, thank you.
Love Energy Savings (Third Party Intermediary)	N/A	-

Question 3:	Do you agree the proposed solution addresses the problem statement? If not, please provide details?	
RESPONDENT DETAILS	**RESPONSE**	**CODE MANAGER COMMENTS**
Scottish Power Energy Networks (Distribution Network Operator)	Yes, we agree that the proposed solution addresses the problem.	Noted, thank you.
E.ON (Meter Asset Provider)	No further comments.	Noted, thank you.
Ovo Energy (Energy Supplier)	Yes.	Noted, thank you.

Love Energy Savings (Third Party Intermediary)	Yes.	Noted, thank you.

Question 4:	Would implementing the proposed solution incur any costs to your business? If so, please provide details.	
RESPONDENT DETAILS	**RESPONSE**	**CODE MANAGER COMMENTS**
Scottish Power Energy Networks (Distribution Network Operator)	We do not anticipate any costs for this change.	Noted, thank you.
E.ON (Meter Asset Provider)	No costs are anticipated unless C&C have to make changes.	Thank you, please see response to question 1.
Ovo Energy (Energy Supplier)	Some small amount of development word done by regular staff	Noted, thank you.
Love Energy Savings (Third Party Intermediary)	No.	Noted, thank you.

Question 5:	Do you identify any benefits to your business through the implementation of the proposed solution?	
RESPONDENT DETAILS	**RESPONSE**	**CODE MANAGER COMMENTS**
Scottish Power Energy Networks (Distribution Network Operator)	We do not anticipate any benefits to our business for this change.	Noted, thank you.

E.ON (Meter Asset Provider)	We have not identified any benefits to our business.	Noted, thank you.
Ovo Energy (Energy Supplier)	Smoother user journeys and potentially fewer calls to the API	Noted, thank you.
Love Energy Savings (Third Party Intermediary)	This will allow the business to be able to offer a reliable service for multi-product offerings.	Noted, thank you.

Question 6:	Do you believe there are any risks in the returning the UPRN?	
RESPONDENT DETAILS	**RESPONSE**	**CODE MANAGER COMMENTS**
Scottish Power Energy Networks (Distribution Network Operator)	Subject to the appropriate security protocols being in place to allow access to UPRN information, we do not believe that there is an issue, however, there has been much discussion historically around the rights of parties to access this data.	UPRN has been added to the Electricity Data Access Matrix as a Retail Energy Location Data item. These are only provisioned either for Switching purposes (and subject to some restrictions) or where appropriate Ordnance Survey licencing is in place.
E.ON (Meter Asset Provider)	No issues identified other than if there are knock on effects to other tools as described in Q1.	Thank you, please see response to question 1.
Ovo Energy (Energy Supplier)	No	Noted, thank you.
Love Energy Savings (Third Party Intermediary)	No.	Noted, thank you.

Question 7:	Do you have any other comments relating to this Change Proposal?	
RESPONDENT DETAILS	**RESPONSE**	**CODE MANAGER COMMENTS**
Scottish Power Energy Networks (Distribution Network Operator)	No other comments have been identified.	-
E.ON (Meter Asset Provider)	No further comments.	-
Ovo Energy (Energy Supplier)	No	-
Love Energy Savings (Third Party Intermediary)	Anything to increase address accuracy when searching EES can only be a good thing.	Noted, thank you.