RETAIL ENERGY CODE

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01	Initial Assessment Report
02	Preliminary Change Report
03	Final Change Report

INITIAL ASSESSMENT REPORT

R0120 – SEARCH GES API USING METER SERIAL NUMBER

DOCUMENT VERSION	V1.0
DATE ISSUED	16/04/2024
DOCUMENT APPROVAL STATUS	APPROVED

RESPONSIBLE COMMITTEE	TECHNICAL EXPERT PANEL	CHANGE PATH	SELF GOVERNANCE
PRIORITY STATUS	LOW	URGENCY	STANDARD

DEADLINE FOR ALTERNATIVE CHANGE PROPOSALS	26/07/2024

LEAD CHANGE ANALYST



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CHANGE OVERVIEW

This change seeks to introduce Meter Serial Number (MSN) searchability within the Gas Enquiry Service (GES) Supply Point Switching API to enable an improved Switching journey for Consumers.

	High Impact: N/A
	Medium Impact: Consumers, Gas Suppliers, Third Party Intermediaries.
	Low Impact: N/A

1 BACKGROUND

If a Consumer moves into a new property, it may not have billing information available. If the address held within GES is also ambiguous or differs to that understood by the new occupier, the Consumer may not be able to Switch Supplier.

As the MSN is displayed on the meter, it could be retrieved by the Consumer and used to instigate the Switching Process if the GES enabled MSN searches through the Supply Point Switching API.

2 PROBLEM STATEMENT

Consumers without billing information and that have ambiguous addresses held in the GES, may not be able to Switch Supplier as it does not provide MSN searchability through the Supply Point Switching API. MSN may be the only obtainable information the Consumer has for its supply.

3 USER STORIES

REF.	USER STORIES
CONSUMER USER STORIES	
C1	As a Consumer, I want to be able to Switch my gas supply accurately and efficiently.
MARKET PARTICIPANT USER STORIES	
M1	As a Supplier, I want Consumers to be able to quote or Switch their gas supply accurately and efficiently.
M2	As a Third-Party Intermediary, I want Consumers to be able to quote or Switch their gas supply accurately and efficiently.

4 IMPACTS

CONSUMERS
Gas Consumers

REC SERVICE PROVIDERS
GES Provider

REC PARTIES AND SERVICE USERS
Suppliers
Third-Party Intermediaries

REC DOCUMENTS / PRODUCTS
GES Supply Point Switching API Technical Specification

5 CROSS CODE IMPACTS

No cross-code impacts have been identified.

6 CHANGE PATH AND RESPONSIBLE COMMITTEE

CHANGE PATH	SELF GOVERNANCE

RESPONSIBLE COMMITTEE	TECHNICAL EXPERT PANEL

The Technical Expert Panel has been determined as the Responsible Committee as this change affects the GES Supply Point Switching API Technical Specification which is owned by the Technical Expert Panel.

7 PRIORITY STATUS AND URGENCY

Category	Significance / Resource impacts / Urgency	Further selection / breakdown	Score (0-3)	Weighting	Weighted Score
Impacts	Consumer Impact	Direct	1	27	27
	Retail Markets Impact	Retail Risk(s)	0	17	0
	RECCo / REC Party / REC Service Provider Impact	Operational Effectiveness and Efficiencies	0	7	0
		Legal and Regulatory Compliance	0	14	0
Resource	Complexity / Effort / Duration		2	9	18
Strategic Alignment	Contribution to/ Alignment with the objectives of the REC		1	17	8
	Contribution to/ Alignment with RECCo's Forward Work Plan		1		8
Urgency *(The need to progress a change to meet a targeted date)*		Other Planned Activity	0	10	0
				Overall Priority Score (rounded)	62

Priority Status	LOW

Change Proposal Type	STANDARD

This change has been determined as having a low priority score of 62 and urgency score of 0. The priority score has been based on scores of 1 for Consumer impact, alignment with REC objectives and RECCo's forward work plan.

8 SUMMARY OF CHANGE PROPOSAL PLAN

A 15 Working Day Preliminary Impact Assessment was sent to the Service Provider on 03 April 2024 which will be followed by a 25 Working Day Detailed Impact Assessment. Two solution options have been included within the Preliminary Impact Assessment, but only one will be impact assessed at the Detailed Impact Assessment stage.

A 15 Working Day Party Impact Assessment will be published on 28 June 2024 and the Preliminary Change Report will be published on 26 July 2024 at the same time as a 15 Working Day Consultation.

The Final Change Report will then be published on 20 August 2024 for decision by the Technical Expert Panel on 28 August 2024.

	FROM	TO
SERVICE PROVIDER IMPACT ASSESSMENT	03/04/2024	21/06/2024
PARTY IMPACT ASSESSMENT	28/06/2024	19/07/2024
PRELIMINARY CHANGE REPORT AND CONSULTATION ISSUED	26/07/2024	26/07/2024
CONSULTATION	26/07/2024	16/08/2024
FINAL CHANGE REPORT ISSUED	20/08/2024	20/08/2024
RESPONSIBLE COMMITTEE DECISION	28/08/2024	28/08/2024
APPEAL WINDOW CLOSURE	11/09/2024	11/09/2024

9 GLOSSARY

TERM	DEFINITION
Consumer	means any person supplied (or seeking a supply) of Energy at an RMP (whether or not that person also exports or is seeking to export electricity at an RMP).
Gas Enquiry Service	means: (a) until CSS Go-Live Date, the enquiry service provided pursuant to the UNC which allows authorised users to access Gas Retail Data; and (b) from CSS Go-Live Date, the service of that name procured by RECCo pursuant to the Data Access Schedule.
Gas Enquiry Service Provider	means the provider of the Gas Enquiry Service.
Gas Supplier	means a person holding a Gas Supply Licence.
Meter Serial Number	means the serial number that identifies the meter at an RMP.
Switch	means a change to the Registered Supplier for an RMP.
Third Party Intermediary	means a broker or introducer acting between Consumers and Energy Suppliers, including Price Comparison Websites.