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NON-CONFIDENTIAL CONSOLIDATED CONSULTATION RESPONSES

R0272 – ENABLING TRANSPARENCY OF THE CRS PROVIDER'S REC SERVICE LEVEL PERFORMANCE

On 05 December 2025 the Code Manager issued a consultation to industry to seek feedback on the Change Report (For Consultation) for R0272.

The purpose of this document is to consolidate the responses and for the Code Manager to answer any questions raised within those responses.

DOCUMENT VERSION	V1.0
RESPONSE TYPE	Non-confidential
DATE ISSUED	05 January 2026
RESPONSIBLE COMMITTEE	Performance Assurance Board
LEAD ANALYST	Francine Peyroux-Sissoko

DATE CONSULTATION ISSUED	05 December 2025
RESPONSE DEADLINE	02 January 2026

Question 1:	Do you agree with the proposed solution? If not, please explain why?	
RESPONDENT DETAILS	**RESPONSE**	**CODE MANAGER COMMENTS**
National Grid Electricity Distribution (Distribution Network Operator)	Yes we agree with the proposed solution.	Thank you for your response.
SP Energy Networks (Distribution Network Operator)	Yes.	Thank you for your response.
SSE Energy Supply Limited (Energy Supplier)	Yes, SSE agrees with the proposed solution.	Thank you for your response.
F&S Energy Limited (Energy Supplier)	Yes.	Thank you for your response.

Question 2:	Do you agree with the proposed implementation approach (Big Bang)? If not, please explain why?	
RESPONDENT DETAILS	**RESPONSE**	**CODE MANAGER COMMENTS**
National Grid Electricity Distribution (Distribution Network Operator)	Yes we agree.	Thank you for your response.
SP Energy Networks (Distribution Network Operator)	Yes.	Thank you for your response.

SSE Energy Supply Limited (Energy Supplier)	Yes, SSE agrees with the proposed implementation approach.	Thank you for your response.
F&S Energy Limited (Energy Supplier)	Yes.	Thank you for your response.

Question 3:	**Do you agree with the Code Manager's assessment of the costs and benefits for this change?**	
RESPONDENT DETAILS	**RESPONSE**	**CODE MANAGER COMMENTS**
National Grid Electricity Distribution (Distribution Network Operator)	Yes we agree.	Thank you for your response.
SP Energy Networks (Distribution Network Operator)	Yes.	Thank you for your response.
SSE Energy Supply Limited (Energy Supplier)	Yes, SSE agrees with the Code Manager's assessment of the costs and benefits.	Thank you for your response.
F&S Energy Limited (Energy Supplier)	The consultation document states that there are no costs associated with this Change Proposal. So, FSEN will go along with it.	Thank you for your response.

Question 4:	Do you agree with the Code Manager's assessment of the Change Path, that this Change Proposal should be subject to Self-Governance approval by the REC Performance Assurance Board?	
RESPONDENT DETAILS	**RESPONSE**	**CODE MANAGER COMMENTS**
National Grid Electricity Distribution (Distribution Network Operator)	Yes we agree.	Thank you for your response.
SP Energy Networks (Distribution Network Operator)	Yes.	Thank you for your response.
SSE Energy Supply Limited (Energy Supplier)	Yes, SSE agrees that the change proposal should be subject to self-governance.	Thank you for your response.
F&S Energy Limited (Energy Supplier)	Yes.	Thank you for your response.

Question 5:	Do you agree with the Code Manager's recommendation that this Change Proposal should be approved for implementation on 27 February 2026? If not, please explain why?	
RESPONDENT DETAILS	**RESPONSE**	**CODE MANAGER COMMENTS**
National Grid Electricity Distribution (Distribution Network Operator)	Yes we agree.	Thank you for your response.
SP Energy Networks (Distribution Network Operator)	Yes.	Thank you for your response.

SSE Energy Supply Limited (Energy Supplier)	Yes, SSE agrees with the recommendation that this change should be approved for implementation on 27 February 2026.	Thank you for your response.
F&S Energy Limited (Energy Supplier)	Yes.	Thank you for your response.

Question 6:	**Do you have any other comments relating to this Change Proposal?**	
RESPONDENT DETAILS	**RESPONSE**	**CODE MANAGER COMMENTS**
National Grid Electricity Distribution (Distribution Network Operator)	N/A	Thank you for your response.
SP Energy Networks (Distribution Network Operator)	No comments.	Thank you for your response.
SSE Energy Supply Limited (Energy Supplier)	SSE has no further comments.	Thank you for your response.
F&S Energy Limited (Energy Supplier)	No comments.	Thank you for your response.