RETAIL ENERGY CODE

This document is classified as **WHITE**.
Information is for public, unrestricted dissemination and publication.

01	Proposal Plan
02	Consultation
03	Final Recommendation

CHANGE REPORT

R0339 – REC CHANGE TO ALIGN WITH BSC CP1646 – CLARIFY SUPPLIER OBLIGATIONS FOR IF-002 MESSAGES WHERE A SWITCH IS CANCELLED

DOCUMENT VERSION	V1.0
PROPOSED IMPLEMENTATION DATE	26 February 2027
IMPLEMENTATION APPROACH	Big Bang

RESPONSIBLE COMMITTEE	Metering Expert Panel	CHANGE PATH	Self-Governance
PRIORITISATION CATEGORY	Standard	URGENCY	Standard
IMPACTED STAKEHOLDERS	Energy Suppliers		

LEAD ANALYST (SOLUTION LEAD)	TECHNICAL LEAD	ASSURANCE LEAD	SUBJECT MATTER EXPERT
BELA ASHWORTH	POPPY PARK	KAT HIGBY	CAROLINE FREIMULLER
Click to send an email	Click to send an email	Click to send an email	Click to send an email

OVERVIEW

BSC CP1646 Clarifying Supplier actions following receipt of IF/PUB-002 messages for cancelled registration switch requests has been raised to clarify Electricity Supplier obligations for IF-002 messages where a Switch is Cancelled. This obligation is also found within the REC Schedule 14 – Metering Operations, so R0339 is a required consequential change to ensure the obligations across the codes are consistent.

RESPONSIBLE COMMITTEE DECISION

On 15 September 2026, the Change Panel approved this Proposal Plan and that the Change Report contained sufficient information to proceed to consultation.

RETAIL ENERGY CODE

CONTENTS

Responsible Committee Decision 1
1 Summary 3
2 Problem Statement 3
3 Impacts 3
4 Cross-Code Impacts 4
5 Proposal Plan 4
6 Prioritisation Category and Urgency 4
7 Proposed Solution 5
8 Draft Legal Text 5
9 Summary of Impact Assessment Activity 6
10 Risks, Assumptions, Issues and Dependencies 6
11 Business Case Assessment 6
12 Case for Change 7
13 Appendix 8
14 Glossary 8

BACKGROUND

1 SUMMARY

BSC CP1646 Clarifying Supplier actions following receipt of IF/PUB-002 messages for cancelled registration switch requests has been raised to clarify Electricity Supplier obligations for IF-002 Notification to New Supplier of Site Information Data Integration Platform (DIP) messages where a Switch is Cancelled. This obligation is also found within the REC Schedule 14 – Metering Operations, so R0339 is a required consequential change to ensure the obligations across the codes are consistent.

As part of the Switch process, Electricity Suppliers may receive IF-002 messages relating to a registration Switch Request. A registration Switch Request is the mechanism through which responsibility for an Electricity Metering Point transfers from one Electricity Supplier to another. In some circumstances, a registration Switch Request may subsequently be Cancelled after it has been initiated. BSC CP1646 was raised as the proposer identified ambiguity within the existing wording of BSCP709 Supplier Requirements for MHHS Metering Systems, specifically around Supplier obligations in handling IF-002 messages related to a registration Switch Request that has been Cancelled. This has led to inconsistent interpretations of the obligations across Suppliers, with some generating tens to hundreds of these error messages each day.

2 PROBLEM STATEMENT

BSC CP1646 has been raised to address ambiguity around Electricity Supplier obligations following receipt of IF-002 messages for cancelled registration Switch Requests. The same obligation exists within the REC, so a REC change is needed to align with the clarifications introduced by BSC CP1646, ensuring consistent interpretation and behaviour across industry.

3 IMPACTS

REC PARTIES AND SERVICE USERS
Energy Suppliers

REC DOCUMENTS / PRODUCTS
Schedule 14 – Metering Operations

MHHS
There are no identified impacts on the MHHS Programme.

4 CROSS-CODE IMPACTS

R0339 was raised as consequential change to BSC CP1646 to clarify Electricity Supplier obligations for IF-002 messages where a Switch is Cancelled. This obligation is also found within the REC Schedule 14 – Metering Operations, so R0339 is a required consequential change to ensure the obligations across the codes are consistent.

5 PROPOSAL PLAN

Milestone	Activity	From	To
Change Proposal		**06 Aug-26**	**19 Oct-26**
	Solution Development	August	August
	Legal Review	August	September
	Code Manager Initial Assessment	August	September
	Consultation	September	October
	Final Determination	October	October
Voting		**11 Nov-26**	**11 Nov-26**
	Appeal Window	12 November	26 November

This Proposal Plan assumes an approval by Change Panel on 15 September for a standard 15 Working Day consultation to be issued 16 September – 07 October 2026.

