RETAIL ENERGY CODE

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NON-CONFIDENTIAL CONSOLIDATED CONSULTATION RESPONSES

R0110 – A REVIEW OF SUPPLIER ACCESS TO DATA ON GES

On 27 September 2023 the Code Manager issued a consultation to industry to seek feedback on the Preliminary Change Report for R0110.

The purpose of this document is to consolidate the responses and for the Code Manager to answer any questions raised within those responses.

DOCUMENT VERSION	V1.0
RESPONSE TYPE	NON-CONFIDENTIAL
DATE ISSUED	18 October 2023
RESPONSIBLE COMMITTEE	Technical Expert Panel
LEAD ANALYST	Lydia Bentley

DATE CONSULTATION ISSUED	27 September 2023
RESPONSE DEADLINE	11 October 2023

Question 1:	Do you agree the Proposed Solution resolves the problem statement? If not, please provide rationale.	
RESPONDENT DETAILS	**RESPONSE**	**CODE MANAGER COMMENTS**
Utilita (Energy Supplier)	Yes, Utilita supports the proposed solution.	Thank you.
Scottish Power (Energy Supplier)	Yes	Thank you.

Question 2:	Do you agree the proposed updates to the Gas Data Access Matrix reflect the correct level of access for Registered Suppliers? If no, please provide rationale.	
RESPONDENT DETAILS	**RESPONSE**	**CODE MANAGER COMMENTS**
Utilita (Energy Supplier)	Yes, Utilita agree the proposed updates to the Gas Data Access Matrix reflect the correct level of access for Registered Suppliers.	Thank you.
Scottish Power (Energy Supplier)	Yes	Thank you.

Question 3:	Do you incur any additional costs (direct or FTE) as a result of not having direct access to the proposed Data Items. If yes, please provide a breakdown.	
RESPONDENT DETAILS	**RESPONSE**	**CODE MANAGER COMMENTS**
Utilita (Energy Supplier)	Not applicable	Thank you.
Scottish Power (Energy Supplier)	By not having access to this information results in an increase in number of complaints and blocks our ability to fulfil our obligation under schedule 30.	Thank you – The Code Manager expects that the proposed solution will allow Registered Gas Suppliers to better meet their obligations in Schedule 30 – Consumer facing switching and billing issues.

Question 4:	Do you agree with the proposed implementation date and approach? If no, please provide rationale.	
RESPONDENT DETAILS	**RESPONSE**	**CODE MANAGER COMMENTS**
Utilita (Energy Supplier)	Yes, providing reassurance can be given that the existing functionality within GES shall not be impacted.	The Code Manager raised this concern with the GES Provider directly. They replied with the following comment: “R0110 is replicating functionality that already exists for other users. It is an existing screen which currently functions [fine] in GES and therefore we do not anticipate that making it available for an extended list of users will cause any sort of issues or decline in performance.”
Scottish Power (Energy Supplier)	Yes	Thank you.

Question 5:	Do you have any other comments relating to this Change Proposal?	
RESPONDENT DETAILS	**RESPONSE**	**CODE MANAGER COMMENTS**
Utilita (Energy Supplier)	Given the assumptions, A1, A2, A3 and the short implementation timescale, we are concerned any unforeseen issues may take time to resolve. We would like reassurance that the existing functionality within GES is not at risk of impairment upon implementation of this change.	Please see response to Q4.
Scottish Power (Energy Supplier)	Is there any overlap with R118 and how is this being addressed?	As R0110 is going into the November release, and R0118 is going into an extraordinary December release, R0110 will be released first. As such, there will be no impact on R0110 from R0118 – Only data access changes implemented after the R0118 date will be affected.