RETAIL ENERGY CODE

This document is classified as **WHITE**.
Information is for public, unrestricted dissemination and publication.

01	Proposal Plan
02	Impact Assessment
03	**Consultation**
04	Final Recommendation

CHANGE REPORT

R0276 SFIC TO CMRM - MISSING SCENARIO VARIANT IN D0126 / MM00016

DOCUMENT VERSION	V1.0
PROPOSED IMPLEMENTATION DATE	26 June 2026
IMPLEMENTATION APPROACH	Big Bang

RESPONSIBLE COMMITTEE	Technical Expert Panel	**CHANGE PATH**	Self-Governance
PRIORITY STATUS	Low	**URGENCY**	Standard
IMPACTED STAKEHOLDERS	CMRMs, SFIC, DNOs		

LEAD ANALYST (SOLUTION LEAD)	SUBJECT MATTER EXPERT
CAROLINE FREIMULLER	HELEN FOSBERRY
Click to send an email	Click to send an email

OVERVIEW

It has been raised to the Code Manager by a Party that the Scenario Variant of Supply Fault Information Centre (SFIC) to Crowded Meter Room MEM (CMRM) is missing from the D0126 / MM00016 (Asset Condition Report Response / Clearance) Market Message. This should have been introduced as part of REC Change R0043 which introduced the role of the CMRM.

CODE MANAGER MINDED TO POSITION

The Code Manager recommends that the REC Technical Expert Panel:

- **APPROVE** the proposed change solution;
- **APPROVE** the proposed implementation approach; and
- **APPROVE** the proposed implementation date of 26 June 2026.

RETAIL ENERGY CODE

CONTENTS

Code Manager Minded To Position 1
1 Summary 3
2 Problem Statement 3
3 Impacts 3
4 Cross-Code Impacts 3
5 Proposal plan 4
6 Priority Status and Urgency 4
7 Proposed Solution 5
8 Draft Legal Text 8
9 Summary of Impact Assessment Activity 9
10 Risks, Assumptions, Issues and Dependencies 9
11 Business Case Assessment 10
12 Case for Change 10
13 Appendix 12
14 Glossary 12

BACKGROUND

1 SUMMARY

REC Change R0043 Commissioning of Works by the Crowded Meter Room Coordinator (CMRC) to Resolve Issues In Crowded Meter Rooms introduced the roles of CMRC and CMRM and was implemented on 28 June 2024.

Part of the solution introduced the requirement for CMRMs to send a D0135 / MM00023 Asset Condition Report Market Message to the SFIC if they came across an asset condition that needed to be reported. The SFIC should then send the D0126 / MM00016 Asset Condition Report Response / Clearance Market Message back to the CMRM to inform them of the outcome of the investigation and if applicable, confirm it is safe for them to go back and continue any aborted site work. However the SFIC to CMRM scenario variant is missing from the Data Specification.

This could impact Consumers, as the CMRM may not receive confirmation it is safe for them to return to Site and complete aborted works, leading to delays in Consumer Site works being completed.

2 PROBLEM STATEMENT

CMRMs can send the D0135 / MM00023 Asset Condition Report Market Message to the SFIC, but the SFIC cannot send a response on the D0126 / MM00016 Asset Condition Report Response / Clearance Market Message to confirm the outcome of their investigation.

3 IMPACTS

CONSUMERS
Electricity Consumers

REC PARTIES AND SERVICE USERS
CMRMs
SFIC

REC DOCUMENTS / PRODUCTS
Data Specification

MHHS
This Change Proposal has no impacts on MHHS.

4 CROSS-CODE IMPACTS

There are no cross-code impacts identified with this Change Proposal.

RETAIL ENERGY CODE

5 PROPOSAL PLAN

Milestone	Activity	From	To
Change Proposal		**14 Aug 25**	**27 Jan 26**
	Code Manager Initial Assessment	August	September
	Party Impact Assessment	September	October
	Business Case Assessment	October	November
	Consultation	November	December
	Final Determination	December	January
Voting		**28 Jan 26**	**28 Jan 26**
	Appeal Window	29 Jan 26	12 Feb 26

