RETAIL ENERGY CODE

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CHANGE PROPOSAL PLAN

R0115 – FREQUENCY AND CONTENT OF CSS REPORTS ON SWITCHING VIA THE DCC PORTAL

DOCUMENT VERSION	V2.0
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DOCUMENT APPROVAL STATUS	APPROVED

RESPONSIBLE COMMITTEE	CHANGE PANEL	CHANGE PATH	AUTHORITY DETERMINED

DEADLINE FOR ALTERNATIVE CHANGE PROPOSALS	15/12/2023

LEAD CHANGE ANALYST



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CHANGE OVERVIEW

Current reports received by Ofgem from the Switching Operator (SO) cannot differentiate between internal transfers between MPIDs and therefore Switching numbers may be largely inflated. By receiving improved reports weekly, Ofgem will be able to monitor events closer to real-time and allow for a more accurate review of external Switching.

KEY MILESTONES

	FROM	TO
SERVICE PROVIDER IMPACT ASSESSMENT	20/10/2023	24/11/2023
PRELIMINARY CHANGE REPORT AND CONSULTATION ISSUED	15/12/2023	15/12/2023
CONSULTATION	15/12/2023	19/01/2024
FINAL CHANGE REPORT ISSUED	26/01/2024	26/01/2024
RESPONSIBLE COMMITTEE DECISION	06/02/2024	06/02/2024
SEND TO AUTHORITY FOR DETERMINATION	08/02/2024	08/02/2024

1 SCOPE

1.1 IN SCOPE

This document details the plan for progression of R0115 – Frequency and content of CSS reports on switching via the DCC portal. It includes a period of Service Provider Impact Assessment and Consultation.

1.2 OUT OF SCOPE

At the time of publication, all solution development activity has been completed. The Code Manager has determined that there will be no REC Party impacts therefore Party Impact Assessment has been removed from scope.

2 REQUIRED ACTIVITIES AND STAKEHOLDER ENGAGEMENT

2.1.1 CROSS CODE ENGAGEMENT

There has been no cross-code engagement identified for this Change Proposal.

2.1.2 SOLUTION DEVELOPMENT

R0115 has a fully formed solution at the time of publishing this report.

2.1.3 IMPACT ASSESSMENT

A Service Provider Impact Assessment was triggered on 20/10/2023 with the Switching Operator and this completed 24/11/2023. No Party Impact Assessments are required as part of this Change Plan.

2.1.4 PRELIMINARY CHANGE REPORT DEVELOPMENT AND CONSULTAITON

The Preliminary Change Report will be published on 15/12/2023 at the same time as triggering the Consultation. The Consultation will span for an extended period of 22 Working Days as it will run over the Christmas period.

2.1.5 FINAL CHANGE REPORT

The Final Change Report will then be published on 26/01/2024 in preparation for recommendation to the Authority at the Change Panel meeting on 06/02/2024. It will then be sent to the Authority within 2WDs.

2.2 RAID

2.2.1 RISKS AND ISSUES

REF.	RISK	NOTES	MITIGATION
R01	There is a risk that if the Service		At the time of publishing the PCR on 15/12/2023, the

	Provider does not receive confirmation that budget will be available for this Change by the first week of January 2024, the implementation will be delayed significantly.		Code Manager will request confirmation of budget being available from RECCo which should ensure confirmation is received by the Service Provider so they can stand up their resource.