RETAIL ENERGY CODE

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REC CHANGE ISSUES GROUP
MEETING MINUTES

MEETING	**RECCHIG_26_1001**
DATE	**01 October 2026, 10:00**
LOCATION	**By teleconference**

Presenter	Representing	Initials	Role
Florentina Monea	REC Code Manager	FM	Chair
Bela Ashworth	REC Code Manager	BA	Change Delivery Manager
Finn Deacon	REC Code Manager	FD	Technical Lead Analyst
Francine Peyroux-Sissoko	REC Code Manager	FPS	Lead Analyst
Harriet Truss	REC Code Manager	HT	Subject Matter Expert
Lorna Mallon	REC Code Manager	LM	Subject Matter Expert
Poppy Mullins	REC Code Manager	PM	Lead Analyst
Harry Firth	REC Code Manager	HF	Secretariat/Lead Analyst

Full attendee list available upon request.

1. INTRODUCTIONS

The Chair welcomed attendees to the REC Change Issues Group (CHIG) meeting.

2. CONFIRMATION OF AGENDA

The Chair invited any additional items of business for consideration during the meeting. LM added an item on the Address Prioritisation Matrix.

3. APPROVAL OF THE PREVIOUS MINUTES

The Chair invited attendees to provide comments on the draft minutes from the meeting which took place on 03 September 2026. HF advised that no comments had been made prior to the meeting. There were no comments, and the minutes were approved as an accurate reflection of the meeting.

4. I0325 - POST-MHHS FULL TRANSITION COMPLETE (M15) REC UPDATE

FPS provided attendees with an overview of the Issue. FPS explained that I0325 aims to remove obsolete Market-wide Half Hourly Settlement (MHHS) transition arrangements from the REC once all MHHS Migration activities have fully completed. FPS explained that the REC was amended to support MHHS implementation and transition, with impacted Metering Points migrating through defined industry processes. Once MHHS Migration is complete, many of the temporary and legacy provisions included to facilitate the transition will no longer be required. FPS noted that BSC and DCUSA are expected to undertake similar reviews, and cross-code coordination may be required for parts of the I0325 solution where there are dependencies on other Codes. However, this is not expected to impact the development of the solution itself.

FPS provided a progress update on the ongoing review of REC Schedules, products and supporting documentation required to remove redundant provisions once MHHS transition is complete at the M15 milestone. This review includes 15 REC Schedules and six Category 2 products, with the majority of amendments falling into three key areas: removal of references distinguishing MHHS and Non-MHHS Metering Points, removal of redundant Market Participant roles (e.g., Data Collector and Data Aggregator) and associated processes, and removal of legacy only and transition-related obligations such as MHHS Migration and non-MHHS metering processes.

Several REC Schedules and Category 2 products are now ready for stakeholder review and are available to view on the REC Portal. FPS took attendees through the updates on the internal review since the September Change Issues Group meeting:

- In the REC Main Body, proposed changes include removing MHHS implementation references, although one of these is dependent on equivalent provisions being removed from the BSC, and will not be included in the scope of R0325.
- In Schedule 1, the Code Manager have identified 28 definitions for removal, six definitions requiring amendment, and three definitions that may be removed after M16.
- In Schedule 18, amendments include replacing references to "Market Domain Data" with "Industry Standing Data" and updating references to change request forms.
- In Schedules 24 and 25, amendments include removing references to Data Collectors and Data Aggregators.
- In Schedules 27 and 29, amendments including removing distinctions between MHHS and non-MHHS Metering Points, with some restructuring of existing paragraphs.
- In Schedule 30, amendments include replacing MHHS Metering Point terminology with Electricity Registerable Measurement Points (RMPs) and removal of references to Data Collectors and non-MHHS Metering Points.
- For the impacted Category 2 products, proposed amendments similarly remove references to MHHS and non-MHHS Metering Points and Data Collectors.
- Attendees were asked for feedback on whether references to employees of Data Services should remain as examples within the proposed Consolidated Metering Code

of Practice (CoMCoP) drafting or be removed entirely, and a poll was launched to gather views. 14 votes were received, with 8 (57%) preferring for the references to remain.

An attendee raised a post-M15 concern regarding a population of unregistered Metering Point Administration Numbers (MPANs) created before M10. These MPANs do not currently have Market Segments populated within the Electricity Enquiry Service (EES) and cannot be migrated through the standard process because they have no associated Supplier. The attendee suggested that a separate exercise may be needed to populate Market Segment data, potentially through system-generated transactions or a manual process. HT agreed to investigate this further and confirm whether it directly impacts I0325 or should be addressed as a separate activity.