6 PRIORITY STATUS AND URGENCY

PRIORITISATION MATRIX

Category	Significance / Resource impacts / Urgency	Further selection / breakdown	Score (0-3)	Weighting	Weighted Score
Impacts	Consumer Impact	Indirect	1	27	27
	Retail Markets Impact	Innovation and Market Arrangements	1	17	17
	RECCo / REC Party / REC Service Provider Impact	Operational Effectiveness and Efficiencies	1	7	7
		Legal and Regulatory Compliance	1	14	14
Resource	Complexity / Effort / Duration		3	9	28
Strategic Alignment	Contribution to/ Alignment with the objectives of the REC		0	17	0
	Contribution to/ Alignment with RECCo's Forward Work Plan		1		8
Urgency *(The need to progress a change to meet a targeted date)*		Other Planned Activity	0	10	0
				Overall Priority Score (rounded)	100

Priority Status	LOW
Change Proposal Type	STANDARD

RETAIL ENERGY CODE

SOLUTION

7 PROPOSED SOLUTION

The proposed red lining of the D0126 / MM00016 Asset Condition Report Response / Clearance Market Message is as below:

Message Flow Details

MM00016 - Asset Condition Report Response / Clearance

Market Message Information

Market Message Reference	MM00016
MM Description	The ~~System~~ Supply Fault Information Centre is informing the Supplier and MOP of the outcome of an investigation into a report of a Category A report by telephone, or a Category B report by a D0135 flow
Local Catalogue Reference	D0126
Version	001
Notes	This flow shall be sent for all Urgent Actions reported, i.e. Category A and B issues. The Distribution Business will send the D0126 to the Supplier and Meter Operator registered within MPAS on the day the flow is sent. This may not be the Supplier or Meter Operator reporting the issue. Where “Asset Condition Clearance Code” (J1823) is populated with ‘D’ (Disputed – no defect identified that prevents meter installation), ‘R’ (Resolved – defect cleared but Asset Condition Category less serious than reported) or ‘U’ (Unable to Resolve), the Distribution Business must provide an ~~explaination~~explanation of why the code has been used within “Additional Information” (J0012).

Scenario Variants

Scenario Variant	Name	Source	Target	Owner	Api Route	Api Method
SV00015	Asset Condition Report Response / Clearance	Supply Fault Information Centre	Electricity Meter Equipment Manager	Balancing and Settlement Code Company		

SV00016	Asset Condition Report Response / Clearance	Supply Fault Information Centre	Electricity Supplier	Balancing and Settlement Code Company		
SV00494	Asset Condition Report Response / Clearance	Supply Fault Information Centre	Safe Isolation Provider	Retail Energy Code Company		
SVxxxx	Asset Condition Report Response / Clearance	Supply Fault Information Centre	Crowded Meter Room MEM	Retail Energy Code Company		

Data Items

Data Item Number	Local Catalogue Reference	Name
DI50003	J0003	MPAN Core
DI50006	J0008	Nature of Maintenance
DI50008	J0012	Additional Information
DI51119	J1822	Asset Condition Clearance Date
DI51120	J1823	Asset Condition Clearance Code
DI51121	J1824	Asset Condition Code
DI51122	J1825	Asset Condition Report Date

Flow Structure

SVxxxx - Asset Condition Report Response / Clearance - Message Structure

Group ID	Group Description	Range	Condition	L1	L2	L3	L4	L5	L6	L7	L8	Data Item Name	Data Item Rule	Data Item Alternate Name

250	MPAN Cores	1-*		G									
					1						MPAN Core		
					1						Nature of Maintenance		
			Additional Information is Mandatory if Asset Condition Code equals D, R or U; for any other value, Additional Information is Optional.		C						Additional Information		
61H	Asset Condition Response	1-1			G								
						1					Asset Condition Report Date		
						1					Asset Condition Code		
						1					Asset Condition Clearance Code		
						1					Asset Condition Clearance Date		

8 DRAFT LEGAL TEXT

The legal text changes to deliver the proposed solution to R0276 can be found here.

Following Party impact assessment, the Code Manager has updated the MM Description of the Market Message from System Fault Information Centre to Supply Fault Information Centre.

RETAIL ENERGY CODE

PRELIMINARY ASSESSMENT

9 SUMMARY OF IMPACT ASSESSMENT ACTIVITY

9.1 SERVICE PROVIDER IMPACT ASSESSMENTS

No Service Provider impact assessment was required as part of this Change Proposal.

9.2 REC PARTY IMPACT ASSESSMENTS

A Party impact assessment was conducted from 19 September 20235 to 10 October 2025. In total two responses were received from Distribution Network Operators (DNOs). The non-confidential responses have been published here.

