RETAIL ENERGY CODE

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01	Proposal Plan
02	Impact Assessment
03	Consultation
04	Final Recommendation

CHANGE REPORT

R0183 - DPI EXTRACT FROM CSS

DOCUMENT VERSION	V3.0
PROPOSED IMPLEMENTATION DATE	TBD
IMPLEMENTATION APPROACH	TBD

RESPONSIBLE COMMITTEE	Technical Expert Panel	CHANGE PATH	Self-Governance
PRIORITY STATUS	Medium	URGENCY	Standard
IMPACTED STAKEHOLDERS	CRS Provider, CRS Users		

LEAD ANALYST	TECHNICAL LEAD	SUBJECT MATTER EXPERT
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OVERVIEW

It has emerged that there are data quality issues relating to the Domestic Premises Indicator (DPI) Data Item, where MPxNs have been recorded as having the wrong DPI. This Change has been raised to identify a mechanism by which this issue can be resolved.

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BACKGROUND

1 SUMMARY

The Domestic Premises Indicator (DPI) is a Data Item (DI90016) that indicates whether a premises is either Domestic or Non-Domestic. This Data Item is relevant during Consumer facing processes such as Switching, and is relevant more broadly to industry processes that utilise this data. Currently, there are limited opportunities to update the DPI if a REC Party becomes aware that it is incorrect; for example, it can be updated during a Switch, or if a Party is aware that a specific MPxN has an incorrect DPI status.

As a result of data submitted for the Theft Detection Incentivisation Scheme (TDIS), it has emerged that there are data quality issues for over 100,000 MPxNs where the DPI may be incorrect. As a result, industry processes that utilise the DPI data may be impacted, and Consumer outcomes may suffer as a result. As a result, a review of DPI data accuracy is required, and a mechanism to resolve DPI data quality issues going forward should be identified.

2 PROBLEM STATEMENT

Inaccurate DPI data available within industry data sources can result in less accuracy within REC processes that utilise this data, and poorer consumer outcomes. DPI data accuracy needs to be improved to ensure that industry processes and Consumers are not impacted.

3 IMPACTS

CONSUMERS
All (Indirect)

REC SERVICE PROVIDERS
CSS Provider

RECCO / REC CODE MANAGER
N/A

REC PARTIES AND SERVICE USERS
CSS Users (Indirect)
Enquiry Service Providers (Indirect)

REC DOCUMENTS / PRODUCTS
Central Switching Service Definition
Data Specification
Performance Assurance Report Catalogue (PARC)

The Code Manager expects that there will be an indirect impact on Consumers. As Consumer facing processes use the DPI Data Item, any improvement on a market level to DPI data accuracy should result in fewer Consumer facing billing and switching issues.

The CSS Provider will be impacted as the solution is likely to involve a data reporting requirement wherein the CSS Provider produces DPI reporting. As the CSS DPI data is considered to be the “source of truth,” provision of their data, and a mechanism by which this data will be produced and made available is likely to form the basis of the R0183 solution.

The Enquiry Service Providers (and other CSS Users via the Enquiry Services) will experience an indirect impact as they will be in receipt of CSS Provider DPI reporting.

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4 CROSS CODE IMPACTS

The Code Manager does not expect any cross-code impact.

5 PROPOSAL PLAN

Milestone	Activity	From	To
Definition		**16-Jul-24**	**09-Mar-25**
	Solution Development	July	September
	Impact Assessment	December	February
	Solution Refinement	March	March
Change Proposal		**10-Mar-25**	**29-Apr-25**
	Business Case Assessment	March	March
	Consultation	March	April
	Final Determination	April	April
Voting		**30-Apr-25**	**30-Apr-25**

6 STAKEHOLDER ENGAGEMENT

The Code Manager is not planning any wider stakeholder engagement beyond the standard impact assessment and consultation activities, which will be defined in a subsequent iteration of this plan

7 PRIORITY STATUS AND URGENCY

PRIORITISATION MATRIX

Category	Significance / Resource impacts / Urgency	Further selection / breakdown	Score (0-3)	Weighting	Weighted Score
Impacts	Consumer Impact	Direct	1	27	27
	Retail Markets Impact	Innovation and Market Arrangements	1	17	17
	RECCo / REC Party / REC Service Provider Impact	Operational Effectiveness and Efficiencies	2	7	13
		Legal and Regulatory Compliance	2	14	28
Resource	Complexity / Effort / Duration		1	9	9
Strategic Alignment	Contribution to/ Alignment with the objectives of the REC		2	17	17
	Contribution to/ Alignment with RECCo's Forward Work Plan		2		17
Urgency *(The need to progress a change to meet a targeted date)*		Other Planned Activity	1	10	10
				Overall Priority Score (rounded)	138
				Priority Status	MEDIUM
				Change Proposal Type	STANDARD

Priority Score	Priority Status
171 and above	Critical
151 to 170	High
101 to 150	Medium
0 to 100	Low

Urgent Change Proposals meet the Criteria for Urgency as set out by Ofgem

This Change Proposal has a priority status of Medium, based on a score of 138. This score has been calculated as follows:

- Operational Effectiveness & Efficiency has been given a score of two, indicating moderate impact. This is based on the anticipated positive impact on the efficiency of REC Service Provider and REC Party operations as a result of improved DPI data quality.

- Legal & Regulatory Compliance has been given a score of two, indicating moderate impact. Improved DPI data accuracy should enable REC Parties & Service Providers to better meet their regulatory obligations by ensuring that critical processes that utilise DPI data operate more efficiently.
- Strategic Alignment has been given a score of two for both metrics, indicating moderate impact. This is because an improvement in market wide DPI data should facilitate both an improvement in REC central system operational efficiencies, and an improvement in the quality of Consumer data.

All other metrics have been scored at zero or one, as appropriate.

8 APPENDIX

CHANGE PROPOSAL	Link

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9 GLOSSARY

TERM	DEFINITION
CSS	means the Systems and processes provided or procured by the CSS Provider for the purpose of providing the Address Management Service and the Registration Service.
CSS Provider	means the DCC when performing functions under or in relation to this Code (but always excluding its functions under the Smart Energy Code and its roles as CSS Systems Integrator, SI Provider and Switching Operator), including in respect of the Central Switching Service and including in effecting the design, build and testing of any System that will allow it to perform functions under this Code after the CSS Go-Live Date. This role is the CSS Procurer and Manager function as described in the E2E Data Migration Plan, E2E Integration Plan, E2E Post Implementation Plan, E2E Testing Plan, E2E Transition Plan: Implementation Approach and E2E Transition Plan: In-Flight Switches Approach.
Data Item	means the most granular level of data defining a specific attribute in respect of a Data Type, the permissible values for which are defined and controlled in the Data Item Catalogue.
Domestic Premises	means a premises at which a supply of Energy is (or will be) taken wholly or mainly for domestic purposes, which is to be interpreted in accordance with the Energy Supply Licences.
Domestic Premises Indicator	means the indicator used to identify a Domestic Premises.