Attendees were invited to review the draft schedules available on the Change Proposal page and provide feedback on the proposed amendments or any overlooked impacts. An update was also provided on the Issue timetable. Completion of the I0325 solution is now expected in mid-November rather than the originally planned end of October. An update to plan will be presented to Change Panel, after which the Issue is expected to progress to a formal Modification Proposal. This will establish the final scope for I0325 and confirm any items requiring separate progression.

5. R0095 - CHANGES TO ALLOW DNOS TO REINSTATE DISCONNECTED MPANS

FD provided attendees with an overview of the Change Proposal. FD advised that R0095 originally raised to address situations where MPANs were erroneously disconnected and could not be reinstated once Energy Suppliers had submitted Registration Deactivation Requests through the Central Switching Service (CSS). The original problem required Distribution Network Operators (DNOs) to create entirely new MPANs where an erroneous Disconnection had occurred after Registration Deactivation. This created significant operational burdens, including Energy Supplier Registration delays, Settlement impacts, Consumer confusion, and potential periods where customers remained connected but lacked an active MPAN.

FD explained that the introduction of MHHS has significantly reduced the original risk by introducing a two-stage Disconnection process. Under MHHS, Disconnection and Registration Deactivation are now separate events, providing additional controls and opportunities for errors to be identified before full deactivation occurs. However, a residual issue remains when an erroneous Disconnection is only identified after Registration Deactivation has been completed.

***POST-MEETING NOTE**: The Code Manager wishes to clarify that the two-stage Disconnection process was introduced with CSS go-live, not MHHS go-live, and that MHHS has had a negative impact on issues of Erroneous Disconnections as data is cleansed ahead of migration.*

FD asked attendees for feedback on whether erroneous Disconnections still reach completed CSS Registration Deactivation before the error is detected, how often, and to what detriment. Several attendees advised that issues continue to occur despite the improvements under MHHS. One attendee noted that automated Supplier processes can still lead to premature Registration Deactivations. When errors are identified after Deactivation, DNOs must create new MPANs, resulting in settlement gaps, registration delays and Consumer detriment. One

attendee advised that their organisation experiences approximately one to three such cases each week, indicating that the issue remains relatively frequent. While the root cause can vary between Energy Supplier and DNO errors, the operational impacts remain significant regardless of origin.

Another attendee agreed that erroneous Disconnections continue to occur and can result in Consumers experiencing issues restoring supply, particularly where urgent reconnection work is required. Another attendee highlighted that creating replacement MPANs causes further complications because Energy Suppliers must treat them as new connections despite meters already being installed. This often creates manual workarounds, Billing issues and delays before sites become fully tradable again.

An attendee echoed these concerns, explaining that Energy Suppliers often face difficulties removing meters from Disconnected MPANs and associating them with replacement MPANs. Consumers can also lose access to previous tariffs and may raise complaints where the issue was not of their making. Attendees indicated that resolution times can be lengthy, with some cases taking between two to four months before registration issues are fully resolved.

Discussion then turned to the technical implications of a potential solution. An attendee advised that a post-MHHS reinstatement solution would be significantly more complex than originally envisaged. Once an MPAN is Deactivated, the Metering Point Registration System (MPRS) De-Energises the MPAN and removes appointed agents. Reinstatement would therefore require mechanisms to restore Energisation Status, reappoint Agents retrospectively and avoid Settlement gaps. The attendee noted that corresponding BSC changes may also be required to support any future solution.

LM suggested that, rather than developing a complex reinstatement mechanism, industry could consider strengthening process obligations and guidance to reduce erroneous disconnections occurring in the first place. They noted that previous changes had introduced service level obligations but had not fully prescribed the checks that Energy Suppliers should undertake before progressing Disconnections.

FD thanked attendees for providing valuable feedback and advised that the Code Manager will now review the feedback, assess whether a revised business case exists for R0095, and consider whether the change should be re-scoped to focus specifically on post-Deactivation reinstatement scenarios or whether alternative preventative measures should be explored. They noted that several attendees planned to raise this Issue with their internal operational teams and asked for any feedback provided after the meeting to be sent to finn.deacon@capgemini.com.

6. I0335 - INTRODUCTION OF DEFINED ELECTRICITY METERING WORK CATEGORIES FOR METERING ACCREDITATION

PM provided attendees with an overview of the Issue. PM explained that I0335 seeks to introduce defined electricity metering work categories into the CoMCoP. Currently, CoMCoP includes clearly defined accreditation work categories for gas metering activities, but no equivalent framework exists for electricity metering activities. The purpose of I0335 is to

establish defined electricity metering work categories so that the scope of activities undertaken by both Meter Operator Agents (MOAs) and Electricity Metering Operatives (EMOs) is clearly recorded and managed.