DISTRIBUTION NETWORK OPERATORS	• Both DNOs were supportive of the Change Proposal and proposed solution. • Both DNOs agreed the proposed solution addresses the problem statement and had no comments further comments on the solution or on the drafting of the Market Message. Both confirmed they agreed all processes and scenarios that may be impacted had been considered. • Both DNOs agreed the proposed solution works appropriately for both MHHS and non-MHHS Metering Points. • Both DNOs confirmed they would require at least one month between approval and implementation to implement this Change Proposal. • One DNO confirmed they foresaw their costs as being less than £10,000 to implement this Change Proposal. The other DNO responded to this question confidentially and their response has been considered by the Code Manager. • One DNO confirmed they saw a benefit from the implementation of the Change Proposal in allowing them to directly communicate site findings and investigative work outputs to the CMRM. Both DNOs confirmed they thought this Change Proposal should be implemented.

10 RISKS, ASSUMPTIONS, ISSUES AND DEPENDENCIES

No risks, assumptions, issues or dependencies have been identified with this Change Proposal.

11 BUSINESS CASE ASSESSMENT

11.1 COSTS

There are no central system costs associated with the implementation of this Change Proposal.

At Party impact assessment, one DNO confirmed they saw their costs as being less than £10,000.

11.2 BENEFITS

INTANGIBLE BENEFITS	BENEFITS DESCRIPTION
ALLOWS THE SFIC TO BE FULLY COMPLIANT WITH OBLIGATIONS	Many industry Parties including but not limited to MEMs, CMRMs, SIPs and Energy Suppliers, are required to send the Asset Condition Report Market Message (D0135 / MM00023) to the SFIC, alerting them of hazards, safety issues and other concerns at Sites. The SFIC should then respond to the sending Party via the Asset Condition Report Response / Clearance Market Message (D0126 / MM00016). As the SFIC to CMRM Scenario Variant is missing for the D0126, SFICs cannot be fully compliant with their Code obligations. The implementation of this Change Proposal with rectify this.
AVOID DELAYS TO WORK AT CONSUMER SITES	There are scenarios where once a Party sends the D0135 to the SFIC, they must abort the work and wait for a Site visit to occur to make the equipment on Site safe before they can continue. If the SFIC cannot send the D0126 to the CMRM to confirm this work has been completed, there may be a delay to the CMRM booking the second Site visit with the Consumer as they are unaware the Site has been made safe.

11.3 COST BENEFIT ANALYSIS

There are no central system costs, the costs to impacted Party types are minimal and two intangible benefits associated with this Change Proposal. As such, the Code Manager believes there is a positive case for change for the implementation of this Change Proposal.

12 CASE FOR CHANGE

The Code Manager considers there is a positive case for change for implementing this Change Proposal on basis that the proposed solution:

- Is both viable and implementation, and effectively resolves the problem statement;

- Has no associated central system costs and minimal associated Party costs;
- Has proportionate effort required for implementation;
- Allows the SFIC to fulfil all Code obligations; and
- Not implementing the proposed solution could cause avoidable delays to work at Consumer Sites.

13 APPENDIX

CHANGE PROPOSAL	Link
LEGAL DRAFTING	Link
CONSOLIDATED IMPACT ASSESSMENT RESPONSES	Link
RELATED CHANGE(S)	R0043

14 GLOSSARY

TERM	DEFINITION
Crowded Meter Room MEM (CMRM)	means a Qualified Metering Equipment Manager that has been contracted to perform that role by the Crowded Meter Room Coordinator.
Data Specification	means the document of that name forming part of the Technical Specification.
Market Message	means a structured communication sent between two Market Participants in the form and with the content required (and as otherwise specified) by the Data Specification.
Site	unless stated otherwise means the area around which the Metering Point is located, in respect of the relevant meter(s) in relation to which a MEM has been appointed to perform meter operation services.
Supply Fault Information Centre	As per the REC and BSC joint storyboards: The Supply Faults Information Centre (SFIC) receives calls from customers requiring immediate attention regarding supply faults. It registers the fault and notifies the Distributor, who initiates action to investigate and remedy the fault. The SFIC also informs the Supplier of the outcome and keeps all appropriate Market Participants and the customer informed of the progress and outcome of the fault investigation.