RETAIL ENERGY CODE

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CHANGE PROPOSAL REPLAN

R0121 – SDEP REVIEW IMPROVEMENTS – PROCESS TYPES AND ESCALATIONS

DOCUMENT VERSION	V2.0
DATE ISSUED	06/11/2023
DOCUMENT APPROVAL STATUS	APPROVED

RESPONSIBLE COMMITTEE	TECHINCAL EXPERT PANEL
CHANGE PATH	SELF GOVERNANCE

DEADLINE FOR ALTERNATIVE CHANGE PROPOSALS	01/03/2024

LEAD CHANGE ANALYST



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1 CHANGE OVERVIEW

Following a comprehensive review of the Secure Data Exchange Portal (SDEP) system, the Code Manager has identified new Process Types for specific queries and changes to how escalation messages are managed to allow users to better identify appropriate workflows and to handle escalations more efficiently.

2 CHANGE PLAN UPDATE

Due to an alteration of one of the requirements and following industry feedback, the Service Provider is required to revisit the Preliminary Impact Assessment which will extend the Impact Assessment window.

KEY MILESTONES

	ORIGINAL PLAN DATES		REVISED PLAN DATES	
	FROM	TO	FROM	TO
SERVICE PROVIDER IMPACT ASSESSMENT	09/10/2023	13/11/2023	09/10/2023	22/01/2024
PARTY IMPACT ASSESSMENT	17/11/2023	08/12/2023	26/01/2024	16/02/2024

PRELIMINARY CHANGE REPORT AND CONSULTATION ISSUED	15/12/2023	15/12/2023	01/03/2024	01/03/2024
CONSULTATION	15/12/2023	19/01/2024	01/03/2024	22/03/2024
FINAL CHANGE REPORT ISSUED	16/02/2024	16/02/2024	12/04/2024	12/04/2024
RESPONSIBLE COMMITTEE DECISION	28/02/2024	28/02/2024	24/04/2024	24/04/2024
APPEAL WINDOW CLOSURE	13/03/2024	13/03/2024	09/05/2024	09/05/2024

3 COMMITTEE ACTIONS

Committee Members are invited to take the following actions:

- **REVIEW** the proposed plan extension milestones for R0121
- **APPROVE** the proposed plan extension milestones for R0121.