6 PRIORITISATION CATEGORY AND URGENCY

6.1 PROPOSER REVIEW

The Code Manager is the Proposer for this Change Proposal, their review can be found in section 6.2.

6.2 CODE MANAGER REVIEW

The Code Manager is proposing this Change Proposal be given an Urgency Status of Standard and a Prioritisation Category of Standard

The Code Manager believes this Change Proposal:

- Does not meet the Ofgem criteria for Urgency;
- Has a weak alignment to the Strategic Direction Statement as it no SDS relevance when compared to other Standard changes;
- Has low importance as it delivers limited benefits compared to other Standard changes; and
- Has a medium complexity as it it has been raised with a fully formed solution, but there are cross-code dependencies, namely on aligning implementation.

RETAIL ENERGY CODE

SOLUTION

7 PROPOSED SOLUTION

BSC CP1646 specifies that where an IF-002 is received for a Switch Request that has been Cancelled, no actions are to be taken. Similar clarifications are to be added to REC Schedule 14 Metering Operations, section 22.6.1 and 22.9.1:

> *Where the MHHS IF-002 is received in respect of a Switch Request that has been Cancelled, the Gaining Supplier shall take no action, shall not return an error, and shall disregard the message.*

8 DRAFT LEGAL TEXT

The legal text changes to deliver the proposed solution to R0339 can be found here.

RETAIL ENERGY CODE

PRELIMINARY ASSESSMENT

9 SUMMARY OF IMPACT ASSESSMENT ACTIVITY

9.1 SERVICE PROVIDER IMPACT ASSESSMENTS

No Service Provider impact assessment was required as part of this Change Proposal.

9.2 REC PARTY IMPACT ASSESSMENTS

No Party impact assessment was conducted as part of this Change Proposal.

10 RISKS, ASSUMPTIONS, ISSUES AND DEPENDENCIES

10.1 RISKS AND ISSUES

There are no risks, issues, or assumptions associated with this Change Proposal.

NO.	DEPENDENCY	NOTES	STATUS
D01.R0339	BSC CP1646 approved for November 2026 implementation at the October SVG.	BSC CP1646 is currently out for consultation and is targeting November 2026 implementation.	Open

11 BUSINESS CASE ASSESSMENT

11.1 COSTS

There are no central system nor Party costs associated with this Change Proposal.

11.2 BENEFITS

INTANGIBLE BENEFITS	BENEFITS DESCRIPTION
IMPROVED CLARITY FOR ENERGY SUPPLIERS IN HANDLING IF-002 MESSAGES WHERE A REGISTRATION SWITCH IS CANCELLED	The implementation of this Change Proposal will provide clarity to Electricity Suppliers of their obligations in handling IF-002 messages where a registration Switch Request is Cancelled. The proposed legal text changes will explicitly state that where an IF-002 message is received in respect of a Switch Request that has been Cancelled, the Gaining Supplier shall take no action, shall not return an error, and shall disregard the message.
ENSURES ALIGNMENT ACROSS THE BSC AND THE REC OF SUPPLIER OBLIGATIONS	The implementation of this Change Proposal will ensure alignment across the BSC and the REC of Supplier obligations in handling IF-002 messages. The same obligations exist within BSCP709 and

	REC Schedule 14. Without this consequential change, Suppliers may not take the correct action as the obligations within the REC would remain unchanged.

11.3 COST BENEFIT ANALYSIS

There are no central systems costs, no expected costs to Parties and two intangible benefits associated with this Change Proposal. As such, the Code Manager believes that there is a positive case for change.

12 CASE FOR CHANGE

The Code Manager considers there is a positive case for change for implementing this Change Proposal on the basis that the proposed solution:

- Is both viable and implementable, and effectively resolves the problem statement;
- Has no associated central system costs nor associated Party costs;
- Has proportionate effort required for implementation;
- Will provide clarity for Electricity Suppliers in handling IF-002 messages where a registration Switch Request is Cancelled; and
- Will ensure alignment across the BSC and the REC of Supplier obligations.

13 APPENDIX

CHANGE PROPOSAL	Link
LEGAL DRAFTING	Link
RELATED CHANGE(S)	BSC CP1646 Clarifying Supplier actions following receipt of IF/PUB-002 messages for cancelled registration switch requests

14 GLOSSARY

TERM	DEFINITION
Cancelled	means the Registration Status as described in Paragraph 1.4 of the Registration Services Schedule.
Market Message	means a structured communication sent between two Market Participants in the form and with the content required (and as otherwise specified) by the Data Specification.
Switch	means a change to the Registered Supplier for an RMP.
Switch Request	means a request from a Gaining Supplier to initiate a Switch.