The proposed solution uses existing industry electricity meter classifications to define a new set of electricity metering work categories. An Information Request was launched on the REC Portal seeking industry feedback on the proposed categories, their definitions and their scope. Once stakeholder views have been considered and the categories finalised, they will be mapped to the relevant metering activities within CoMCoP.

PM advised that six work categories have been proposed:

- Category A – Whole Current Single Phase: Metering works on a whole current 230V nominal supply with a maximum fuse rating of 100 amps.
- Category B – Whole Current Single Phase on Polyphase Supply: Metering works involving a single-phase whole current meter connected to a polyphase supply.
- Category C – Whole Current Polyphase: Metering works on a whole current 400V nominal supply with a maximum fuse rating of 100 amps.
- Category D – Safe Isolation Provider (SIP): Activities limited to safe isolation work, including withdrawal and reinsertion of cut-out fuses on whole current supplies with fuse ratings not exceeding 100 amps.
- Category E – Low Voltage CT/VT Metering Installations: Metering works on current transformer (CT) arrangements not exceeding 1,000 volts.
- Category F – High Voltage CT/VT Metering Installations: Metering works on current transformer arrangements exceeding 1,000 volts.

PM encouraged attendees to submit responses to the live Information Request. The feedback received will be used to determine whether the proposed categories and scopes should be amended before being incorporated into CoMCoP.

7. I0341 - IMPROVED VALIDATION FOR DI51599 - ELECTRICITY SMART METER EQUIPMENT (ESME ID)

HF provided attendees with an overview of the Issue. HF explained that I0341 is looking into updating the ESME (Electricity Smart Meter Equipment) ID validation rules. EES is displaying some ESME IDs which are invalid despite passing SMRS basic validation. These ESME IDs do not match up with the ESME ID validation rules in the Data Communications Company (DCC) systems. This is preventing a change of service as these ESME IDs are being rejected by the proposed Metering Service. Initial analysis of the Issue has indicated that 100s of ESME IDs are impacted, and the Code Manager believe that resolving the Issue may require a cross-code change, either updating the validation rules in the Supplier Meter Registration Service (SMRS), which falls under the scope of BSC, or in the Data Integration Platform (DIP).

The Proposer of I0341 provided some additional context on the solution options. Option A (SMRS) would require more than a format validation rule update for ESME IDs. When DCC

create the ESME IDs, they use a template incorporating three components which act as identifiers for specific attributes, including Organisation Unique Identifier, Manufacture Model or Device Type Unique Serial Number. Option A would look to emulate that validation within SMRS.

Option B (DIP) would add a REGEX format structure to the DIP Schema. This would mean if an invalid ESME ID is sent, it would fail based on the structural validation. However, valid ESME IDs could potentially be deemed invalid via this method if it does not comply with DCC's method for creating ESME IDs. It might be structurally valid as an EUI-64 address but still not represent a legitimate DCC-issued ESME ID.

No comments were provided from attendees on either solution option. HF advised that the Code Manager would complete its initial assessment of I0341 and would provide an update at a future meeting on the preferred solution option and Proposal Plan.

8. CODE MANAGER ISSUE TRACKER UPDATE

The full list of updates is available to view on the meeting slides on the REC Portal.

An attendee asked for an update on I0273 - Sharing of SSC and TPR Information for MHHS Smart and Advanced Meters. BA responded that the Code Manager is looking to raise a consequential BSC Change as part of the development of a long-term solution, with a meeting planned with BSC later that week. BA agreed to add an update to the Issue Tracker after the meeting.

9. AOB

The Chair invited attendees to provide AOB.

RECCO ANNUAL STAKEHOLDER SATISFACTION SURVEY

HF advised that RECCo's 2026 Annual Stakeholder Satisfaction Surveys have now been issued, including a survey specifically for Change Issues Group participants.

All attendees were encouraged to complete the survey and provide feedback on their experience. HF emphasised that responses are highly valued and are used to help shape how the Change Issues Group operates in future, ensuring that all stakeholders and the Code Manager gain maximum value from the meetings. HF noted that feedback is particularly important this year given the ongoing Code Reform programme. The survey can be accessed here.

ADDRESS PRIORITISATION MATRIX

LM advised that the Code Manager issued Address Prioritisation Matrix data to Electricity Suppliers on 30 September, with responses due by 14 October. They added that responses must be sent via email and thanked those who have already provided a response.

There were no further items raised, and the Chair closed the meeting.