RETAIL ENERGY CODE

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NON-CONFIDENTIAL CONSOLIDATED CONSULTATION RESPONSES

R0215 SCHEDULE 30 SWITCH METER READING PROBLEMS - REJECTIONS AND TIMINGS

On 01 May 2025 the Code Manager issued a consultation to industry to seek feedback on the Change Report (For Consultation) for R0215 Schedule 30 Switch Meter Reading Problems - Rejections and Timings.

The purpose of this document is to consolidate the responses and for the Code Manager to answer any questions raised within those responses.

DOCUMENT VERSION	1.0
RESPONSE TYPE	NON-CONFIDENTIAL
DATE ISSUED	28 May 2025
RESPONSIBLE COMMITTEE	Change Panel
LEAD ANALYST	Caroline Freimuller

DATE CONSULTATION ISSUED	01 May 2025
RESPONSE DEADLINE	27 May 2025

Question 1:	Do you agree with the proposed solution? If not, please explain why?	
RESPONDENT DETAILS	**RESPONSE**	**CODE MANAGER COMMENTS**
SSE Energy Supply (Energy Supplier)	SSE agrees with the proposed solution.	Thank you for your comments.

Question 2:	Do you agree with the proposed implementation technique (Big Bang)? If not, please explain why?	
RESPONDENT DETAILS	**RESPONSE**	**CODE MANAGER COMMENTS**
SSE Energy Supply (Energy Supplier)	Yes, SSE agrees with the implementation technique.	Thank you for your comments.

Question 3:	Do you agree with the Code Manager's assessment of the costs and benefits for this change?	
RESPONDENT DETAILS	**RESPONSE**	**CODE MANAGER COMMENTS**
SSE Energy Supply (Energy Supplier)	SSE agrees with the costs and benefits.	Thank you for your comments.

Question 4:	Do you agree with the Code Manager's assessment of the Change Path, that this Change Proposal should be subject to Self-Governance approval by the Change Panel?	
RESPONDENT DETAILS	**RESPONSE**	**CODE MANAGER COMMENTS**
SSE Energy Supply (Energy Supplier)	Yes, SSE agrees with the change path.	Thank you for your comments.

Question 5:	Do you agree with the Code Manager' s recommendation that this Change Proposal should be approved for implementation on 07 November 2025? If not, please explain why?	
RESPONDENT DETAILS	**RESPONSE**	**CODE MANAGER COMMENTS**
SSE Energy Supply (Energy Supplier)	As this change requires no lead time for us, we are happy with the 7th November 2025, implementation date.	Thank you for your comments.

Question 6:	Do you have any other comments relating to this Change Proposal?	
RESPONDENT DETAILS	**RESPONSE**	**CODE MANAGER COMMENTS**
SSE Energy Supply (Energy Supplier)	SSE welcomes this change to the D0300 process but feels there are further improvements to be made to the dispute reading process.	Thank you for your comments. The Code Manager welcomes Parties to raise future Issues or Changes expressing

		their proposed improvements to the process. The Code Manager is also happy to facilitate discussions at the REC Issues Group prior to any Party raising a Change.